

ANNUAL REPORT

OUR YEAR IN REVIEW

2022/23

The logo for Shelter NSW features a stylized 'S' icon composed of three curved segments in shades of teal and dark teal, followed by the word 'shelter' in a lowercase, teal, sans-serif font. Below this, the words 'NEW SOUTH WALES' are written in a smaller, uppercase, teal, sans-serif font.
shelter
NEW SOUTH WALES

www.sheltersnsw.org.au



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Shelter NSW acknowledges the traditional custodians of this land. We acknowledge the deep and lasting connection of Aboriginal and Torres Strait Islander Australians as the custodians of our Country. We pay our respects to the Gadigal People of the Eora Nation, past and present, on whose traditional land we work. Always was, always will be, Aboriginal land.

WHO WE ARE

Shelter NSW is an independent, non-profit, member-driven organisation that has been advocating for better housing outcomes since 1975. We represent the broad interests of a diverse network of members, partners and aligned industry stakeholders who share our vision of a secure home for all.

We are especially concerned with housing insecurity, increasingly and persistently experienced by people on low and very low incomes. We pursue our vision of an economically, socially, and environmentally sustainable housing system through critical engagement with policy and collaborative leadership initiatives with government, community and the private sector.

Our Vision is to create a sustainable housing system that provides a secure home for all.

OUR PRIORITIES

We consider a sustainable housing system one that delivers what we call Triple-A housing. This framework of priorities applies across the housing system to both households and housing providers. It covers specific areas of policy where a balance of reforms is required.



AFFORDABLE AND DIVERSE HOMES

- Housing supply and demand
- Tenure forms and rights
- Housing types and sizes



ACCESSIBLE AND WELL-LOCATED HOUSING

- Proximity to jobs and services
- Access to public transport
- Accessibility and adaptability



APPROPRIATE AND HIGH-QUALITY DEVELOPMENT

- Amenity and aesthetics
- Energy and environment
- Standards and maintenance

OUR OBJECTIVES

We consider a sustainable housing system one that results in Triple-P outcomes. This framework of objectives act as measures of success. They cover evidence and data that can be used to develop and evaluate policy reforms compared with the status quo.



PRODUCTIVE CITIES AND REGIONS

- Access to jobs and services
- Housing costs and consumption
- Financial and economic stability



POVERTY-FREE COMMUNITIES

- Housing stress and homelessness
- Physical and mental health
- Education access and attainment



PROTECTED NEIGHBOURHOODS

- Energy use and consumption
- Urban heat
- Climate resilience and adaptation

WELCOME FROM OUR CHAIR



A further highlight for the year has been developing the Shelter NSW Strategic Plan for the coming three years. This plan will guide the way we undertake policy analysis and advice, how we engage with members, supporters and broader stakeholders, and how we ensure our organisation succeeds in its aims.

I would like to thank our Board members for their contributions throughout the year - Treasurer Bill Steenson, Secretary Sophia Maalsen, and Janet Chappell, Kirsten Steedman, Amelia Thorpe, Verity Froud and new members Paul Coe and Simone Parsons. Each of these members brings commitment, skills, experience and knowledge to guide the direction and governance of Shelter NSW.

During 2022-23, board members have been actively engaged in the Membership and Finance sub-committees and HR and RAP working groups. They have generously provided their individual time and expertise and it has been a delight to serve with them.

I would like to recognise and thank our CEO, John Engeler, and the fantastic team of Cathy, Stacey, Kayla, James, Jack and Pilar. I would also like to acknowledge Annabel, whose contributions to Shelter NSW continue to be valued after she accepted a new role earlier in the year.

John and the team are passionate about changing the housing system. Thanks to the team's work in 2022-23, Shelter NSW continues to be a leading voice advocating for a secure home for all.

POPPY DOWSETT
Chairperson

2022-23 brought a shift in the housing conversation. Inflation led to mortgage rate increases, building costs remained high, and supply lagged. In the rental market, vacancy rates fell and rents rose sharply.

Shelter NSW contributed tremendously to bringing these issues to state and national decision makers. Highlights among many engagements include contributing to the Homes NSW consultation forum, appearing at the NSW Parliamentary Inquiry into Homelessness among older people aged over 55 in New South Wales, and presenting at the Independent Planning Commission on Short Term Rental Accommodation in Byron Shire.

The approach we have taken has been collaborative and evidence led, with much of our advocacy informed by member and stakeholder engagement.

MEET OUR TEAM

BOARD MEMBERS

Chairperson
Poppy Dowsett

Treasurer & Public Officer
Bill Steenson

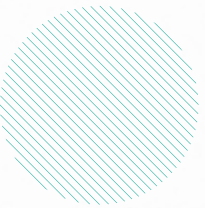
Secretary
Dr Sophia Maalsen

Ordinary Board Members
Janet Chappell
Verity Froud
Kirsten Steedman
Amelia Thorpe
Liz Yeo (to AGM 2022)
Michael Zanardo (to AGM 2022)
Paul Coe (from AGM 2022)
Simone Parsons (from AGM 2022)

BOARD ATTENDANCE

Poppy Dowsett	●●●●●●
Bill Steenson	●●●●●●
Sophia Maalsen	●●●●●●
Janet Chappell	●●●●●●
Verity Froud	●●○●●●
Kirsten Steedman	●●●●○●
Amelia Thorpe	●●○●○●
Liz Yeo (to AGM 2022)	●●○●
Michael Zanardo (to AGM 2022)	●●○●
Paul Coe (from AGM 2022)	●●●
Simone Parsons (from AGM 2022)	●○●

ABOUT OUR BOARD



POPPY DOWSETT, CHAIRPERSON

Poppy has worked in the housing sector for over 15 years and has served on the board of Shelter NSW since 2016. Poppy currently works in energy consumer policy in the Office of Energy and Climate Change, where she is advising on an equitable transition to renewable energy.

In the past, Poppy has held housing policy positions at WSP, where she specialised in social and affordable housing and also worked on wider social sustainability projects; at Mission Australia Housing; CHIA NSW; and the NSW Land and Housing Corporation. She holds a Master of Urban and Regional Planning and a Bachelor of Arts (Architecture).



JANET CHAPPELL

Janet has worked in urban strategy and planning for a number of years in State government and private consulting. This has included housing-related research, policy formulation, housing policy management at Landcom (current role), setting housing affordability and diversity targets and initiatives to better understand local housing need.

Previous roles included city strategy at the Greater Sydney Commission, NSW Department of Planning preparing metropolitan and regional strategies, working at the Urban Design Advisory Service, Urbis, Six Degrees and Allen Jack + Cottier Architects. She is a graduate of the Foundations of Directorship at the Australian Institute of Company Directors, Master of Urban Design and Bachelor of Architecture (Hons).



PAUL COE

Paul is a Wiradjuri man, born and raised in Sydney amid the black power movement and schooled by key Sydney Aboriginal leaders in the fight for Aboriginal land rights and progression to Aboriginal self-determination. He was a leading child protection expert on the needs of Aboriginal children, pursuing systemic change to improve the alarming over-representation of Aboriginal children in out-of-home care before pivoting and focusing on Aboriginal housing outcomes.

Paul is now leading Birribee Housing as it supports Aboriginal families across Sydney and regional NSW. Growing Birribee Housing into a vessel that can deliver on the vision of the parent entity, the NSW Aboriginal Land Council, and deliver self-determination for Aboriginal people through Aboriginal led control of housing outcomes.



BILL STEENSON, TREASURER

Bill joined the Shelter Board in November 2020 and is now the Chair of the Finance Committee. He is passionate about fairness, access, and addressing disadvantage and sees the work of Shelter NSW as playing a key part in that.

Bill currently works for the Fair Work Commission as a Principal Lawyer, specialising in compliance and whistleblower disclosures. He has had considerable involvement with member-based organisations, their governance and financial management (both as a regulator and as a committee/board member). Bill holds a Masters in Law and a Master of Public Administration and is an accredited mediator. He also serves on the board of WEA Sydney.



DR SOPHIA MAALSEN, SECRETARY

Sophia is an Australian Research Council DECRA Fellow and a lecturer at the University of Sydney, School of Architecture, Design and Planning. Her research focuses on the digital disruption of housing and the diversity of housing models emerging as a result of rising housing unaffordability with particular emphasis on communicating the implications of this for people now and as they age.

She believes that Australia needs to re-emphasise the role of housing for the provision of a home rather than a site of investment.



SIMONE PARSONS

Simone has an extensive career in housing and homelessness - from local government, state government, and as a consultant and in the NFP sector.

She was Chair of the Social Housing Tenancy Advisory Committee (SHTAC) for Housing NSW and is now COO of Women's Community Shelters where she is focused on shifting the organisation to a longer-term capability, beyond crisis alone, seeking to innovate in areas such as meanwhile use.



