



ANNUAL REPORT

OUR YEAR IN REVIEW

2021/22

 **Shelter**
NEW SOUTH WALES

www.shelternsw.org.au



CONTENTS

04	Who we are
06	Welcome from our Chair
08	Meet our team
14	CEO's report
16	Our big asks for 2022
20	Our year in numbers
22	Goal 1 - Be a thriving and leading organisation
26	Goal 2 - Influence policy and practice
28	Goal 3 - Engage and educate the community
32	Goal 4 - Harness knowlege, experience and expertise
34	Our members
36	Treasurer's report
38	Financial reports

Shelter NSW acknowledges the traditional custodians of this land. We acknowledge the deep and lasting connection of Aboriginal and Torres Strait Islander Australians as the custodians of our Country. We pay our respects to the Gadigal People of the Eora Nation, past and present, on whose traditional land we work. Always was, always will be, Aboriginal land.

WHO WE ARE

Shelter NSW is a non-profit advocacy organisation that promotes our vision of a secure home for all. Operating since 1975, we represent the values of our member organisations and individuals that want to create a housing system in NSW that is economically, socially and environmentally sustainable. Together, we conduct collaborative research and engage policymakers to address housing insecurity in all its forms, particularly as it affects people on low incomes.

OUR PRIORITIES

We consider a sustainable housing system one that delivers what we call Triple-A housing. This framework of priorities applies across the housing system to both households and housing providers. It covers specific areas of policy where a balance of reforms is required.

AFFORDABLE AND DIVERSE HOMES

- Housing supply and demand
- Tenure forms and rights
- Housing types and sizes

ACCESSIBLE AND WELL-LOCATED HOUSING

- Proximity to jobs and services
- Access to public transport
- Accessibility and adaptability

APPROPRIATE AND HIGH-QUALITY DEVELOPMENT

- Amenity and aesthetics
- Energy and environment
- Standards and maintenance

OUR OBJECTIVES

We consider a sustainable housing system one that results in Triple-P outcomes. This framework of objectives act as measures of success. They cover evidence and data that can be used to develop and evaluate policy reforms compared with the status quo.

PRODUCTIVE CITIES AND REGIONS

- Access to jobs and services
- Housing costs and consumption
- Financial and economic stability

POVERTY-FREE COMMUNITIES

- Housing stress and homelessness
- Physical and mental health
- Education access and attainment

PROTECTED NEIGHBOURHOODS

- Energy use and consumption
- Urban heat
- Climate resilience and adaptation

WELCOME FROM OUR CHAIR



2021-22 continued to throw everyone some big challenges. In addition to the ongoing COVID-19 pandemic, horrendous natural disasters compounded the housing crisis for many communities in NSW.

Thousands of people were displaced because of the floods in northern NSW, and many people ended up staying in mould ridden and damaged houses, or setting up tents their yards, as they simply had nowhere else to go. Housing was already in short supply and this disaster added thousands more people to the list. In 2021-22 Shelter NSW continued to put a spotlight on regional housing issues. With the Regional Australia Institute, Shelter published the NSW Regional Housing Need Report which provided detailed analysis of the 10 LGAs with the highest housing need – providing a clear focus for policy and advocacy.

Member forums have continued to be a key mechanism for engaging with members across NSW, for sharing policy ideas and initiatives, and for hearing from members their ideas and priorities for changing the housing system.

In 2021-22 we commenced the process of developing a Reconciliation Action Plan and we remain committed to increasing board and member diversity.

I want to thank all our current Board members for their contribution over 2021-22 – Treasurer Poppy Dowsett, Secretary Sophia Maalsen, and board members - Michael Zanardo, Kirsten Steedman, Amelia Thorpe, Bill Steenson, Janet Chappell and Verity Froud. Each of these committed board members brings great skills, experience and perspectives to inform the direction and governance of Shelter NSW. During 2021-22, board members have been actively engaged in one or more board sub committees – including Policies and Procedures, Membership and the Housing Policy working group. They have also generously provided their individual time and expertise when it has been needed.

I want to recognise and thank our CEO John Engeler and the fantastic Shelter NSW staff. John is passionate about changing the housing system. He leads a strong and capable Shelter team, and builds and maintains effective relationships with our partners and stakeholders. Under John’s leadership, Shelter NSW is continuing to thrive as a leading influential voice advocating for a secure home for all.

LIZ YEO
Chairperson

MEET OUR TEAM

BOARD MEMBERS

Chairperson & Public Officer
Liz Yeo

Treasurer
Poppy Dowsett

Secretary
Sophia Maalsen

Ordinary Board Members

Amelia Thorpe
Bill Steenson
Janet Chappell
Kirsten Steedman
Michael Zanardo
Verity Froud

BOARD ATTENDANCE

Liz Yeo	●●●●●●○●●●
Poppy Dowsett	●●●●●●●●●●
Sophia Maalsen	●●●●●●●●○
Amelia Thorpe	●●●●○●●●●
Bill Steenson	●●●●○●●●●
Janet Chappell	●●●●●●●●●●
Kirsten Steedman	●○●●●●●●●●
Michael Zanardo	●●●●●●○●●
Verity Froud	●●○●●●○●●

ABOUT OUR BOARD

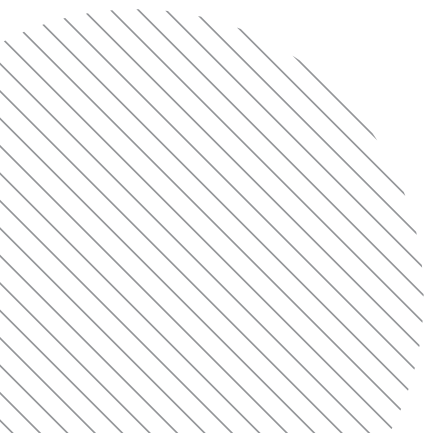


LIZ YEO, CHAIR

Liz is currently the Head of Alliances at the Paul Ramsay Foundation. The Foundation’s mission is to end cycles of disadvantage and Liz’s role is to forge and fund alliances that can influence systems change. Liz was previously the CEO of Newtown Neighbourhood Centre where programs included a Specialist Homelessness Service for people living in Boarding Houses and sleeping rough.

Liz has a Bachelor of Social Work degree from Sydney University and a Masters in Adult Education from UTS. She began her career in youth homelessness and has worked in the community sector for the last 35 years. Her roles have included volunteer and training management, senior HR management, and general management positions across a range of large and small Not-for-Profit organisations in health, education and community services. She has also served on other boards and advisory committees.

Liz is passionate about advocating for safe and affordable housing and identifying solutions to ensure everyone has the secure home they deserve.



POPPY DOWSETT, TREASURER

Poppy has been a housing policy practitioner for over ten years. She is an Associate at WSP, where she specialises in social and affordable housing and also works on wider social sustainability projects.

In the past Poppy has held housing policy positions at Mission Australia Housing, CHIA NSW, and the NSW Department of Communities and Justice. She holds a Master of Urban and Regional Planning and a Bachelor of Arts (Architecture).



DR MICHAEL ZANARDO

Michael is a registered architect and director of Studio Zanardo, an independent consultancy that specialises in urban design and the design of housing, particularly social and affordable housing.

He actively combines his practice with teaching and research. His doctorate investigated the architecture of pre-World War II State workers’ housing in Sydney. Michael is the co-author of the Affordable Housing Sydney Architecture Guide Map published in 2019.

Michael is an outspoken advocate for good amenity in denser forms of housing and champions design quality for the public domain. He is motivated by the opportunity to improve people’s lives through the shaping of the built environment and believes it is a true privilege to serve people and communities through design.



DR SOPHIA MAALSEN, SECRETARY

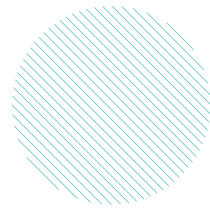
Sophia is an Australian Research Council DECRA Fellow and a lecturer at the University of Sydney, School of Architecture, Design and Planning. Her research focuses on the digital disruption of housing and the diversity of housing models emerging as a result of rising housing unaffordability with particular emphasis on communicating the implications of this for people now and as they age.

She believes that Australia needs to re-emphasise the role of housing for the provision of a home rather than a site of investment.



ASSOCIATE PROFESSOR AMELIA THORPE

Amelia is Associate Professor in Law at UNSW, where she teaches and researches in planning and urban governance. She has degrees in Architecture (UWA), City Policy (Murdoch) and Law (Oxford, Harvard, ANU) and professional experience in planning, housing, transport and public interest environmental law. Amelia’s research centres on frameworks for decision-making in contemporary cities – who gets to have a say, and how – and the ways in which those frameworks might contribute to social and environmental justice.