VERITY FROUD

Verity has decades of experience in financial services, predominately in banking and securitisation funding roles for various businesses. This has often included considering alternate ways to fund houses and housing projects. Currently she is consulting in the securitisation industry.

Previous roles include working with AMAL Trustees holding various roles across the Trust Management and Trustee businesses, being a founding member of Xinja, leading to the successful launch of a neobank, as well as holding roles at Macquarie Bank and Bluestone Mortgages. Having begun at AMP in actuarial services, she has always had a keen interest in data, modelling and risk analysis



KIRSTEN STEEDMAN

With extensive experience in corporate social sustainability, public advocacy, communications and skilled workplace volunteering, Kirsten has a proven career history of creating and implementing innovative strategies that deliver impactful, measurable outcomes. In April 2022, Kirsten joined the team at Stockland in the role of Social Sustainability Manager – Affordability and Inclusion to play a lead role in building Stockland's positioning, strategy and capability around affordability and housing, accessibility, and economic inclusion.

Previously she headed Lendlease's shared-value initiative, FutureSteps, which was aimed at addressing homelessness and rising levels of housing stress in Australia. In addition to her extensive experience within the property industry, Kirsten has delivered a number of social sustainability projects throughout Australia including the establishment of training, education and employment opportunities for individuals facing economic hardship.



ASSOCIATE PROFESSOR AMELIA THORPE

Amelia is Associate Professor in Law at UNSW, where she teaches and researches in planning and urban governance. She has degrees in Architecture (UWA), City Policy (Murdoch) and Law (Oxford, Harvard, ANU) and professional experience in planning, housing, transport and public interest environmental law. Amelia's research centres on frameworks for decision-making in contemporary cities – who gets to have a say, and how – and the ways in which those frameworks might contribute to social and environmental justice.



OUR STAFF 2023



JOHN ENGELER



CATHRYN CALLAGHAN



KAYLA CLANCHY



JAMES SHERRIFF



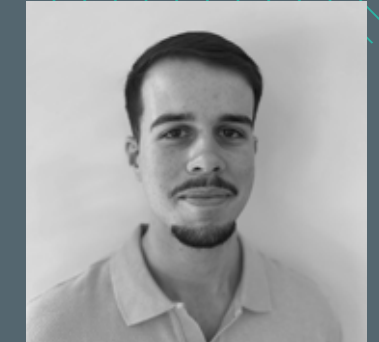
STACEY MIERS



ANNABEL VOGEL



PILAR ABERASTURI



JACK KEANEY

JOHN ENGELER - CHIEF EXECUTIVE OFFICER

John joined Shelter NSW as CEO in early 2020, having been involved in the formation, development and operation of Social, Affordable & Specialist housing for most of his professional life. He has a Masters degree in Urban and Regional Planning, and has undertaken post-graduate legal studies. Having spent a number of years in the private, public and community sectors, he especially enjoys the opportunity to contribute to innovative housing responses, delivering solutions to those for whom the market falls short.

KAYLA CLANCHY - POLICY OFFICER

Completing her Bachelor of Urban and Regional Planning through University of New England, Kayla has previously worked in two regional cities in NSW as both a statutory and strategic land use planner for local government. Kayla pivoted to the Not-For-Profit sector in a research capacity in 2019 and continues to live in and advocate for regional and rural communities.

CATHRYN CALLAGHAN - SENIOR POLICY OFFICER

Cathy joined Shelter NSW in April 2020 with most recent experience as a Chief of Staff to a NSW MP & Shadow Minister located in the multicultural heart of southwestern Sydney. Over a career spanning thirty years, Cathy has held senior private sector executive HR and change management roles. Cathy holds a Bachelor of Economics degree as well as a Master of Commerce (Organisational Behaviour) with personal interests in community and political engagement; local government and public policy.

JAMES SHERRIFF - PROJECT OFFICER - OUTREACH AND ENGAGEMENT

James Sherriff joined Shelter NSW at the beginning of 2020 with a keen interest in community organising and social justice after completing the Sydney Alliance internship program, and graduating with a Bachelor of International and Global Studies from the University of Sydney. James is currently responsible for engaging with Shelter NSW's members and supporters, coordinating our student placement program, and supporting grassroots campaigns for housing justice.

STACEY MIERS - PRINCIPAL POLICY OFFICER (SPECIAL CONSULTANT)

Stacey has worked at the interface between town planning, social, environmental, and cultural impacts over many decades. Her work has often revolved around broad-based interdisciplinary projects that explore complex societal issues through planning frameworks. Stacey has undertaken research and written numerous publications on the NSW Planning system, housing supply policies, social impact assessment, and NSW Aboriginal Land Councils. Combined with her research and policy work, Stacey has devised various short films including one called 'Habitat to Home', which aims to take the viewer on a visual journey exploring the concept of home and homelessness.

ANNABEL VOGEL - OFFICE MANAGER

For the majority of the year Annabel undertook the role of Office Manager – providing tremendous support to our Board, staff, members and sector colleagues. At the end of the year Annabel left Shelter NSW to take up a great new role in the NSW Government. We thank her for service and support and wish her the very best in her new role.

PILAR ABERASTURI - POLICY OFFICER (SPECIAL CONSULTANT)

Pilar graduated as a planner from UNSW in 1994 and subsequently held development assessment and planning roles in various Sydney councils. She also gained experience in major project assessments in London Boroughs during a six-year overseas stint. In 2009, Pilar joined the NSW Department of Planning and Environment as a Senior Planning Officer, where she served for a decade. In 2019, she shifted her focus to Montessori pedagogy, completing both a patented Montessori Diploma and a Graduate Diploma of Education specializing in Montessori teaching. Returning to the planning field in 2022, Pilar now works as a Planning Policy Officer with Shelter NSW.

JACK KEANEY - ADMINISTRATION ASSISTANT

Jack joined Shelter NSW as an Administration Assistant in May 2023, where he offers extensive office support to the CEO, Board, and the team. Jack has prior experience at both the NSW and Australian Electoral Commission, along with a background in the hospitality sector.

CEO'S REPORT, JOHN ENGELER

What a privilege it is again to present this report – my fourth as CEO - reflecting on activities, challenges and wins for Shelter NSW in 2022-2023. I'm so proud to report on Shelter NSW's collective and continued commitment to our mission of improving the housing system to ensure fairer outcomes for more people. We are an efficient and effective organisation – often surprising people that we are relatively small in number, but high in quality outcomes and engagement across many parts of the housing sector. We achieve this by being guided by our Board and informed by our members, so we can be highly collaborative and engaged with other peaks, supporters, peers, partners, allies, practitioners, advisors, policy makers, researchers, politicians and most importantly, always with people with lived experience.

Throughout this year, we've been dedicated to advocating for both more secure and affordable housing for all, especially those on lower incomers in NSW, for whom the market repeatedly falls short. Since Covid this cohort has grown, making our work all the more challenging, but increasingly important. Indeed, while the housing market 'falls short' often, it fails repeatedly in the case secure housing for displaced people when it comes to natural disasters, such as floods in the Northern Rivers, and recovery from fires in Southern NSW – we've assisted carefully here where we can - demonstrating that we continue to provide an important service to the citizens of NSW, and regularly 'add-value', by showing that good governments at all levels, are open to not just what they want to hear, but what they need to hear. To that end, we are enormously grateful to the NSW Government's Peaks Program who renewed

the funding agreement with Shelter NSW this year to enable us continue our work.

In addition to our 'business as usual' approach, we've really focussed on contributing to other hidden, less known or areas of new and emerging housing uncertainty, by addressing some 'upstream' economic, social, spatial and environmental factors that result ultimately in housing precarity. Being involved in discussions about the planning system, as well as tenancy reform, in addition to the call for more social housing well above 5% demonstrates our broad utility across the whole housing continuum. The 'important, as well as the urgent' maxim has helped us better translate and advocate for housing as an essential infrastructure – as an investment - as well as a fundamental and increasingly global issue as a basic human right.

I'm increasingly mindful that we at Shelter operated as a 'team machine' well co-ordinated, but underpinned by core a passion, the belief and energy in wanting to make a difference. Our committed staff are extraordinary and are deserving of special thanks this year – our Policy team lead, Cathy Callaghan is formidable; her political insights are invaluable. Our clever and consistent Policy Officer, Kayla Clanchy,

continuously providing much needed and expert regional planning and policy focus – complimented by passionate consultant Pilar Aberasturi focussing on the often elusive quest for more 'capital A' affordable rental housing, and the irreplaceable Stacey Miers, gently and creatively leading on too many specialist projects to name! Thanks to James Sherriff, especially in his support of members, students, and key engagement with valued partner, Sydney Alliance consistently reminds us of the need to consider our members first. Sadly, we said farewell to our highly effective inaugural Program Co-ordinator, Annabel Vogel, who after over three years of dedicated and highly organised service, left to take up a well-deserved promotion. Special thanks to Alex and the team at Purpose Accounting, I know I confidently speak on behalf of our treasurer Bill in saying, a huge thanks - we simply couldn't do what we do without you!

The dynamism needed to maintain the energy to be effective has been continuously led by the board at the strategic level. In preparation for a new Strategic Plan to take us to 2026 our 50th year and beyond - we were fortunate to be guided to a new in 'theory of change', by Liz Yeo, long term board member and Chair until November 2022, where she stepped down from the board. I'm pleased to say remains a neighbour in her new role, and as always,

a fabulous supporter. We also said goodbye in 2022 to long term board member Michael Zanardo, who, as one of Sydney's leading academics and architects taught us all about the value of amenity and affordability of low-income housing, and again pleased to report he remains a steadfast supporter.

As new Chair in 2023 Poppy Dowsett carried the leadership baton very well and ensured we translated this new thinking to action as we formally began the process of developing a new strategic plan, thoughtfully and thoroughly, she oversaw the process, with the assistance of the very capable Will Roden to see this to draft by 30 June 2023. Thanks, Poppy, for this and the consistent way you supported me as CEO and the entire team. We welcomed new Board members Paul Coe and Simone Parsons, whose experience, expertise, and passion – especially in Indigenous housing and women's housing respectively, greatly complements those of our other much valued long term Board members, Verity, Janet, Bill, Sophia, Amelia and Kirsten.

In reading this 2022-23 Annual Report, you'll see highlights of the key activities, submissions, events, and initiatives that have shaped our journey last year, and demonstrated that we can increasingly rightly claim to be the peak body in NSW advocating for more housing affordability, accessibility,

availability, amenity for low-income households.

We supported, endorsed, collaborated and 'backed -in' many other organisations – to demonstrate the value in working together on worthy housing campaigns. Worth noting is that often our most effective advocacy and awareness goes in partnering agreements and understandings not only with the 'usual suspects' but with organisations who we form strategic alliances with because we align with them not on every issue, but the fundamental ones. Rose Thomson of FHA is award worthy on this one!

Our participation in the Good Growth Alliance (GGA) for example, has been instrumental. Working alongside organizations like Homelessness NSW, Committee for Sydney, Property Council, Business NSW, and CHIA NSW, we jointly developed an election strategy aimed at enhancing the housing system. To facilitate this collaboration, we engaged WSP's expertise.

Finally, we've very appreciative of the Paul Ramsay Foundation for continuing to provide us a supported place to continue to undertake our work at Yirranma Place, with special thanks to consistent allies, NCOSS, and Joanna Quilty in particular, for not just being there, but getting us there in the first place!



SOURCE ABC NEWS - XANTHE GREGORY

Shelter NSW

2023 - 2027 Priorities for NSW

A secure home for all

NSW continues to grow, with NSW Treasury 2021 forecasts noting that the state needs an average of 42,000 additional homes every year over the next 40 years. At Shelter NSW we believe that growth should be fair and inclusive – improving the life of all people; built on the foundation of a secure home for all. We strongly assert that the private housing market cannot be relied upon to ensure that enough of that housing is genuinely affordable for low-income people.

Shelter NSW and its members are filled with hope; that the community's appreciation of the housing crisis can be converted into action to make significant and lasting change.

1

Restore the social housing safety net to 5% by 2027, 10% by 2040. Build/acquire 5,000 dwellings per year

Includes maintenance, upgrades + 3 youth foyers

2

Increase Specialist Homelessness annual funding by 20%

Move beyond crisis. Focus on women, aged and First Nations

3

Make the planning system deliver Affordable Rental Housing for lower income people

Rezoning targets: 10 - 30/45%

4

Build more accessible & climate ready dwellings

Minimum standards set & met for rental dwellings

5

Support Renters and Renting

Remove No Grounds Evictions

Create a Home at Last service

Create a standing hardship fund & protocol for times of crisis

Get the balance right between housing for tourists and housing for locals



OUR YEAR IN NUMBERS

2022/23 has seen a change of government at the state and federal level. Beyond the demands of our active participation in the election campaigns, this has led to many opportunities for us. This ranges from formal submissions at all levels of government to responding at short notice to requests from journalists seeking our expert opinion on a whole range of matters. We've been pleased to see our efforts to reach regional communities recognised with media requests increasingly coming from regional media outlets especially in Newcastle and Wollongong.

Our Ebulletins, distributed to a 1,000+ subscriber list has become a critical engagement tool and our Special Members Bulletins have helped keep our members updated on breaking news.

Shelter NSW made detailed and informative submissions across all levels of government:

- 9 Local Council strategic/planning/development proposals
- 3 NSW State Government planning/development proposals
- 5 NSW State Government strategic plans
- 2 NSW Parliamentary or Taskforce inquiries



WEBSITE PAGE VIEWS
= **34,139**



TOTAL FOLLOWERS
= **2,686**



EBULLETINS
= **12**



TOTAL LIKES
= **2,095**



WEBSITE UNIQUE VISITS
= **17,983**



MEMBER BULLETINS
= **33**

SHELTER NSW QUOTED IN 28 NEWS ARTICLES

GOAL 1 - BE A THRIVING AND LEADING ORGANISATION

In 2022-23, with a new Federal Government breathing energy and focus into the housing policy debate and a state election focusing the attention of politicians (current and aspiring) Shelter NSW expertise and support was often called on. Our participation in various alliances in NSW sharpened our focus – encouraging us to identify where we had common ground with alliance partners and where we needed to draw a line. Importantly, we appreciated the opportunity to learn from other organisations as we joined together to advocate for change.

On the ground, we continued to actively support grassroots campaigns like Action for Public Housing and continued to Co-Chair the Waterloo Residents Group during the ongoing Waterloo South Estate redevelopment process. Of course, our active work within the Sydney (and now Hunter) Alliance continues to help us stay connected to the diverse multicultural and multi-faith communities of our big cities.

Our involvement with the various state-based Shelter organisations also deepened. Our CEO John Engeler continued in his role as Chair of National Shelter, supporting nation-wide efforts to seek more from the Commonwealth. Shelter NSW was delighted to host the National Shelter Council meeting in our building, a meeting that included Julie Collins MP, the Federal Minister for Housing and Homelessness.



National Shelter Council meeting: Emma Greenhalgh CEO National Shelter, Pattie Chugg CEO Shelter TAS, John Engeler CEO Shelter NSW

We continue to collaborate with sector peaks and community organisations to inform our policy development and work for better outcomes. These relationships have proven particularly critical as our sector has responded to urgent issues raised by the pandemic. Some such alliances include;

- Good Growth Alliance
- Ageing on the Edge
- Make Renting Fair
- Better Renting
- Sydney Alliance, Quarterly Council meeting and Housing Team
- FONGA (Forum of Non-Government Agencies)
- National Shelter Council
- Opening the Door
- Building Better Homes
- Groundswell (Redfern/Waterloo)
- Western Sydney Community Forum
- Everybody's Home national campaign
- Energy and Housing coalition
- Community Coalition for Healthy and Affordable Homes
- Healthy Homes for Renters state campaign



Healthy Home for Renters Campaign Launch – NSW Parliament

GOAL 1 - BE A THRIVING AND LEADING ORGANISATION



NATSIHA event: John Engeler & Yanbatji Mununggurr



National Shelter Council meeting - hosted by Shelter NSW with Julie Collins MP, Federal Minister for Housing and Homelessness

ALLIANCES FOR GOOD - IN SYDNEY AND THE HUNT

The last year has seen our work with the Sydney Alliance expand and deepen both in Sydney, and in the Hunter where the Alliance has established itself. The March 2023 election campaign provided a great opportunity for us to organise for change on a range of major issues, including social and affordable housing.

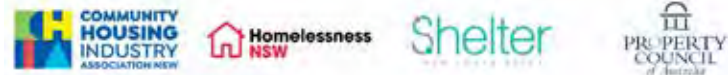
In November 2022, we joined over two hundred people in Parramatta for an Assembly with then-Treasurer Matt Kean. Building on this momentum, the Alliance turned to Westmead in the immediate lead-up to the 2023 State Election. Shelter NSW members and staff helped to coordinate an Assembly of over nine hundred people -- representatives of the many community organisations, unions and churches that form the fabric of the Alliance. Our CEO John Engeler played a key role in presenting the asks and clarifying the responses of each party's representative. This action helped secure bipartisan support for ending 'no-grounds' evictions in NSW.

Beyond these major public actions, Shelter NSW continues to support the everyday work of the Alliance. Our Membership & Engagement Officer has helped deliver training sessions for the new teams of Assistant Organisers and worked as a lead trainer for the Alliance's 2-day Foundations Training.