KIRSTEN STEEDMAN

With extensive experience in corporate social sustainability, public advocacy, communications and skilled workplace volunteering, Kirsten has a proven career history of creating and implementing innovative strategies that deliver impactful, measurable outcomes. In April 2022, Kirsten joined the team at Stockland in the role of Social Sustainability Manager – Affordability and Inclusion to play a lead role in building Stockland’s positioning, strategy and capability around affordability and housing, accessibility, and economic inclusion. Previously she headed Lendlease’s shared-value initiative, FutureSteps, which was aimed at addressing homelessness and rising levels of housing stress in Australia. In addition to her extensive experience within the property industry, Kirsten has delivered a number of social sustainability projects throughout Australia including the establishment of training, education and employment opportunities for individuals facing economic hardship.



BILL STEENSON

Bill has worked extensively in government and member-based organisations and is currently Principal Lawyer, Compliance with the Registered Organisations Commission. He works with unions, employer associations and their members on issues of governance, financial management, conflicts of interest and whistleblower disclosures. Bill has previously worked as an employment case manager, seeing first-hand the significant challenges faced by many members of the community, such as housing and support networks. He serves on the Licensing Committee of the Law Society of NSW and is passionate about dispute resolution and access to justice. Bill holds a Masters in Law and a Master of Public Administration and is an accredited mediator.



JANET CHAPPELL

Janet has worked in urban strategy and planning for a number of years in State government and private consulting. This has included housing-related research, policy formulation, housing policy management at Landcom (current role), setting housing affordability and diversity targets and initiatives to better understand local housing need. Previous roles included city strategy at the Greater Sydney Commission, NSW Department of Planning preparing metropolitan and regional strategies, working at the Urban Design Advisory Service, Urbis, Six Degrees and Allen Jack + Cottier Architects. She is a graduate of the Foundations of Directorship at the Australian Institute of Company Directors, Master of Urban Design and Bachelor of Architecture (Hons).



VERITY FROUD

Verity has decades of experience in financial services, predominately in banking and securitisation funding roles for various businesses. This has often included considering alternate ways to fund houses and housing projects. Currently she is consulting in the securitisation industry. Previous roles include working with AMAL Trustees holding various roles across the Trust Management and Trustee businesses, being a founding member of Xinja, leading to the successful launch of a neobank, as well as holding roles at Macquarie Bank and Bluestone Mortgages. Having begun at AMP in actuarial services, she has always had a keen interest in data, modelling and risk analysis.

2022

STAFF MEMBERS



**JOHN ENGELER -
CHIEF EXECUTIVE OFFICER**

John joined Shelter NSW as CEO in early 2020, having been involved in the formation, development and operation of Social, Affordable & Specialist housing for most of his professional life. He has a Masters degree in Urban and Regional Planning, and has undertaken post-graduate legal studies. Having spent a number of years in the private, public and community sectors, he especially enjoys the opportunity to contribute to innovative housing responses, delivering solutions to those for whom the market falls short.

**KAYLA CLANCHY -
POLICY OFFICER**

Completing her Bachelor of Urban and Regional Planning through University of New England, Kayla has previously worked in two regional cities in NSW as both a statutory and strategic land use planner for local government. Kayla pivoted to the Not-For-Profit sector in a research capacity in 2019 and continues to live in and advocate for regional and rural communities.

**CATHRYN CALLAGHAN -
SENIOR POLICY OFFICER**

Cathy joined Shelter NSW in April 2020 with most recent experience as a Chief of Staff to a NSW MP & Shadow Minister located in the multicultural heart of southwestern Sydney. Over a career spanning thirty years, Cathy has held senior private sector executive HR and change management roles. Cathy holds a Bachelor of Economics degree as well as a Master of Commerce (Organisational Behaviour) with personal interests in community and political engagement; local government and public policy.

**JAMES SHERRIFF -
PROJECT OFFICER - OUTREACH
AND ENGAGEMENT**

James Sherriff joined Shelter NSW at the beginning of 2020 with a keen interest in community organising and social justice after completing the Sydney Alliance internship program, and graduating with a Bachelor of International and Global Studies from the University of Sydney. James is currently responsible for engaging with Shelter NSW's members and supporters, coordinating the student placement program, and supporting grassroots campaigns for housing justice.

**STACEY MIERS - PRINCIPAL POLICY
OFFICER (SPECIAL CONSULTANT)**

Stacey has worked at the interface between town planning, social, environmental, and cultural impacts over many decades. Her work has often revolved around broad-based interdisciplinary projects that explore complex societal issues through planning frameworks. Stacey has undertaken research and written numerous publications on the NSW Planning system, housing supply policies, social impact assessment, and NSW Aboriginal Land Councils. Combined with her research and policy work, Stacey has devised various short films including one called 'Habitat to Home', which aims to take the viewer on a visual journey exploring the concept of home and homelessness.

**ANNABEL VOGEL -
PROGRAM COORDINATOR**

Annabel joined Shelter NSW in 2020 as a Project Officer and moved into the Program Coordinator role in 2021. With a background in both project and event management in the arts and entertainment industry, she saw her transition to the Not-for-Profit sector as an opportunity to apply these skills to meaningful and impactful work.

CEO'S REPORT

This is my third Annual Report contribution as Shelter NSW CEO. What a growing privilege and a pleasure it is to be part of such a dynamic and maturing organisation! Despite the increasing strategic and operational challenges presented with the second wave of Covid in 2021-22, we managed to be more effective than in previous years, including having successfully relocated our office and operations. We are now proudly part of the well supported not for profit sector at Yirranma Place in

Darlinghurst, itself part of the Paul Ramsay Foundation.

This move has allowed us to consolidate our particular voice and role, join more formally with other peaks and partners, and enhance our unique value proposition.

This enhanced response is not just as a state peak, but increasingly also at both the local council level and the national level, as I was called to represent National Shelter this year as the Chair. The year was also highlighted

by greater representation in regional housing issues, Aboriginal housing matters and other areas of increased housing insecurity, such as youth, disability and older persons housing – areas where housing affordability is but one of the issues that makes the sense of a secure home even harder to achieve.

Both strategically and operationally, we have grown to become an even more responsive, focussed, engaged and accessible member-driven organisation when needed. We're now definitely 'Shelter NSW' not just 'Shelter Sydney' in terms of our reach, response and relevance.

We again this year appreciate the commitment and support of our funder, the NSW Department of Communities and Justice, through the NSW State Peaks Program. In addition to NCOSS, we have enjoyed working again alongside our housing peak peers - Homelessness NSW, CHIA NSW, the Tenants Union of NSW, and Faith Housing Alliance.

In addition to our core funding, a second tranche of the Social Sector Transformation Fund (SSTF) helped us further deliver on one of the priorities of our strategic plan – to strengthen our presence and advocacy in regional NSW through the development



JOHN ENGELER
CEO

2021-2022: THE YEAR WE A SOUGHT A 'NEW & IMPROVED SHELTER NSW'... ESPECIALLY AFTER THAT SECOND COVID STORM!

of the NSW Regional Housing Need Report, undertaken in conjunction with the Regional Australia Institute.

Our four strategic goals remain solid pillars for ongoing relevance and future effectiveness. These are to: be a thriving & leading organisation; influence policy & practice; engage & educate the community and to harness knowledge experience and expertise. In addition to our renewed regional focus, we have committed to increased engagement with Aboriginal housing issues, all well as responding to issues to do with temporary housing need created by both bushfire and flooding emergencies. This year we also hosted four well-received and well-attended member forums, covering a range of subjects central to our work. We are grateful for the opportunity to both reach and have open dialogue with a large number of our members, both new and old, and to be able to integrate these diverse perspectives into our advocacy work.

Under the guidance of the Board, this year we have together with our staff, members, partners, supporters, stakeholders and suppliers continued to 'thrive and survive'

through Covid. 2021-22 will be viewed as the year that we managed business as usual, continued our research agenda and advocated for secure homes for all, while navigating the ever-changing environment presented by the pandemic.

Special thanks to National Shelter outgoing Executive Officer, Adrian Pisaski, and the National Council Executive, especially new CEO Emma Greenhalgh, for the ongoing support of Shelter NSW and their guidance in my role as Chairperson of the National Council.

Special thanks also to our Chair, Liz Yeo, whose guidance and support has been invaluable to both myself and the team. Thanks to our Treasurer Poppy Dowsett, Secretary, Sophia Maalsen, and other very supportive board members, Amelia Thorpe, Kirsten Steedman, Michael Zanardo, Bill Steenson, Verity Froud and Janet Chappell.