Our staff have also helped to lead the political engagement work of the Alliance through its Housing and Energy Affordability Team. This has involved direct engagement with various ministers of the new state government, pushing for action on a range of asks like ending 'no-grounds' evictions for all tenancies and legislating mandatory minimum energy efficiency standards for rentals.

Shelter NSW is proud to be an active partner organisation of the Sydney Alliance, and now the Hunter Community Alliance. We are excited to continue our work building public pressure for the common good over the next year and beyond.

WE ARE THE GOOD GROWTH ALLIANCE



UNLIKELY ALLIANCES - GOOD GROWTH ALLIANCE

2022 saw the Good Growth Alliance really testing its platform – challenging itself to work out the big asks this otherwise unlikely alliance saw as a priority for the incoming state government.

The Good Growth Alliance is a partnership of housing, property and business peak organisations with a shared vision of creating more sustainable and liveable cities and regions. The alliance is calling for bipartisan support and investment for good, affordable housing to

confront the housing crisis. The members of the Good Growth Alliance are Business NSW, the Community Housing Industry Association NSW, Homelessness NSW, the Property Council of Australia and Shelter NSW. In 2023 the Committee for Sydney rejoined the alliance.

In late 2022 our CEO John Engeler joined other alliance partners stood together to launch the Good Growth Alliance plan for NSW, centred on increasing the stock of good quality, affordable homes for everyone and creating liveable communities close to jobs, transport, and infrastructure.



Sydney Alliance pre-election congress - Westmead

GOAL 1 - BE A THRIVING AND LEADING ORGANISATION

DEFENDING AND EXPANDING PUBLIC HOUSING!

Grassroots housing activism is not just a part of Shelter NSW's history, but an ongoing priority in our work. Several staff have dedicated substantial time over the past year to supporting the work of local public housing campaigns by providing information and resources, joining organising meetings, offering official support, and even bringing along the BBQ to rallies when needed!

Some groups we work with consistently at the grassroots level are Hands Off Glebe, Action 4 Public Housing, and the various resident action groups representing suburbs like Redfern,

Waterloo, Eveleigh and Erskineville. There are major State Government plans for the redevelopment of key public housing sites in these areas. We have worked throughout the year to amplify the voices of public housing and community residents who are calling for fair treatment and a vastly improved public housing system.

Shelter NSW was honoured to stand beside residents and support their strong and resolute call for housing justice, and we will continue to support tenants in their fight to save their homes. It is very possible for the government to 'reimagine' these various redevelopments, and to drastically increase the proportion of public housing that is delivered through new developments.



Shelter NSW Sydney Alliance support team



Waterloo Community BBQ - Action for Public Housing

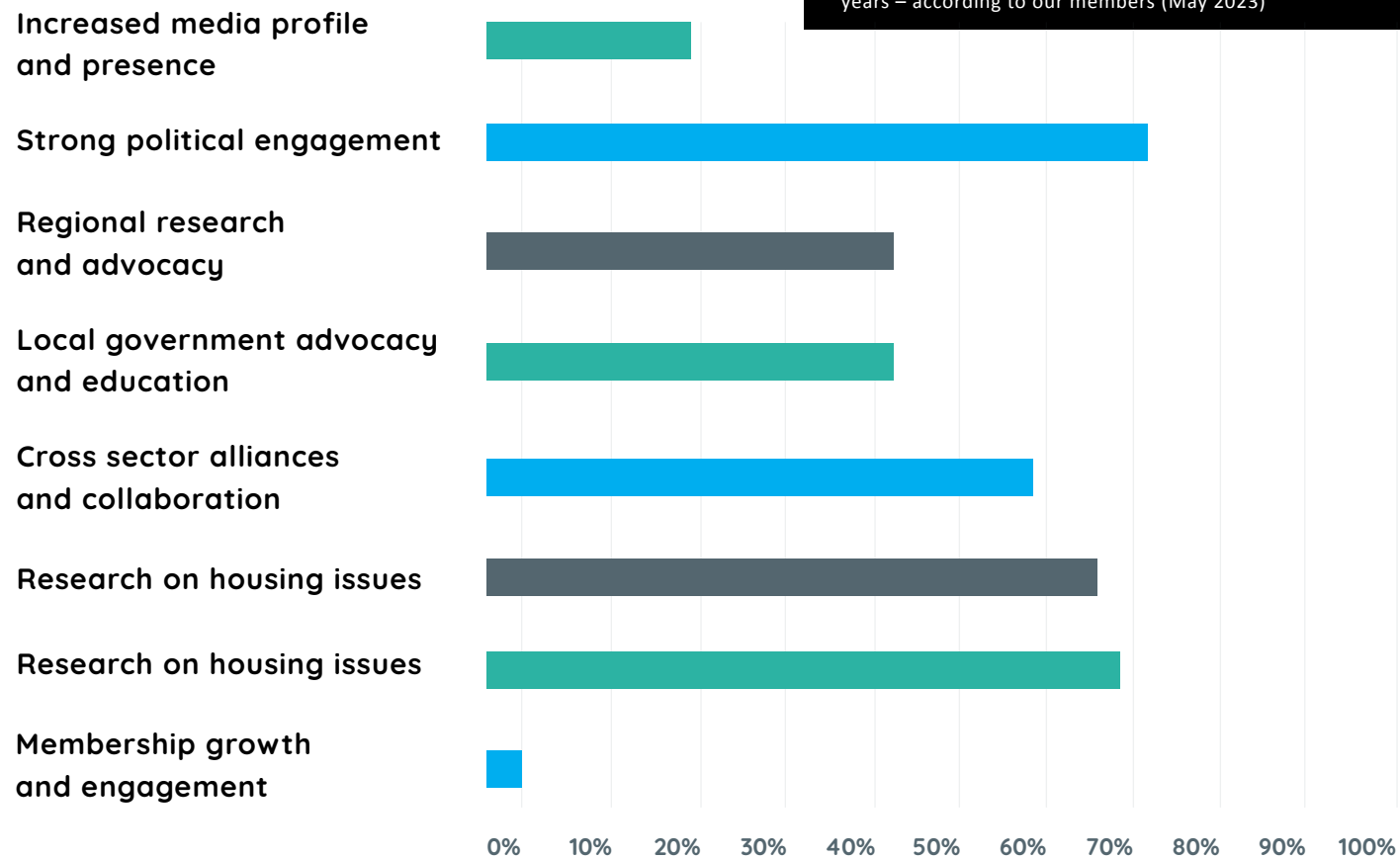
OUR MEMBERS SAY...

Do you believe Shelter NSW has responded effectively to the events of the past year?

“Honestly after seeing our coordinated engagement with Sydney alliance and the pre-election successes in getting commitments from both major parties we’re doing good.”



Shelter NSW’s most important achievements over the past three years – according to our members (May 2023)



City of Sydney Housing for all working group - including current Shelter NSW staff & Board member

GOAL 2 - INFLUENCE POLICY AND PRACTICE

INFLUENCING OUTCOMES

The last year has called on our various partnerships and alliances – and put others to the test! The NSW State Election campaign pushed us to confirm our own key priorities, taking account of the goals of some of our sector peaks and specialist advocacy groups in fields ranging from climate/energy; building accessibility; urban planning and private rental tenancy law.

The resulting election platform with its tagline of I Rent and I Vote served us well during the campaign helping us communicate a small set of strategic demands. We've been pleased to see reform of the private rental market a key feature of the new state government's first actions.

We continue to work within our various alliances as well as our representative groups to push for reform right across the housing system.

Shelter NSW 2023 NSW State Election

A call to action:
I Rent and I Vote



NSW Labor pre-election renters' roundtable - Shelter NSW Senior Policy Officer Cathy Callaghan pitching the need for rental reform to then Opposition Leader Chris Minns

1

Restore the social housing safety net to 5% by 2027, 10% by 2040. Build/acquire 5,000 dwellings per year
Includes maintenance, upgrades + 3 youth foyers

2

Increase Specialist Homelessness annual funding by 20%
Move beyond crisis. Focus on women, aged and First Nations

3

Make the planning system deliver Affordable Rental Housing for lower income people
Rezoning targets: 10 - 30/45%

4

Build more accessible & climate ready dwellings
Minimum standards set & met for rental dwellings

5

Support Renters and Renting
Remove No Grounds Evictions
Create a Home at Last service
Create a standing hardship fund & protocol for times of crisis
Get the balance right between housing for tourists and housing for locals



GOAL 2 - INFLUENCE POLICY AND PRACTICE

OUTREACH TO REGIONAL COUNCILS

The ongoing housing crisis continues to be felt across the State. Low-income households, particularly First Nations households, in regional NSW have been left reeling by multiple climate and cost-of-living shocks. And unlike living in “the city”, if there is no affordable housing in/around your town, you are faced with the prospect of moving hours away (with poor transport options) to another town just to get a roof over your head.

Following on from our 2021 regional report and with updated ABS data at hand, we were able to re-engage the Regional Australia Institute to refresh the data. In February we launched our 2023 Regional Housing Need Report. The Report is informed by several metrics create a single “housing need” index for each LGA. The 2023 Report gave us renewed vigour to engage with spotlighted Councils and local MPs up for State election in March. Our Report had a particularly big impact in the Hunter/Newcastle region, making front page news in the Newcastle Herald, as 6 out of the top 11 LGAs with the most housing ‘red flags’ occur in this region. Population growth to 2041 in these LGAs is set to far outpace any growth in social housing stock.

RESULTS: HIGHER NEED HOUSING AREAS

Regional NSW LGA (2022)	Proportion of single-parent families	Proportion of households with a mortgage	Proportion of rental households	Proportion of low-income households in mortgage stress	Proportion of low-income households in rental stress	Proportion of social housing stock	Number of households on the social housing waitlist	Total score
Byron	8	5	9	10	10	8	9	59
Central Coast	9	9	7	10	10	4	10	59
Cessnock	10	10	7	9	9	4	8	57
Coffs Harbour	8	6	8	9	10	3	10	54
Maitland	7	10	8	9	9	2	9	54
Shellharbour	8	10	7	10	9	1	9	54
Tweed	7	6	5	10	10	6	10	54
Newcastle	7	7	10	9	9	1	10	53
Lake Macquarie	7	10	4	10	9	2	10	52
Port Stephens	5	7	6	10	10	6	8	52
Wollongong	6	8	9	10	8	1	10	52

With this in mind, we have met with Mayors, General Managers, and planning staff at the following Councils (and other agencies) to not only showcase our findings, but to also understand barriers faced at the local level in getting a fair share of State infrastructure investment (note: social housing IS infrastructure):

- Central Coast Council
- Newcastle Greater City Commissioner
- Port Stephens Council
- Cessnock City Council
- Illawarra-Shoalhaven Joint Organisation of Councils
- Shoalhaven City Council
- Shellharbour City Council
- Local Government NSW

As a result of these meetings, we have been able to speak with more authority to State agencies such as LAHC and Landcom on how they can improve local housing outcomes. We have witnessed many local victories and we particularly thank the Shoalhaven Homelessness Taskforce meeting group for their ongoing insights.



ADVOCACY IN ACTION

SHELTER'S RECENT SUBMISSIONS TO COUNCILS INCLUDE:

- Central Coast Council, Local Housing Strategy
- City of Sydney, 82 Wentworth Park Road demolition DA
- Penrith City Council, Affordable Housing Contributions Scheme
- Burwood Council, North Precinct Masterplan and Affordable Housing Policy
- Wollongong City Council, Local Housing Strategy
- Coffs Harbour City Council, Renewal of Argyll Estate Planning Proposal

SHELTER'S RECENT SUBMISSIONS TO NSW STATE GOVERNMENT STRATEGIC PLANS INCLUDE:

- NSW Parliament Select Committee, Rental Fairness Bill Inquiry
- NSW Independent Planning Commission, Byron Shire “short term rental accommodation” Planning Proposal
- NSW Department of Planning, Explanation of Intended Effect Housing SEPP
- Greater Cities Commission, Six Cities Discussion Paper
- NSW Department of Planning, Riverwood Estate Rezoning Planning Proposal

GOAL 3 – ENGAGE AND EDUCATE THE COMMUNITY

In 2022-23, Shelter NSW staff have been delighted to attend many community events – sometimes in support of broader sector advocacy events; sometimes as part of our broader plans to engage with local government especially regarding affordable rental housing. Beyond this direct engagement we have continued to use the media (social and traditional) to advocate for change and influence the public narrative around housing and homelessness. With our regional housing outreach strategy well-established we've been pleased to see Shelter NSW often called on for comment across many regional areas including Newcastle and the Hunter; Wollongong and the Illawarra and the Mid-North Coast.



Shelter NSW James Sheriff – Lead trainer for Sydney Alliance Foundation Training



International Students Listening Event



Ku-ring-gai Council Public Forum – Shelter NSW Pilar Aberasturi

ENGAGING WITH LOCAL GOVERNMENT

With plans for significant growth in housing supply across Greater Sydney by 2036, pressure on local government is mounting. In the last 18 months, Shelter NSW has recently stepped up its efforts to support local government to better support the delivery of affordable housing. The year began with an education session with Georges River Council, followed by a meeting with Sutherland Shire in November 2022. That event was a great example of working within the Sydney Alliance to engage and support local communities. This resulted in Council adopting an LGA wide Affordable Housing Contribution Scheme (AHCS).

LISTENING TO STUDENTS

In October, Shelter NSW helped social work placement students coordinate an event for international students; to hear their stories of housing insecurity and offer support. The resulting report includes links to resources and services related to housing that international students may find helpful. A huge thank you to Democracy in Colour, Sydney Community Forum, the Oz International Students Hub and staff of the Sydney Alliance for their assistance in coordinating that event.

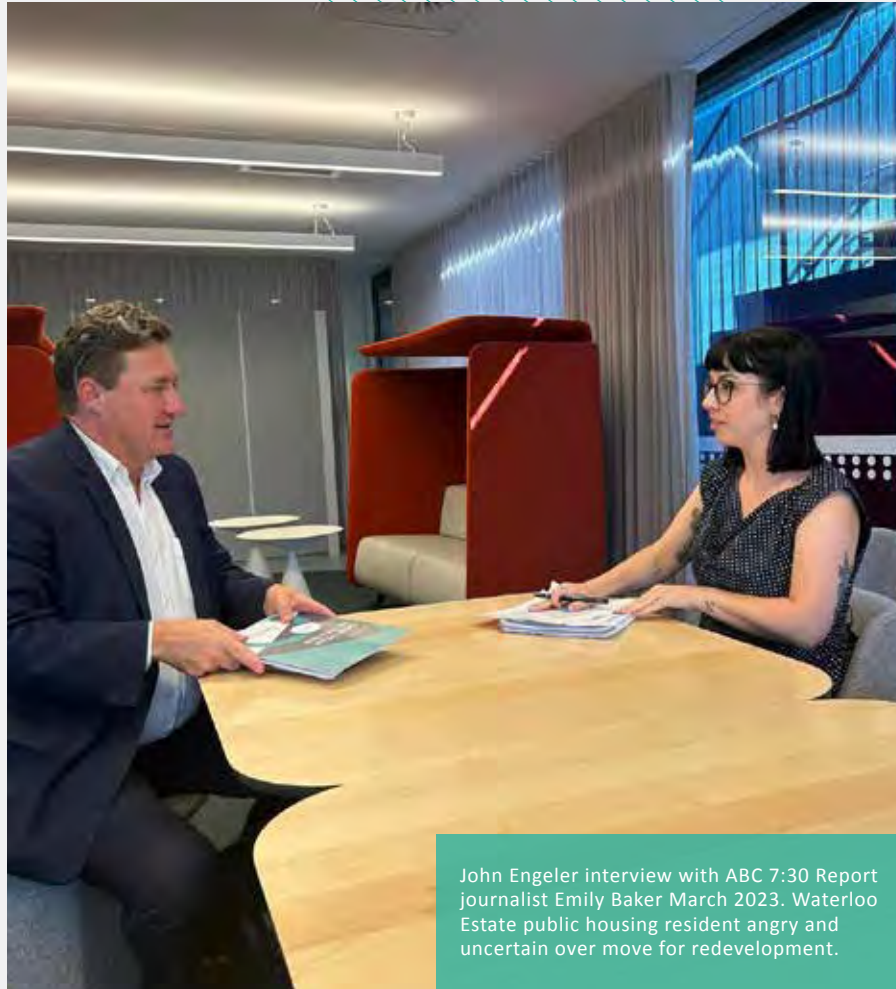


Attendees of the Sutherland Affordable Housing Community Forum held at Engadine Uniting Church. Front row includes Federal Member for Hughes Jenny Wares, Forum contributor and local housing advocate, Janice Stokes, local Engadine convenors, Michael Bleasdale and Sue McKinnon, Sutherland Shire Councillor Diedree Steinwall, Jenny Leong MP for Newtown, Rose Jackson MLC, and State MP for Heathcote Lee Evans

GOAL 3 – ENGAGE AND EDUCATE THE COMMUNITY

SHELTER NSW IN THE MEDIA

Shelter NSW staff assisted journalists over the last year with packaged up information, research and storylines, seeing Shelter staff quoted in 28 news articles. We have now established some strong relationships with journalists from all platforms: online, print, television and radio; in both metro and regional networks - a step towards making the organisation a “go to” for housing-related issues. Some examples of media articles in which Shelter NSW is heavily quoted include:



John Engeler interview with ABC 7:30 Report journalist Emily Baker March 2023. Waterloo Estate public housing resident angry and uncertain over move for redevelopment.