The Shelter NSW team also said farewell to one of our Policy Officers, Stefanie Matosevic, in April of this year. I'd like to thank her for her unique contribution. I'd also like to acknowledge Cathy Callaghan who continued

this year as our committed Senior Policy Officer, Kayla Clanchy, our Regional Policy Officer, James Sherriff our Membership and Engagement Officer, Annabel Vogel as Program Co-ordinator, and special thanks to Stacey Miers who remains as our Specialist Consultant on Planning and Project matters. We welcomed Pilar Aberasturi who has joined us as a Specialist Planner engaged to assist with increasing industry understanding of Affordable Housing. We have also had the privilege and benefit of being assisted by several students from a number of universities undertaking their student placement with us.

As we seem to be moving toward post-covid 'calmer waters', we look forward to continuing to advocate for a fairer and a more sustainable housing system, and the many policy and political challenges that come with it. We too, will again enjoy seeing the new opportunities for better housing outcomes as we collectively convert into action our long term, increasingly important vision of ensuring "a secure home for all". Having found our own new shelter and stability during the storm, we are well placed to extend that sense of security to many others.

JOHN ENGELER
CEO

‘IN 2022-23, NSW FACES AN UNCERTAIN ECONOMIC RECOVERY WITH RISING HOUSING COSTS CONTRIBUTING TO COST-OF-LIVING CONCERNS FOR MANY...’



OUR BIG ASKS FOR 2022

Shelter NSW commends the NSW Government for its action across the ‘pandemic years’ of 2020-22. Substantial initiatives such as the Together Home program and expanded ‘assertive outreach’ were, and remain, important programs; demonstrating the almost self-evident maxim - that the best way to help someone to not be homeless is to provide them with housing. The pandemic however, and the recovery, has exposed the deep fault lines of the housing system; the inability of the private housing sector to supply enough secure and affordable housing where and where it’s needed. The need for Government to step in is compelling.

In 2022-23, NSW faces an uncertain economic recovery with rising housing costs contributing to cost-of-living concerns for many, but especially for lower incomes households. With concern, we generally observe:

- **Deepening and damaging housing unaffordability.** In 2009-10, 41.8% of homes built or sold were affordable to low-moderate income households. By 2017, this had deteriorated to just 17.4%. Regional centres, once the ‘cheaper alternative’ to Sydney, have seen widely reported soaring house prices.
- **Lower income renters (43% of all renters, over 335,000 households in NSW) continuing to struggle with ‘rental stress’.**
- **Deepening realisation of the cost and stress of living with rising temperatures and energy-inefficient homes and appliances - disproportionately felt by lower income households (households with the least ability to adapt and respond).**

Other more immediate signs of the challenges facing the NSW Government and Social Sector in terms of housing and homelessness include:

- **Close to 50% of the over 47,000 people seeking accommodation assistance from the Specialist Homelessness Sector (SHS) in 2020-21 were turned away.**

- **The stock of social housing is not keeping up with population growth or demand. Close to 50,000 households wait for as long as 10 years for social housing.** Social housing stock has fallen to 4.7% of total housing in NSW, down from 5% in 2011 (Productivity Commission 2020).
- **National Rental Assistance Scheme (NRAS) is expiring across the country:** 906 properties have already expired in NSW, with a further 5,639 due to expire by 2026 (Commonwealth Government June 2021).
- **Commonwealth Rental Assistance (CRA) is still leaving recipients stressed –** In 2021, close to 50% of households receiving CRA were still stressed - paying more than 30% of their income in rent (Productivity Commission 2022).
- **Evictions from rentals.** In spite of moratoriums designed to prevent them, NSW continued to see evictions, even during the worst of the pandemic (Pawson et al 2021). In 2022 tenants continue to suffer the impacts of an unequal power balance – facilitated by No Grounds Eviction processes and a general lack of minimum standards.

NSW is not well-placed to respond to the precarious economic conditions of the mid-term, let alone the longer-term trends of an aging population and income/wealth inequity. Responses by Government and a strained community and social sector are failing to keep up with current demand. Lack of access to affordable housing, whether it be as a renter or homeowner, risks entrenching disadvantage and generational inequity, potentially undermining the sustained recovery of the state.

NSW requires the following measures. Without them, we fear a worsening of damaging homelessness, in all its forms, across NSW – a trend that will eventually demand a significant and expensive response. These measures will prevent homelessness, and support economic development and shared prosperity right across NSW.

SHELTER NSW 2022 PRIORITIES

1.

Dramatically increase the supply of social housing to prevent homelessness, support women and children escaping domestic violence and older people in precarious housing. Restore social housing to 5% of total housing stock by 2026, 10% by 2036. This ask includes:

 - 5,000 additional units of social housing built or acquired each year for the next 10 years
 - \$500 million invested in an expanded repairs and maintenance program for existing social housing stock. Include upgrades to inefficient fixtures (water, heating and cooling) and improve the thermal performance of existing social housing stock.
 - 3 new Youth Foyers in NSW (two regional, one Western Sydney) providing integrated housing, education and employment support to vulnerable young people otherwise at risk of homelessness.
2.

20% increased funding to Specialist Homelessness Services (SHS) to enable it to move beyond a crisis response and deal with the steadily increasing demand on its services.
3.

An improved planning system that can systemically deliver a dramatically increased number of Affordable Rental Dwellings for lower income essential and key workers.
4.

New housing designed and constructed for a diverse population in a changing climate. Support lower-income households to cope with rising energy costs and adapt to climate change. Support people with accessibility needs.

 - establish enforceable minimum energy standards and disability access standards for all dwellings (NSW to join Queensland and Victoria in adopting the Silver Level Liveable Housing Design Standards).
5.

Greater support of renters and renting, including:

 - expanded rental assistance to support low-income private renters to access and sustain tenancies including a standing hardship fund.
 - greater protection of renters: replacement of No Grounds Evictions provisions with Reasonable Grounds.



OUR YEAR IN NUMBERS

In 2021 and into 2022 the pandemic was still front of mind for Shelter NSW, but with an increased focus on the flow on impacts into the community right across NSW - from pressures in the rental market to major spikes in unaffordability in regional areas, all compounded by the devastating floods and still unresolved housing issues post the Black Summer bushfires.

We continued to deliver our normal program of work, formally responding to a large number of government reform programs and large-scale proposals. With local government elections late 2021 and a Federal Election in May 2022, Shelter NSW took every opportunity to advocate for change – whether that be via our social media engagement or directly with candidates.

Shelter NSW made detailed and informative submissions across all levels of government:



WEBSITE PAGE VIEWS
= 31,135



TOTAL FOLLOWERS
= 2,593



EBULLETINS
= 17



TOTAL LIKES
= 1,889



WEBSITE UNIQUE VISITS
= 14,167



MEMBER BULLETINS
= 28

SHELTER NSW QUOTED IN 20 NEWS ARTICLES

GOAL 1 – BE A THRIVING AND LEADING ORGANISATION

Despite the continuing challenges of the COVID-19 pandemic, 2021-22 proved to be a year of many achievements for the Shelter NSW team. The Shelter staff and board worked together collaboratively and dynamically to strengthen our presence in the housing policy space and better affect change. Board members not only governed the organisation, but also made presentations, led policy workshops and spoke to media outlets in this capacity. The Shelter staff appreciated ongoing opportunities to consult with and learn from the “brains trust” that is our board, together advocating for better housing outcomes for the people of NSW.

We used what we learned from the pandemic to transition to a truly hybrid workplace – including the engagement of a regional staff member who works completely remotely. We also used virtual technology to increase our member engagement through a series of online events which have allowed us to reach a broader audience than we historically have been able to.

In 2022, we too however appreciated the opportunity to once again meet face-to-face, following long periods of lockdowns that made up much of 2020 and 2021. We relocated from our Sydney City office to Yirranma Place – the Paul Ramsay Foundation building in Darlinghurst. Here we co-locate with some of our peak peers, such as NCOSS, bringing new energy to the team and daily opportunities for ideas exchange across the sector!

This year, Shelter NSW’s CEO also became the Chair of National Shelter, strengthening our involvement with this national body, and the Shelter network around the country. We become increasingly aware that housing issues in NSW cannot be addressed only at a state level - that we must rather look at policy across all levels of government and being an active and engaged player in this national alliance is an effective way to apply our resources.



OUR MEMBERS SAY...

“Communication is great - really strong systems that get information out through social media and such. Congratulations.”

“[Members’ Meetings are] a great way to connect with other members and learn more about a specific housing subject.”

“Very vocal in highlighting issues of people in rental situations.”

“Friendly, kind, genuine communication practices - engenders trust and support.”