Shelter NSW staff assisted journalists over the last year with packaged up information, research and storylines, seeing Shelter staff quoted in 20 news articles. We have now established some strong relationships with journalists from all platforms: online, print, television and radio; in both metro and regional networks - a step towards making the organisation a “go to” for housing-related issues. Some examples of media articles in which Shelter NSW is heavily quoted include:

Excessive and unjustified’: Sydney council objects to railway workshop revamp – Sydney Morning Herald, 6 September 2022

Shelter NSW was concerned the plan could deliver as few as 55 to 65 extra social and affordable housing dwellings on the publicly owned site. The housing policy organisation said one-third of the residential development should be social housing, and one-third affordable housing, including build-to-rent, student housing and shared equity homeownership.

The rental market has failed - AAP broadcast across Australia, 22 December 2022

Shelter NSW CEO John Engeler speaking to the press outside NSW Parliament at the launch of the Good Growth Alliance election platform.

‘Huge difference’: 60-day cap on short-term rentals recommended for Byron” - Sydney Morning Herald, 27 April 2023

Housing advocacy group Shelter NSW said the recommended 60-day cap was a better outcome than it had expected to address the “dire” situation in the Byron Shire. “They can’t get anyone to work in the pharmacies or in any sort of job that you would need for a community to function,” policy officer Kayla Clanchy said. “It’s not sustainable.”

Election promise to end rent bidding shelved by Minns government after warnings move could worsen rental crisis – Sky News Australia 23 June 2023

CEO for Shelter NSW John Engeler said: “We thank the NSW government for taking the time to reconsider the best way to improve transparency in the application process and look forward to consulting further with the Rental Commissioner.



John Engeler speaks at Good Growth Alliance plan launch. Image via Yahoo News



GOAL 4 - HARNESS KNOWLEDGE, EXPERIENCE AND EXPERTISE

CONSULTATIONS, BOTH FORMAL AND INFORMAL, CONTINUE TO PLAY A KEY ROLE IN SHELTER NSW'S APPROACH TO POLICY AND ADVOCACY. THIS CONSULTATION INFORMS US WITH FEEDBACK FROM FRONTLINE SERVICES, EXPERT PRACTITIONERS AND PEOPLE WITH LIVED EXPERIENCE TO BETTER INFORM OUR WORK.

SHELTER NSW MEMBERS MEETINGS

Our Quarterly Members Meetings have continued to serve as a fantastic opportunity to engage with our members on key issues in housing policy. These meetings aim to bring Shelter NSW members together to discuss our policy priorities, learn from expert researchers, and share their experience, ideas, and concerns.

Over the past year we have held sessions across a range of topics including the research we commissioned into the nature of severe overcrowding in South West Sydney. Our updated Strategic Plan (2023-26) was also discussed and workshopped at our Members Meeting in May, allowing us to shape our long-term strategic vision through direct collaboration with our most active members.

These meetings have brought together new members and long-term supporters to take a more active role in our work advocating for safe and secure housing for all. We're looking forward to another year of fantastic, engaging discussions every quarter, and to expanding the opportunities available for members to engage with the work and direction of Shelter NSW as a member-based organisation.

GROUND-BREAKING RESEARCH

Shelter NSW collaborates with leading researchers to investigate complex topics vital to understanding issues with our housing market. Some recent projects we've been engaged with include. Each piece of research aims to build and expand public understanding of the housing system and help policy-makers progress key areas of reform.

NEW SOUTH WALES REGIONAL HOUSING NEED REPORT (2023)

Shelter NSW released an update to its Regional Housing Report incorporating census data. The report highlights the many, fast-growing regional local government areas that are experiencing the most challenging housing needs. Without government intervention, and especially given very large population growth projections, these communities are vulnerable to worsening cost-of-living pressures, rising unemployment and further natural disasters.



UNDERSTANDING OVERCROWDING IN SOUTH-WEST SYDNEY (2023)

Severe overcrowding is a rapidly growing but under-researched form of homelessness. This important report assists in understanding the housing experiences and needs of households living in severely overcrowded dwellings in South-Western Sydney and proposes policy solutions that can help address these needs in ways that are sensitive to the cultural diversity of these communities.



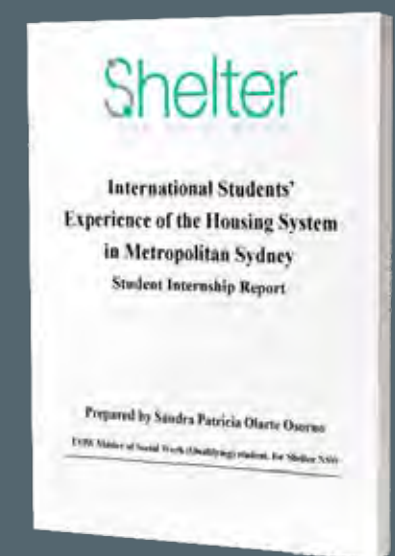
YPIRAC: CHANGES REQUIRED TO NDIS PROCESSES AND GOVERNMENT (2022)

Improving outcomes for young people with disability in residential aged care (or at-risk of entering residential aged care) was a social imperative handed down by the Aged Care Royal Commission's Interim Report in 2019. Although progress has been made against the National YPIRAC Strategy 2020-2025, Shelter NSW is aware that impediments still exist in accommodation and support systems for young people with disability in achieving dignified and 'home-like' living options. This report explores this critical issue



INTERNATIONAL STUDENTS' EXPERIENCE OF THE HOUSING SYSTEM IN METROPOLITAN SYDNEY - STUDENT INTERNSHIP REPORT (2022)

This report considers the housing experience of international students living and working in Metropolitan Sydney. Shelter NSW regularly advocates for better and more affordable student accommodation. This report, written by a student undertaking a placement with Shelter NSW, adds to our working knowledge of this issue and is based on the actual experiences of International Student in metropolitan Sydney



OUR MEMBERS

LIFE MEMBERS

Craig Johnston
Mary Perkins
Bill Randolph

INDIVIDUAL MEMBERS

Susan Bailey
Sandra Olarte Osorno
Tanya Lau
Rebecca Mawad
James Hill
Pamela Madafiglio
James Wilson
Ken Pak
Eliza Putnis
Diana Kelly
Penny Baldwin
Sabrina Santos
Khandakar Farid Uddin
Zorica Lackovic
Myree Harris
Len Hobbs
Matthew Gibson
Phoebe Slack-Smith
Sally Trevena
Liz Yeo
Ally Moore
Isabella Mrljak
Rozita Leoni
Barbara Squires
Mandy Rogers
Phillip Vassallo
Carol Hoare
Peggy Lin
Paul Curtis
Jessica Pinner
Carly Boag
Murray Mayes
Sarah Nelson
Julie Blarasin
Cat Coghlan
Helen Esmond
Julie Gordon

Unis Goh
Pilar Aberasturi
Sophia Maalsen
Sebastian Aguilar
Warren Gardiner
Rachel Ridely-Smith
Anthony Agnew
Judy Singer
Kate Doherty
Stacey Miers
Bronwyn Hutchings
Julie Price
Thomas Chailloux
Zuzia Buszewicz
Simone Parsons
Chris Bird
Alison Sheridan
Howard Bell
Robert Mowbray
Malcolm Gillies
Paul Coe
Sue Cripps
Eddie Ma
Clive Morgan
Luke Miller
Bill Steenson
Emily Bullock
Karine Shellshear
Barbel Winter
Janet Chappell
Bernie Coates
Will Roden
Garry Mallard
Laurence Troy
Alan Morris
Mark Nutting
Ben McGowan
Rhianna Keen
Poppy Dowsett
Karen van Woudenberg
Danielle Hynes
Maree O'Halloran
Jo Karaolis

Jenny Ross
Nadia Ballantine-Jones
Mohammed Rahman
Owen Butt
Tony Gilmour
David Connah
Lucy Burgmann
Craig Lyons
Geoffrey Turnbull
Jo Spengeler
Alistair Sisson
Paul Andrews
Ben Spies-Butcher
Amelia Thorpe
Verity Froud
Kirsten Steedman
Michael Zanardo
Ned Cutcher
Catherine Stuart
Nicholas Warren
David Lilley

ORGANISATION MEMBERS

Southern Youth And Family Services
Property Council of Australia- NSW Division
Newtown Neighbourhood Centre
CatholicCare Diocese of Broken Bay
Wesley Community Services Ltd
Blue Sky Community Services
Domestic Violence NSW
NSW Council Of Social Service
Mission Australia
Homelessness NSW
Habitat for Humanity Australia
Hume Community Housing Association
CHIA NSW
St Vincent de Paul Society NSW
Rev Bill Crews Foundation
Tenants Union of NSW
North Coast Community Housing Company
Platform Youth Services Ltd
The Salvation Army
Combined Pensioners & Superannuants Association

SGCH
Home in Place
Hunter Tenants Advice & Advocacy Service
Womens Housing Company
Counterpoint Community Services
Central Coast Tenants Advice & Advocacy Service
Fresh Hope
Armidale Womens Homelessness Support
Yfoundations
Judith Stubbs & Associates
My Best Life Australia Limited
Lane Cove Uniting Church
WelcomeMat Holdings Pty Ltd
Housing Matters Action Group Inc.
Friends of Erskineville
Alpha House Artist Housing Co-op
Lee Howe Design
City West Housing Pty Ltd
Peter Vogel Legal



Shelter is a membership organisation.

Our members are our strength, contributing expertise, energy and passion for housing justice.

Please join by visiting www.shelternsw.org.au.



TREASURER'S REPORT



BILL STEENSON
TREASURER

I am pleased to present Shelter NSW's audited financial report for the year ending 30 June 2023.

The organisation continued to perform well and enters the 2023/24 financial year in a good financial position, while acknowledging the challenges that we need to meet.

In the 2022/23 financial year, Shelter NSW returned a deficit of \$22,688 (compared to a deficit of \$46,000 last year). This reflects continued investment in Shelter's targeted research and advocacy work.

The dividend for this investment has been the strength of the engagement that Shelter NSW has developed with government and other organisations at all levels, with the associated benefit of better informed decision-makers and those covering housing issues in the media. It has been particularly good to see parliamentarians and local councils who are now more aware and far better informed about housing issues in their local area and across NSW as a direct result of our outstanding research and advocacy in relation to housing need, particularly in regional areas.

Shelter NSW appreciates the core funding grant provided by the Department of Communities and Justice, which enables the organisation to carry out its important work, as well as our ability to work productively with agencies to benefit those we are trying to assist. We fully acquitted all grant funds against the projects identified in our Business Plan for 2022/23.

However, we also clearly recognise that Shelter NSW needs to ensure sustainability going forward and to maintain its independence and, on that basis, we are actively working to identify and secure additional funding from other appropriate sources to continue and enhance our work. We look forward to reporting positively on that in future reports to members.

Further income and expenditure details are available in the accompanying financial statements, and any questions are most welcome.

I want to particularly acknowledge the support and commitment of our 2022/23 Chair, Poppy Dowsett. I also thank the members of the Finance Committee and of other Board members, all of whom are strongly committed to a sustainable and active future for Shelter.

We greatly appreciate the thorough and practical help provided by our accounting and bookkeeping team at Purpose Accounting, especially Alex Cowell, who focussed on making financial reports to the Board as 'reader-friendly' as possible and always responsive to questions raised. The excellent work of the dedicated and highly capable staff of Shelter NSW, led by CEO John Engeler, is always a source of admiration for me. It is a constant reminder of what our funds are there for: to support our team and enable Shelter to do its work most effectively to inform, to advocate and to work towards our objective of a secure home for all – because there is always more to do.



SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2023

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SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2023

BOARD MEMBERS' REPORT

The Board members present the operating report of Shelter NSW Incorporated ('the Association') for the year ending 30 June 2023 and report as follows:

BOARD MEMBERS

The names and positions of the Board Members who held office during the year were:

Name of Board Member	Position Held
Poppy Dowsett	Chairperson
Bill Steenson	Treasurer
Sophia Maalsen	Secretary
Liz Yeo (<i>retired 24 November 2022</i>)	Board Member
Janet Chappell	Board Member
Verity Froud	Board Member
Kirsten Steedman	Board Member
Bill Steenson	Board Member
Amelia Thorpe	Board Member
Michael Zanardo (<i>retired 24 November 2022</i>)	Board Member
Simone Parsons (<i>appointed 24 November 2022</i>)	Board Member
Paul Coe (<i>appointed 24 November 2022</i>)	Board Member

The Board members were in office for the whole of the financial year unless otherwise stated.

PRINCIPAL ACTIVITIES

The principal activities of the Association during the financial year were to provide advocacy on behalf of low-income housing consumers; production of housing newsletters; liaison with State and Federal housing authorities; participation in consultation on housing agreements and housing issues generally.

SIGNIFICANT CHANGES

There has been no significant change in the nature of the association's principal activities from the previous year.


OPERATING RESULTS

The operating result of the Association for the financial year was an operating deficit of \$22,688 (2022: deficit \$46,000).

AUDITOR'S INDEPENDENCE DECLARATION

The auditors' independence declaration for the year ended 30 June 2023 has been received and can be found on the following page.

Signed in accordance with a resolution of the Members of the Board:


Poppy Dowsett (Oct 30, 2023 13:06 GMT+11)
Poppy Dowsett
Chairperson


Bill Steenson
Treasurer

27 September 2023

2

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2023

AUDITOR'S INDEPENDENCE DECLARATION UNDER s60-40
OF THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012
TO THE MEMBERS OF SHELTER NSW INCORPORATED

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2023 there have been:

- (a) no contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (b) no contraventions of any applicable code of professional conduct in relation to the audit.



StewartBrown
Chartered Accountants



S.J. Hutcheon
Partner

27 September 2023

SHELTER NSW INCORPORATED
ABN 95 942 688 134
STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2023

	Note	2023 \$	2022 \$
ASSETS			
Current assets			
Cash and cash equivalents	5	449,365	473,890
Trade and other receivables	6	42,380	30,832
<i>Total current assets</i>		<u>491,745</u>	<u>504,722</u>
TOTAL ASSETS		<u>491,745</u>	<u>504,722</u>
LIABILITIES			
Current liabilities			
Trade and other payables	7	66,638	55,608
Employee benefits	8	40,739	48,542
<i>Total current liabilities</i>		<u>107,377</u>	<u>104,150</u>
Non-current liabilities			
Trade and other payables	7	3,539	3,041
Employee benefits	8	12,910	6,924
<i>Total non-current liabilities</i>		<u>16,449</u>	<u>9,965</u>
TOTAL LIABILITIES		<u>123,826</u>	<u>114,115</u>
NET ASSETS		<u><u>367,919</u></u>	<u><u>390,607</u></u>
FUNDS			
Accumulated funds		<u>367,919</u>	<u>390,607</u>
TOTAL FUNDS		<u><u>367,919</u></u>	<u><u>390,607</u></u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED

**STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2023**

	Note	2023 \$	2022 \$
Revenue	4	847,478	829,403
		<u>847,478</u>	<u>829,403</u>
Expenses			
Administrative expenses		(110,594)	(91,974)
Employee benefits expense		(659,839)	(653,282)
Occupancy expenses		(48,756)	(51,127)
Project and research expenses		(35,330)	(49,312)
Travel and training expenses		(15,647)	(29,708)
		<u>(870,166)</u>	<u>(875,403)</u>
Surplus (deficit) before income tax		(22,688)	(46,000)
Income tax expense		-	-
Surplus (deficit) for the year		(22,688)	(46,000)
Other comprehensive income		-	-
Total comprehensive income (loss) for the year		<u>(22,688)</u>	<u>(46,000)</u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED

**STATEMENT OF CHANGES IN FUNDS
FOR THE YEAR ENDED 30 JUNE 2023**

	Accumulated Funds	Total
	\$	\$
Balance at 1 July 2021	436,607	436,607
Comprehensive income		
Surplus (deficit) for the year	(46,000)	(46,000)
Other comprehensive income	-	-
Total comprehensive income (loss) for the year	<u>(46,000)</u>	<u>(46,000)</u>
Balance at 30 June 2022	<u>390,607</u>	<u>390,607</u>
Balance at 1 July 2022	390,607	390,607
Comprehensive income		
Surplus (deficit) for the year	(22,688)	(22,688)
Other comprehensive income	-	-
Total comprehensive income (loss) for the year	<u>(22,688)</u>	<u>(22,688)</u>
Balance at 30 June 2023	<u>367,919</u>	<u>367,919</u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED**STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2023**

	Note	2023 \$	2022 \$
Cash flows from operating activities			
Receipts from grants and members		923,207	919,899
Payments to suppliers and employees		(954,292)	(976,743)
Donations income		817	1,894
Interest received		5,743	1,878
<i>Net cash flows from operating activities</i>		<u>(24,525)</u>	<u>(53,072)</u>
Net decrease in cash and cash equivalents		(24,525)	(53,072)
Cash and cash equivalents at the beginning of the financial year		<u>473,890</u>	<u>526,962</u>
Cash and cash equivalents at the end of the financial year	5	<u><u>449,365</u></u>	<u><u>473,890</u></u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023****Note 1 - Corporate information**

The financial report includes the financial statements and notes of Shelter NSW Incorporated (the Association). Shelter NSW Incorporated is registered under the *Australian Charities and Not-for-profits Commission Act 2012* and is domiciled in Australia.