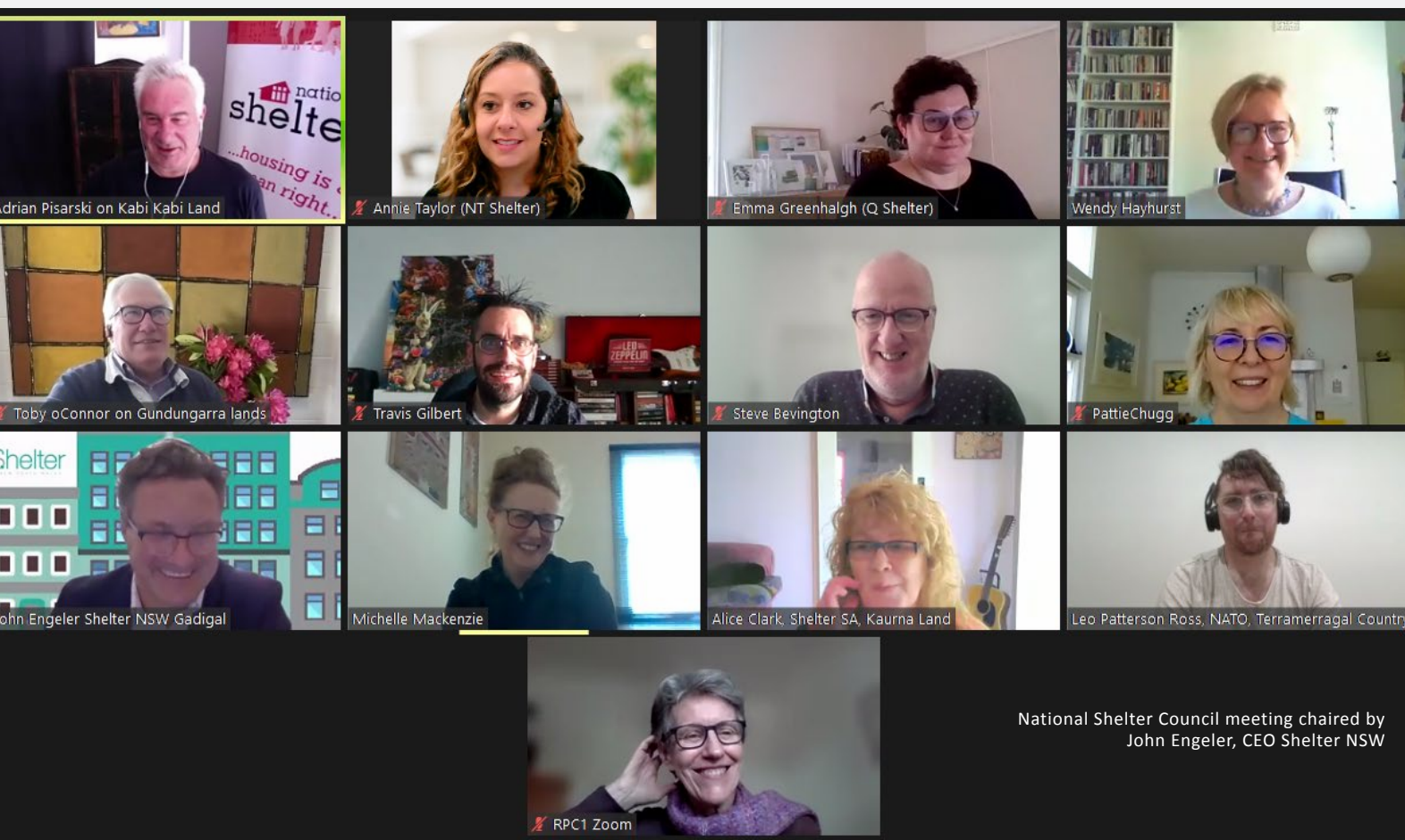
“I thought the attempt to educate councils on affordable housing was fabulous.”

ALLIANCES FOR GOOD

The Sydney Alliance is a network of over 30 organisations (and many individual members) representing Sydney’s key communities - from faith-based organisations and religious communities, to unions, and organisations like Shelter NSW. We have been a core partner organisation of the Alliance for many years, but took a leading role in the local organising work which took place throughout 2021 and early 2022.

Shelter NSW staff supported the Alliance’s various Local Organising Teams by educating, coordinating, and supporting groups of emerging leaders to engage with their local councillors and Council candidates prior to the December 4 election. In doing so, we aimed to empower them with knowledge about the housing system and its various issues, so that their work advocating for their community could be as effective and impactful as possible.

The Sydney Alliance has also re-evaluated its overarching vision and political strategy over the past year. Shelter NSW has been helping to lead this process, especially by providing ongoing policy advice, information and training on housing policy reform, to help strengthen the updated policy platform.



GOAL 1 – BE A THRIVING AND LEADING ORGANISATION

We continue to collaborate with sector peaks and community organisations to inform our policy development and work for better outcomes. These relationships have proven particularly critical as our sector has responded to urgent issues raised by the pandemic. Some such alliances include;

- Good Growth Alliance
- Ageing on the Edge
- Make Renting Fair
- Sydney Alliance, Quarterly Council meeting and Housing Team
- FONGA (Forum of Non-Government Agencies)
- National Shelter Council
- Groundswell (Redfern/Waterloo)
- Western Sydney Community Forum
- Everybody's Home national campaign
- Energy and housing coalition
- Community Coalition for Healthy and Affordable Homes
- Healthy Homes for Renters state campaign

DEFENDING PUBLIC HOUSING

Grassroots housing activism is not just a part of Shelter NSW's history, but an ongoing priority in our work. Several staff have dedicated substantial time over the past year to supporting the work of local public housing campaigns by providing information and resources, joining organising meetings, offering official support, and even bringing along the BBQ to rallies when needed!

Some groups we work with consistently at the grassroots level are Hands Off Glebe, Action 4 Public Housing, and the various resident action groups representing suburbs like Redfern, Waterloo, Eveleigh and Erskineville. There are major State Government plans for the redevelopment of key public housing sites in these areas and others like Riverwood and Coffs Harbour, and we have worked throughout the year to amplify the voices of public housing and community residents who are calling for fair treatment and a vastly improved public housing system.

Shelter NSW was honoured to stand beside residents and support their strong and resolute call for housing justice, and we will continue to support tenants in their fight to save their homes. It is very possible for the government to 'reimagine' these various redevelopments, and to drastically increase the proportion of public housing that is delivered through new development.

Shelter NSW has made a number of submissions to the NSW Government outlining our serious concerns with the plans for individual sites like Explorer St, Cowper St, Franklyn St, and Wentworth Park Road in Glebe, and the Waterloo South precinct, as well as our overall concerns with the government's estate renewal model generally.

OUR STUDENT INTERNSHIP PROGRAM

Since 2020, we have continued to expand our student placement program, led by Membership & Engagement Coordinator, James Sherriff. This program has allowed us to work with 9 individual placement students over the past two years, each conducting over 400 hours of professional experience with us as part of their Social Work degree. We have also had the pleasure of working closely with the recent cohorts of students on placement with the Sydney Alliance. It has been a privilege to offer training and support relating to housing policy reform to over 70 students during the last two semesters, and we look forward to continuing our own placement program alongside this partnership in the years to come.

We offer a huge congratulations to each of the students who completed their placements with us, and thank them for their time, effort, dedication, and contribution to our organisation. Tracey, James, Eleanor, Amy, Hussain, Murali, Jess, Sandra and Jayden – thank you and good luck in your careers as professional social workers! We hope you will be able to use your experience working in housing policy advocacy to spread awareness and understanding of the need for systemic reform in NSW, and better inform your social work practice in whatever form it takes in future.

GOAL 2 – INFLUENCE POLICY AND PRACTICE

INFLUENCING OUTCOMES

Throughout the 2021-22 year, Shelter NSW continued fighting its traditional battles – the defence of public housing and the push for more social housing, spurred on by what has felt like an accelerated push by the NSW Government to ‘renew’ long-standing public housing estates (big and small). We continued our focus of 2020 - advocating for affordable rental housing and key worker housing right across the state. On the advocacy front, we used the opportunity of local government elections in 2021 and the 2022 Federal Election to educate and encourage candidates and parties to strengthen their housing commitments.

In 2020, Shelter NSW committed itself to becoming much more engaged in Regional NSW. We commissioned the Regional Australia Institute (RAI) to produce a report that would identify a ‘scorecard’ for understanding housing issues across the regions as well as identifying the top 10 highest need local government areas. This is guiding us as to which LGAs we need to focus our advocacy efforts on. The report was formally launched at our AGM in November 2021 and was then distributed to local government leaders and Members of Parliament. This report has received excellent feedback and led to deepening connections with regional communities and leaders.

ADVOCACY IN ACTION

Regional Housing Taskforce

With many regional towns facing unprecedented housing stress. Shelter NSW welcomed the NSW Government’s initial announcement of the Regional Housing Taskforce in late 2021.

Shelter NSW was very keen to make a submission to the taskforce and was more pleased to see so many of our points echoed by other stakeholders and captured in the findings.

Some of the things we called for were:

- the need for broader urban infrastructure investment;
- a greater choice of well-designed housing types (encouraged through the planning system) and showcased by Government and community housing providers;
- the development and application of Affordable Housing Contributions Schemes;
- actively resisting sprawl - encouraging any new residential developments in regional areas to be based on clustering dwelling patterns or medium density development in town centres;

- tackling the practice of ‘land banking’;
- increasing regulation of the ramped up short-term holiday rentals, also known as short-term rental accommodation (‘STRA’) (reinforcing the primary role of ‘housing’ to be used for housing);
- applying housing policy to address climate change, not exacerbate it;
- acknowledging the ongoing housing issues for disaster-affected communities; and
- promoting high-quality community engagement and co-design practices so that the necessary reforms and changes above are embraced.

Throughout 2021-22 Shelter NSW staff have actively sought out opportunities to engage and listen to the needs and concerns of regional communities. We believe this is paying dividends – with MPs and local government leaders reaching out to us, seeking our help and advice. Shelter NSW will continue to deepen this engagement in 2022-23.



SHELTER’S RECENT SUBMISSIONS TO COUNCILS INCLUDE:

- Draft amendments to Willoughby Local Environmental Plan 2012
- Tweed Regional City Action Plan
- Frenchs Forest Place Strategy
- Draft Orange Local Housing Strategy

SHELTER’S RECENT SUBMISSIONS TO NSW STATE GOVERNMENT STRATEGIC PLANS INCLUDE:

- Design and Place SEPP
- A new approach to rezonings in NSW
- NSW pre-budget submission
- Housing SEPP

GOAL 3 - ENGAGE AND EDUCATE THE COMMUNITY

ENGAGING WITH THE SECTOR

During the first week of March, Shelter NSW staff attended the National Housing Conference 2022 - the first since the start of the COVID-19 pandemic. Over two and a half days, staff presented at and facilitated several sessions, while attending almost all of the many seminars and plenary sessions.

Our Senior Policy Officer, Cathy Callaghan, presented the findings of our Regional Housing Need report, alongside National Shelter and Queensland Shelter representatives, and Kishan Ratnam from SGS economics.

The report makes clear the dire need for better housing provision in key regional areas, and we sent audience members home with a copy to help spread the word through their organisations and networks.

For Shelter NSW staff, some of the highlights of the Conference included a session on the insurance crisis caused by the impacts of climate change, as well as sessions on the impacts of housing policy on Indigenous and LGBTQI+ communities, and plenary discussions with national and international leaders in the housing sector.

We were proud to have been part of thorough discussions and made connections throughout the conference that inspired us (and hopefully other advocates and stakeholders!) to redouble efforts to achieve housing security and affordability once we all returned to our home states.



Shelter NSW at the National Housing Conference



CONNECTING WITH OUR COMMUNITY THROUGH MEDIA

In 2021-22, Shelter NSW focused on increasing the impact of our social media presence and reaching a mainstream audience beyond our traditional allies - spreading our message around the importance of housing security across all of our platforms!

In line with our strategic plan, we placed an even greater emphasis on member engagement through our eBulletins. While we continued distributing thorough and informative monthly bulletins to our full mailing list, we also increased targeted member communication. We invited comment on submissions we were working on and distributed exclusive material such as event invites to our members.



GOAL 3 – ENGAGE AND EDUCATE THE COMMUNITY

GROUND-BREAKING RESEARCH

Shelter NSW collaborates with leading researchers to investigate complex topics vital to understanding issues with our housing market. Some recent projects we’ve been engaged with include;

‘MANAGING ACCESS TO SOCIAL HOUSING IN AUSTRALIA: UNPACKING POLICY FRAMEWORKS AND SERVICE PROVISION OUTCOMES’

- H PAWSON AND D LILLEY, UNSW CITY FUTURES RESEARCH CENTRE

Shelter NSW was proud to co-sponsor to a very important and significant piece of research which was published in May – demonstrating the extent to which Australian state governments are struggling to meet growing demand for low-cost housing as cost-of-living pressure rises.

In NSW, the report shows stress intensifying in the social housing system. Social housing has become a scarce, ‘rationed’ housing product increasingly allocated to the most desperate of applicants. This cohort of course, requires urgent housing. But with the proportion of total lettings to highest priority applicants increasing from 41% to 60% in the six years to 2020-21, approved applicants on the general social housing waiting list wait longer and longer for housing. This means longer wait times for income-eligible but non-priority social housing applicants.

The research contains multiple insights into the wide variety of waiting list definitions, management and impacts observed across the country. Recently published, we suggest that this research will provide an invaluable foundation for any future national housing strategy.



COVID-19: RENTAL HOUSING AND HOMELESSNESS POLICY IMPACTS

- H PAWSON, C MARTIN, S THOMPSON, AND F AMINPOUR, UNSW CITY FUTURES RESEARCH CENTRE

Following the release of an initial impacts assessment in February 2021, the UNSW-ACOSS Inequality Partnership released a report in November that looks at the impacts of rapid policy changes made during COVID-19 on private renters and people experiencing homelessness. Produced by a team of housing experts at City Futures Research Centre and supported by the Shelter network and Mission Australia, the report documents the impacts of COVID-19 on rental housing markets and homelessness, the policy responses of federal and state governments, how they were formulated, and their outcomes.



The findings of the NSW Regional Housing Taskforce have been released. (ABC Illawarra: Justin Huntsdale)

Shelter NSW staff assisted journalists over the last year with packaged up information, research and storylines, seeing Shelter staff quoted in 20 news articles. We have now established some strong relationships with journalists from all platforms: online, print, television and radio; in both metro and regional networks - a step towards making the organisation a “go to” for housing-related issues. Some examples of media articles in which Shelter NSW is heavily quoted include:

‘Regional Housing Taskforce report confirms COVID impact on housing supply in regional NSW’ - ABC News, October 2021

The CEO of Shelter NSW, John Engeler, said the lack of housing supply in regional communities has been “exacerbated” by the pandemic.

“COVID has sped up the need for a regional housing response,” Mr Engeler said.

He said a targeted approach and quick government action to address the housing crisis was needed.

“Our response that might be required in Northern NSW is very different to what is needed in Bega or across the divide,” Mr Engeler said.

‘Exclusive: leaked documents show public housing plan halved’ – The Saturday paper, March 2022

Shelter NSW says the current approach to selling off land is “cannibalising” the housing stock. “NSW needs 5000 additional dwellings per year for a decade just to catch up.”

In a report commissioned by Shelter NSW, and not yet released, economist Dr Cameron Murray and Professor Peter Phibbs examined the fundamental assumptions about LAHC’s strategy to gradually dispose of its \$54billion asset portfolio in a bid to fund new social and affordable housing.

Affordable housing: A controversial housing development rejected by Waverley Council last year has been given the tick of approval after removing a 4th floor – The Daily Telegraph, June 2022

John Engeler, CEO of Shelter NSW, the state’s peak body for housing, said its data showed there are over 1,000 people registered for social housing in Sydney’s eastern suburbs, with lower income people who need a studio or one bedroom warned of a five to 10 year wait.

Mr Engeler said the changes launched by the NSW government in November last year strengthen protections for renters and the neighbourhoods where boarding houses are built.

“For too long sometime private boarding house operators have, at best, taken advantage of people by charging excessive fees,” Mr Engeler told the Wentworth Courier.

GOAL 4 – HARNESS KNOWLEDGE, EXPERIENCE AND EXPERTISE

CONSULTATIONS, BOTH FORMAL AND INFORMAL, CONTINUE TO PLAY A KEY ROLE IN SHELTER NSW’S APPROACH TO POLICY AND ADVOCACY. THIS CONSULTATION INFORMS US WITH FEEDBACK FROM FRONTLINE SERVICES, EXPERT PRACTITIONERS AND PEOPLE WITH LIVED EXPERIENCE TO BETTER INFORM OUR WORK.