Shelter NSW advocates reforms to government policy that addresses housing insecurity in all its forms, which involves engaging experts and communities to research and discuss solutions that are good for the economy, society and environment.

The registered address and principal place of business of the Association is:

262 Liverpool Street
Darlinghurst NSW 2010

The financial statements were approved by the Directors on 27 September 2023.

Note 2 - Basis of preparation**Statement of compliance**

These general purpose financial statements have been prepared in compliance with the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and *Australian Accounting Standards - Simplified Disclosures*. The Association is a not-for-profit entity for the purposes of preparing these financial statements.

Basis of measurement

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Comparatives

Where required by Accounting Standards comparative figures have been adjusted to conform to changes in presentation for the current financial year. Where the Association has retrospectively applied an accounting policy, made a retrospective restatement or reclassified items in its financial statements, an additional statement of financial position as at the beginning of the earliest comparative period will be disclosed

New and revised standards that are effective for these financial statements

Several amendments to Australian Accounting Standards and interpretations are mandatory for the 30 June 2023 reporting period. These include:

- *AASB 2022-3 Amendments to AASs – Illustrative Examples for Not-for-Profit Entities accompanying AASB 15* (effective for the year ending 30 June 2023)
- *AASB 2020-3 Amendments to AASB 116 – Property, Plant and Equipment: Proceeds before Intended Use* (effective for the year ending 30 June 2023)
- *AASB 2020-3 Amendments to AASB 137 – Onerous Contracts – Cost of Fulfilling a Contract* (effective for the year ended 30 June 2023)

The application of the amendments to AASB 15, AASB 116 and AASB 137 have not had a material impact on the carrying values of the Association's asset, liability or equity balances; nor a material impact on the disclosures in the financial report nor the recognition and measurement of the Association's revenue or expenses.

SHELTER NSW INCORPORATED**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023****Note 2 - Basis of preparation (continued)*****New standards and interpretations not yet adopted***

Certain new accounting standards, amendments and interpretations have been published that are not mandatory for 30 June 2023 reporting periods and have not been early adopted by the Association. These include:

- *AASB 2020-1: Amendments to AASs – Classification of Liabilities as Current or Non-current* (effective for the year ending 30 June 2024)
- *AASB 2021-2- and AASB 2021-6: Amendments to AASs – Disclosure of Accounting Policies* (effective for the year ending 30 June 2024)
- *AASB 2021-2: Amendments to AASB 108 – Definition of Accounting Estimates* (effective for the year ending 30 June 2024)

It is not expected that AASB 2020-1, AASB 2021-2 or AASB 2021-6 will have a material impact on the Association in future reporting periods.

Note 3 - Significant accounting policies

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Income tax

Shelter NSW Incorporated is a not-for-profit Charity and is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

Revenue recognition

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax (GST). Revenue is recognised for the major business activities as follows:

Grants and donations

Income arising from the contribution of an asset (including cash) is recognised when the following conditions have been satisfied:

- the Association obtains control of the contribution or the right to receive the contribution;
- it is probable that the economic benefits comprising the contribution will flow to the Association; and
- the amount of the contribution can be measured reliably at the fair value of the consideration received.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less.

SHELTER NSW INCORPORATED**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023****Note 3 - Significant accounting policies (continued)*****Trade receivables***

For all sources of recurrent income, trade receivables are recognised initially at fair value and subsequently measured at amortised cost, less provision for doubtful debts. Collectability of trade receivables is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. A provision for impairment in relation to doubtful receivables is established when there is objective evidence that the Association will not be able to collect all amounts due according to the original terms of receivables.

Employee benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result, and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

SHELTER NSW INCORPORATED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023**

	2023	2022
	\$	\$
Note 4 - Revenue		
Operating revenue		
Grants - NSW Department of Communities and Justice	831,928	815,267
Membership fees	8,090	10,364
Service fees	900	-
	<u>840,918</u>	<u>825,631</u>
Other revenue		
Donations	817	1,894
Interest income	5,743	1,878
	<u>6,560</u>	<u>3,772</u>
<i>Total revenue</i>	<u><u>847,478</u></u>	<u><u>829,403</u></u>
Note 5 - Cash and cash equivalents		
Cash at bank and on hand	199,365	223,890
Term deposits	250,000	250,000
<i>Total cash and cash equivalents</i>	<u><u>449,365</u></u>	<u><u>473,890</u></u>
Note 6 - Trade and other receivables		
<u>Current</u>		
Trade receivables	2,888	472
Other receivables	5,000	5,000
Prepayments	34,492	25,360
<i>Total current trade and other receivables</i>	<u><u>42,380</u></u>	<u><u>30,832</u></u>
Note 7 - Trade and other payables		
<u>Current</u>		
Trade payables	29,765	13,179
Membership income in advance	6,609	6,023
GST payable	12,414	12,309
Other payables	17,850	24,097
<i>Total current trade and other payables</i>	<u><u>66,638</u></u>	<u><u>55,608</u></u>
<u>Non-current</u>		
Membership income in advance	3,539	3,041
<i>Total non-current trade and other payables</i>	<u><u>3,539</u></u>	<u><u>3,041</u></u>
Note 8 - Employee benefits		
<u>Current</u>		
Annual leave	40,739	48,542
<i>Total current employee benefits</i>	<u><u>40,739</u></u>	<u><u>48,542</u></u>
<u>Non-current</u>		
Long service leave	12,910	6,924
<i>Total non-current provisions</i>	<u><u>12,910</u></u>	<u><u>6,924</u></u>

SHELTER NSW INCORPORATED

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023**

	2023	2022
	\$	\$
Note 9 - Key management personnel		
Remuneration of key management personnel		
The aggregate amount of compensation paid to key personnel during the year was:	<u>179,612</u>	<u>181,933</u>
Note 10 - Auditor's remuneration		
Fees paid to StewartBrown, Chartered Accountants:		
Audit of the financial report	6,000	6,000
Preparation of the financial report	1,600	1,600
<i>Total auditor's remuneration</i>	<u><u>7,600</u></u>	<u><u>7,600</u></u>
Note 11 - Economic dependency		
The Board Members consider that the Association is economically dependent on revenue received from the New South Wales State government with respect to funding its program of activities. The Board Members believe that this funding will continue to be made available to the Association until at least the end of the grant funding period.		
Note 12 - Commitments and contingencies		
The Association did not have any commitments or contingencies at 30 June 2023 (2022: \$Nil).		
Note 13 - Events occurring after balance date		
There were no significant events occurring after balance date.		

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2023

BOARD MEMBERS' DECLARATION

The Board of Shelter NSW Incorporated declare that:

1. The financial statements, which comprises the statement of financial position as at 30 June 2023, and the statement of profit or loss and other comprehensive income, statement of changes in funds and statement of cash flows for the year ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the New South Wales *Associations Incorporation Act 2009* and *Australian Charities and Not-for-profits Commission Act 2012* and:
 - (a) comply with *Australian Accounting Standards - Simplified Disclosures* (including Australian Accounting Interpretations), the New South Wales *Associations Incorporation Regulation 2016* and the *Australian Charities and Not-for-profits Commission Regulation 2022*; and
 - (b) give a true and fair view of the financial position as at 30 June 2023 and of the performance for the year ended on that date of the Association.
2. In the opinion of the Board, there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board.


 Poppy Dowsett (Oct 30, 2023 13:06 GMT+11)
 Poppy Dowsett
 Chairperson


 Bill Steenson
 Treasurer

27 September 2023

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2023

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SHELTER NSW INCORPORATED

Opinion

We have audited the financial report of Shelter NSW Incorporated which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Board Members' Declaration.

In our opinion, the accompanying financial report of Shelter NSW Incorporated is in accordance with the New South Wales *Associations Incorporation Act 2009* and *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2023 and of its financial performance for the year then ended, and
- b) complying with *Australian Accounting Standards - Simplified Disclosures*, the New South Wales *Associations Incorporation Regulation 2016* and the *Australian Charities and Not-for-profits Commission Regulation 2022*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibility for the Audit of the Financial Report* section of our report. We are independent of the company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to the Directors of the Association, would be in the same terms if given to the Directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Board Members' Responsibility for the Financial Report

The Board of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with *Australian Accounting Standards - Simplified Disclosures* and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the Board determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

The Board are responsible for overseeing the Association's financial reporting process.

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2023

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SHELTER NSW INCORPORATED

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at *The Auditing and Assurance Standards Board* and the website address is <http://www.auasb.gov.au/Home.aspx>

We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Stewart Brown
Chartered Accountants



S.J. Hutcheon
Partner

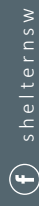
27 September 2023

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