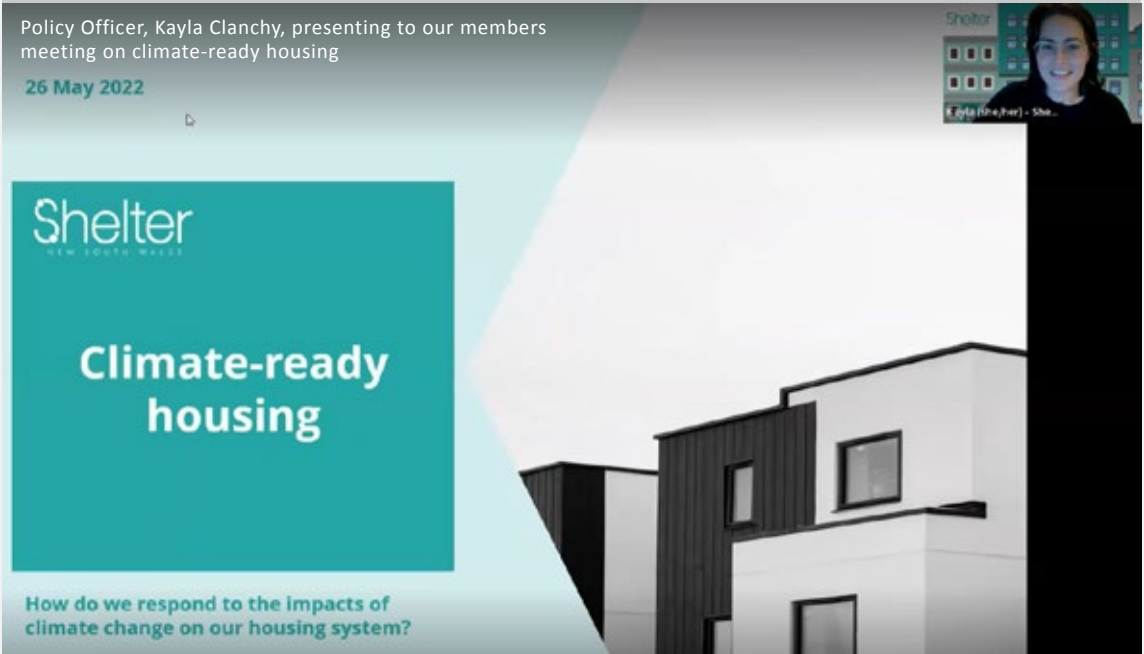
SHELTER NSW MEMBERS MEETINGS

In 2021, we launched a new initiative for Shelter NSW members – our Quarterly Members’ Meetings. These meetings aim to bring Shelter NSW members together to discuss key housing issues, learn from expert researchers and advocates, and share experience, ideas, and concerns.

Throughout the past year, we have seen some fantastic discussions, with great engagement from new and established members alike. Topics discussed include ‘climate-resilient’ housing, innovative models for youth housing, and regional housing issues. We have also used these meetings as a platform for the campaigns and research that Shelter NSW has been involved in, like the Sydney Alliance Local Organising campaign and the research we commissioned with Dr Cameron Murray and Prof. Peter Phibbs into the economics of public housing delivery.

We have received some great feedback on these meetings from our members, who have let us know that they are “a great way to connect with other members and learn more about a specific housing subject,” and that the meetings are “very effective [with a] good selection of topics.”

We’re looking forward to another year of fantastic, engaging discussions every quarter, and to expanding the opportunities available for members to engage with one another in such a way.



OUR RESEARCH AGENDA

In the 2021-22 year, Shelter NSW released four new research reports, each commissioned with the aim of helping to achieve three key goals: to build public understanding of the housing system, to help policy-makers make progress on specific issues and to empower decision-makers and influencers with information.

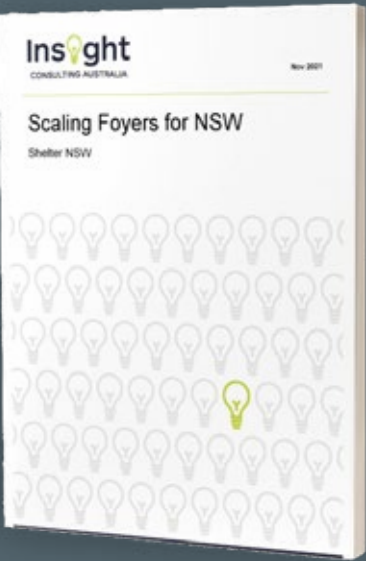
REGIONAL HOUSING ANALYSIS – REGIONAL AUSTRALIA INSTITUTE

In 2021, Shelter NSW sought to improve its understanding of housing issues and needs across regional New South Wales. We engaged the Regional Australia Institute (RAI) to develop an updateable quantitative tool, comprising demographic and housing indicators. The report identifies 10 towns with the highest housing needs that our work can now focus on, as well as providing recommendations for key policy areas for our advocacy.



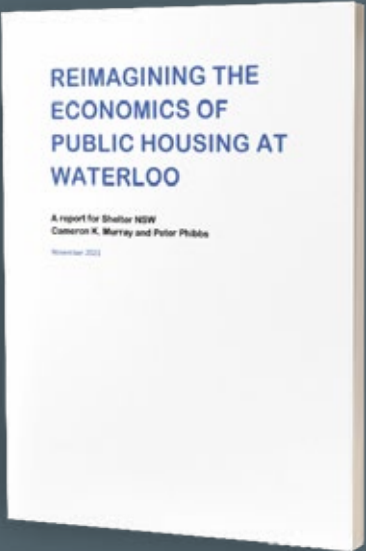
SCALING FOYERS FOR NSW – ROSS BEATON, INSIGHT CONSULTING

Following the recent success of ‘Foyer Central’, Shelter NSW commissioned a policy advocacy document, and supporting report, to assist in making the case for the further development of Youth Foyers in NSW – especially for young people leaving OOHC.



AN ECONOMIC ASSESSMENT OF ‘COMMUNITIES PLUS’ – DR. CAMERON MURRAY AND DR. PETER PHIBBS

This report provides an economic assessment of the NSW Government’s current approach to public housing estate renewal. It considers and compares alternative models through the lens of maximising public value and the increased delivery of social and affordable housing.



PUBLIC HOUSING RENEWAL IN THE ILLAWARRA – DR LAURA WYNNE & DR ALISTAIR SISSON, UNIVERSITY OF WOLLONGONG

This report outlines the issues that could arise for tenants if large-scale public housing renewal was pursued in the Illawarra region. These issues broadly relate to displacement, either through physical relocation of tenants or through other changes that destabilise their relationship with the place they call home.



OUR MEMBERS

Shelter is a membership organisation.

Our members are our strength, contributing expertise, energy and passion for housing justice.

Please join by visiting www.shelternsw.org.au.

INDIVIDUAL MEMBERS

Sebastian Aguilar
Paul Andrews
Nadia Ballantine-Jones
Peter Banks
Howard Bell
Julie Blarasin
Carly Boag
Elli Bradshaw
Taylah Brown
Emily Bullock
Linda Burger
Lucy Burgmann
Zuzia Buszewicz
Owen Butt
Patrick Cahill
Jenny Caslick
Thomas Chailloux
Janet Chappell
Honey Christensen
Bernie Coates
Sue Cripps
Ned Cutcher
Poppy Dowsett
Sylvie Ellsmore
Helen Esmond
Khandakar Farid Uddin
Verity Froud
Warren Gardiner
Matthew Gibson
Malcolm Gillies
Tony Gilmour
Unis Goh
Lachlan Good
Julie Gordon
Myree Harris
Kristy Hetherington
Carol Hoare
Len Hobbs
Bronwyn Hutchings
Danielle Hynes
Ernest Jilg
Jo Karaolis
Dianna Kelly
Zorica Lackovic
Hannah Lawrence
Rozita Leoni
David Lilley
Susan Lucock
Craig Lyons
Eddie Ma
Sophia Maalsen
Pamela Madafiglio

Garry Mallard
Clive Matthews
Rebecca Mawad
Murray Mayes
Ben McGowan
Catherine McGrath
Stacey Miers
James Miranda
Alan Morris
Robert Mowbray
Isabella Mrljak
Sarah Nelson
John Newton
Mark Nutting
Maree O'Halloran
Roz Palmer
Peter Paszkiewicz
Lia Perkins
Jessica Pinner
Mohammed Rahman
Bill Randolph
Will Roden
Mandy Rogers
Jenny Ross
Deborah Shaw
Karine Shellshear
Alison Sheridan
Judy Singer
Mark Singer
Alistair Sisson
Phoebe Slack-Smith
Jo Spengeler
Ben Spies-Butcher
Barbara Squires
Kirsten Steedman
Bill Steenson
Catherine Stuart
Amelia Thorpe
Sally Trevena
Laurence Troy
Geoffrey Turnbull
Karen Van Woudenberg
Phillip Vassallo
Louise Warren
Nicholas Warren
Liz Yeo
Michael Zanardo

LIFE MEMBERS

Craig Johnston
Mary Perkins

ORGANISATION MEMBERS

Alpha House Artist Housing Co-op
Armidale Womens Homelessness Support
Baptistcare- NSW & ACT
Blue Sky Community Services
Brooks Community Engagement
CatholicCare Diocese of Broken Bay
Central Coast Tenants Advice and Advocacy Service
CHIA NSW
City West Housing Pty Ltd
Combined Pensioners and Superannuants Association
Common Equity
Counterpoint Community Services
Domestic Violence NSW
Fresh Hope
Friends of Erskineville
Habitat for Humanity Australia
Home in Place
Homelessness NSW
Housing Matters Action Group
Hume Community Housing
Hunter Tenants Advice and Advocacy Service
Judith Stubbs and Associates
Lane Cove Uniting Church
Lee Crichton
Mission Australia
Newtown Neighbourhood Centre
North Coast Community Housing Company
NSW Council of Social Services
Peter Vogel Legal
Platform Youth Services Ltd
Property Council of Australia- NSW Division
Randwick City Council
Southern Youth and Family Services
St George Community Housing
St Vincent de Paul Society NSW
Tenants Union NSW
WelcomeMat Holdings Pty Ltd
Wesley Community Services
Western Sydney Community Forum
Women's Community Shelters
Womens Housing Company
Yfoundations

TREASURER’S REPORT



POPPY DOWSETT
TREASURER

I am pleased to present Shelter NSW’s audited financial report for the year ending 30 June 2022. In what was another challenging and unusual year, the organisation continued to perform well and enters the 2023 financial year in a strong financial position.

In the 2021/22 financial year, Shelter NSW returned a deficit of \$46,000. This was the result of planned investment in Shelter’s targeted research program to make use of stimulus funding received the previous year. The research program has focused on emerging housing issues including the significant need for social housing in regional NSW and proposals to expand the youth foyer housing model.

Further to the research program, Shelter NSW fully acquitted all grant funds against the projects identified in our Business Plan for 2021/22. Further income and expenditure details are available in the accompanying financial statements.

Shelter NSW sincerely appreciates the core funding grant provided by the Department of Communities and Justice, which enables the organisation to carry out its important work. On behalf of Shelter NSW, I am delighted to thank the Hon. Natasha Maclaren-Jones, Minister for Families and Communities and Minister for Disability Services, for her support. I would also like to acknowledge the productive working relationships Shelter NSW enjoys with staff of the Department of Communities and Justice. We look forward to continuing to work closely in the future, and to providing trusted advice on social and affordable housing.

I would like to thank the Chair, Liz Yeo, for her guidance and commitment to the organisation. I would also like to thank our accounts and bookkeeping team at Purpose Accounting, in particular Alex Cowell, for their thorough, transparent and helpful approach. I am grateful for the continued commitment and support of the Board and I would like to thank the staff of Shelter NSW, led by CEO, John Engeler, for their dedication and achievements towards a secure home for all.



SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2022

CONTENTS

Board Members' Report	1
Auditor's Independence Declaration	2
Statement of Financial Position	3
Statement of Profit or Loss and Other Comprehensive Income	4
Statement of Changes in Funds	5
Statement of Cash Flows	6
Notes to the Financial Statements	7
Board Members' Declaration	12
Independent Auditor's Report	13

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2022

BOARD MEMBERS' REPORT

The Board members present the operating report of Shelter NSW Incorporated ('the Association') for the year ending 30 June 2022 and report as follows:

BOARD MEMBERS

The names and positions of the Board Members who held office during the year were:

Name of Board Member	Position Held
Liz Yeo	Chairperson
Poppy Dowsett	Treasurer
Sophia Maalsen	Secretary
Janet Chappell	Board member
Verity Froud	Board member
Kirsten Steedman	Board member
Bill Steenson	Board member
Amelia Thorpe	Board member
Michael Zanardo	Board member

The Board members were in office for the whole of the financial year unless otherwise stated.

PRINCIPAL ACTIVITIES

The principal activities of the Association during the financial year were to provide advocacy on behalf of low-income housing consumers; production of housing newsletters; liaison with State and Federal housing authorities; participation in consultation on housing agreements and housing issues generally.

SIGNIFICANT CHANGES

There has been no significant change in the nature of the association's principal activities from the previous year.

OPERATING RESULTS

The operating result of the Association for the financial year was an operating deficit of \$46,000 (2021: surplus \$103,059).

AUDITOR'S INDEPENDENCE DECLARATION

The auditors' independence declaration for the year ended 30 June 2022 has been received and can be found on the following page.

Signed in accordance with a resolution of the Members of the Board:

A handwritten signature in black ink, appearing to read "Liz Yeo".

Liz Yeo
Chairperson

A handwritten signature in black ink, appearing to read "Poppy Dowsett".

Poppy Dowsett
Treasurer

29 September 2022

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2022

AUDITOR'S INDEPENDENCE DECLARATION UNDER s60-40
OF THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012
TO THE MEMBERS OF SHELTER NSW INCORPORATED

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2022 there have been:

- (a) no contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (b) no contraventions of any applicable code of professional conduct in relation to the audit.



StewartBrown
Chartered Accountants



S.J. Hutcheon
Partner

29 September 2022

Liability limited by a scheme approved under Professional Standards Legislation

SHELTER NSW INCORPORATED
ABN 95 942 688 134

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2022

	Note	2022 \$	2021 \$
ASSETS			
Current assets			
Cash and cash equivalents	5	473,890	526,962
Trade and other receivables	6	30,832	45,046
<i>Total current assets</i>		<u>504,722</u>	<u>572,008</u>
TOTAL ASSETS		<u>504,722</u>	<u>572,008</u>
LIABILITIES			
Current liabilities			
Trade and other payables	7	55,608	104,510
Employee benefits	8	48,542	28,778
<i>Total current liabilities</i>		<u>104,150</u>	<u>133,288</u>
Non-current liabilities			
Trade and other payables	7	3,041	-
Employee benefits	8	6,924	2,113
<i>Total non-current liabilities</i>		<u>9,965</u>	<u>2,113</u>
TOTAL LIABILITIES		<u>114,115</u>	<u>135,401</u>
NET ASSETS		<u><u>390,607</u></u>	<u><u>436,607</u></u>
FUNDS			
Accumulated funds		<u>390,607</u>	<u>436,607</u>
TOTAL FUNDS		<u><u>390,607</u></u>	<u><u>436,607</u></u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED**STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2022**

	Note	2022 \$	2021 \$
Revenue	4	<u>829,403</u>	<u>908,278</u>
		<u>829,403</u>	<u>908,278</u>
Expenses			
Administrative expenses		(91,974)	(96,954)
Employee benefits expense		(653,282)	(560,797)
Occupancy expenses		(51,127)	(38,389)
Project and research expenses		(49,312)	(99,141)
Small asset purchases		-	(5,160)
Travel and training expenses		(29,708)	(4,778)
		<u>(875,403)</u>	<u>(805,219)</u>
Surplus (deficit) before income tax		(46,000)	103,059
Income tax expense		<u>-</u>	<u>-</u>
Surplus (deficit) for the year		(46,000)	103,059
Other comprehensive income		<u>-</u>	<u>-</u>
Total comprehensive income (loss) for the year		<u><u>(46,000)</u></u>	<u><u>103,059</u></u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED**STATEMENT OF CHANGES IN FUNDS
FOR THE YEAR ENDED 30 JUNE 2022**

	Accumulated Funds \$	Total \$
Balance at 1 July 2020	333,548	333,548
Comprehensive income		
Surplus (deficit) for the year	103,059	103,059
Other comprehensive income	-	-
Total comprehensive income (loss) for the year	<u>103,059</u>	<u>103,059</u>
Balance at 30 June 2021	<u>436,607</u>	<u>436,607</u>
Balance at 1 July 2021	436,607	436,607
Comprehensive income		
Surplus (deficit) for the year	(46,000)	(46,000)
Other comprehensive income	-	-
Total comprehensive income (loss) for the year	<u>(46,000)</u>	<u>(46,000)</u>
Balance at 30 June 2022	<u>390,607</u>	<u>390,607</u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED**STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2022**

	Note	2022 \$	2021 \$
Cash flows from operating activities			
Receipts from grants and members		919,899	993,944
Payments to suppliers and employees		(976,743)	(847,655)
Donations income		1,894	50
Interest received		1,878	3,266
<i>Net cash flows from operating activities</i>		<u>(53,072)</u>	<u>149,605</u>
Net increase (decrease) in cash and cash equivalents		(53,072)	149,605
Cash and cash equivalents at the beginning of the financial year		<u>526,962</u>	<u>377,357</u>
Cash and cash equivalents at the end of the financial year	5	<u>473,890</u>	<u>526,962</u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022****Note 1 - Corporate information**

The financial report includes the financial statements and notes of Shelter NSW Incorporated (the Association). Shelter NSW Incorporated is registered under the *Australian Charities and Not-for-profits Commission Act 2012* and is domiciled in Australia.

Shelter NSW advocates reforms to government policy that addresses housing insecurity in all its forms, which involves engaging experts and communities to research and discuss solutions that are good for the economy, society and environment.

The registered address and principal place of business of the Association is:

262 Liverpool Street
Darlinghurst NSW 2010

The financial statements were approved by the Directors on 29 September 2022.

Note 2 - Basis of preparation**Statement of compliance**

These general purpose financial statements have been prepared in compliance with the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and *Australian Accounting Standards - Simplified Disclosures*. The Association is a not-for-profit entity for the purposes of preparing these financial statements.

Other than the change in disclosure requirements, the adoption of *AASB 1060: General Purpose Financial Statements - Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities* has had no significant impact on the financial statements because the Association's previous financial statements complied with *Australian Accounting Standards - Reduced Disclosure Requirements*.

Basis of measurement

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Comparatives

Where required by Accounting Standards comparative figures have been adjusted to conform to changes in presentation for the current financial year. Where the Association has retrospectively applied an accounting policy, made a retrospective restatement or reclassified items in its financial statements, an additional statement of financial position as at the beginning of the earliest comparative period will be disclosed

New and revised standards that are effective for these financial statements

Several amendments to Australian Accounting Standards and interpretations are mandatory for the 30 June 2022 reporting period. These include:

- *AASB 1060: General Purpose Financial Statements - Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities* (effective for the year ending 30 June 2022)
- *AASB 2020-2: Amendments to Australian Accounting Standards – Removal of Special Purpose Financial Statements for Certain For-Profit Entities* (effective for the year ended 30 June 2022)

AASB 1060 and AASB 2020-2 act to mandate that the Association prepare a general purpose financial report under a new Simplified Disclosure Standard. The application of AASB 1060 and AASB 2020-2 have not had a material impact on the carrying values of the Association's asset, liability or equity balances; nor a material impact on the recognition and measurement of the Association's revenue or expenses.

SHELTER NSW INCORPORATED

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

Note 2 - Basis of preparation (continued)

New standards and interpretations not yet adopted

Certain new accounting standards, amendments and interpretations have been published that are not mandatory for 30 June 2022 reporting periods and have not been early adopted by the Association. These include:

- AASB 2020-1: *Amendments to AASs - Classification of Liabilities as Current or Non-current* (effective for the year ending 30 June 2024)
- AASB 2021-2: *Amendments to AASs – Disclosure of Accounting Policies and Definition of Accounting Estimates* (effective for the year ending 30 June 2024)

It is not expected that AASB 2020-1 or AASB 2021-2 will have a material impact on the Association in future reporting periods.

Note 3 - Significant accounting policies

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Income tax

Shelter NSW Incorporated is a not-for-profit Charity and is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

Revenue recognition

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax (GST). Revenue is recognised for the major business activities as follows:

Grants and donations

Income arising from the contribution of an asset (including cash) is recognised when the following conditions have been satisfied:

- (a) the Association obtains control of the contribution or the right to receive the contribution;
- (b) it is probable that the economic benefits comprising the contribution will flow to the Association; and
- (c) the amount of the contribution can be measured reliably at the fair value of the consideration received.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less.

SHELTER NSW INCORPORATED

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022

Note 3 - Significant accounting policies (continued)

Trade receivables

For all sources of recurrent income, trade receivables are recognised initially at fair value and subsequently measured at amortised cost, less provision for doubtful debts. Collectability of trade receivables is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. A provision for impairment in relation to doubtful receivables is established when there is objective evidence that the Association will not be able to collect all amounts due according to the original terms of receivables.

Employee benefits

Provision is made for the Association’s liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result, and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

SHELTER NSW INCORPORATED**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022**

	2022 \$	2021 \$
Note 4 - Revenue		
Operating revenue		
Grants - NSW Department of Communities and Justice	815,267	785,152
Membership fees	10,364	10,310
	<u>825,631</u>	<u>795,462</u>
Other revenue		
Donations	1,894	50
Interest income	1,878	3,266
COVID-19 stimulus income	-	109,500
	<u>3,772</u>	<u>112,816</u>
<i>Total revenue</i>	<u>829,403</u>	<u>908,278</u>
Note 5 - Cash and cash equivalents		
Cash at bank and on hand	223,890	276,962
Term deposits	250,000	250,000
<i>Total cash and cash equivalents</i>	<u>473,890</u>	<u>526,962</u>
Note 6 - Trade and other receivables		
<u>Current</u>		
Trade receivables	472	8,152
Other receivables	5,000	8,124
Prepayments	25,360	28,770
<i>Total current trade and other receivables</i>	<u>30,832</u>	<u>45,046</u>
Note 7 - Trade and other payables		
<u>Current</u>		
Trade payables	13,179	44,326
Membership income in advance	6,023	10,727
Grants received in advance	-	19,710
GST payable	12,309	9,367
Other payables	24,097	20,380
<i>Total current trade and other payables</i>	<u>55,608</u>	<u>104,510</u>
<u>Non-current</u>		
Membership income in advance	3,041	-
<i>Total non-current trade and other payables</i>	<u>3,041</u>	<u>-</u>
Note 8 - Employee benefits		
<u>Current</u>		
Annual leave	48,542	28,778
<i>Total current employee benefits</i>	<u>48,542</u>	<u>28,778</u>
<u>Non-current</u>		
Long service leave	6,924	2,113
<i>Total non-current provisions</i>	<u>6,924</u>	<u>2,113</u>

SHELTER NSW INCORPORATED**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2022****Note 9 - Key management personnel****Remuneration of key management personnel**

The aggregate amount of compensation paid to key personnel during the year was: 181,933 177,644

Note 10 - Economic dependency

The Board Members consider that the Association is economically dependent on revenue received from the New South Wales State government with respect to funding its program of activities. The Board Members believe that this funding will continue to be made available to the Association until at least the end of the grant funding period.

Note 11 - Commitments and contingencies

The Association did not have any commitments or contingencies at 30 June 2022 (2021: \$0).

Note 12 - Events occurring after balance date

Subsequent to the end of the financial year, there remains a degree of uncertainty in relation to future economic and other impacts of the COVID-19 pandemic.

At the date of signing the financial statements the Board Members are unable to determine what financial effects the outbreak of the virus could have on the Association in the coming financial period.

The Board Members acknowledge their responsibility to continuously monitor the situation and evaluate this impact.

There were no other significant events occurring after balance date.

	2022 \$	2021 \$
Note 13 - Auditor's remuneration		
Fees paid to StewartBrown, Chartered Accountants:		
Audit of the financial report	6,000	5,400
Preparation of the financial report	1,600	1,400
<i>Total auditor's remuneration</i>	<u>7,600</u>	<u>6,800</u>

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2022

BOARD MEMBERS' DECLARATION

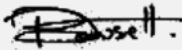
The Board of Shelter NSW Incorporated declare that:

1. The financial statements, which comprises the statement of financial position as at 30 June 2022, and the statement of profit or loss and other comprehensive income, statement of changes in funds and statement of cash flows for the year ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the New South Wales *Associations Incorporation Act 2009* and *Australian Charities and Not-for-profits Commission Act 2012* and:
 - (a) comply with *Australian Accounting Standards - Simplified Disclosures* (including Australian Accounting Interpretations), the New South Wales *Associations Incorporation Regulation 2016* and the *Australian Charities and Not-for-profits Commission Regulation 2013*; and
 - (b) give a true and fair view of the financial position as at 30 June 2022 and of the performance for the year ended on that date of the Association.
2. In the opinion of the Board, there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board.



Liz Yeo
Chairperson



Poppy Dowsett
Treasurer

Sydney, 29 September 2022



LEVEL 2 / TOWER 1 / 495 VICTORIA AVE
CHATSWOOD NSW 2067 / AUSTRALIA
PO BOX 5515
CHATSWOOD NSW 2057 / AUSTRALIA

TEL: 61 2 9412 3033
FAX: 61 2 9411 3242
EMAIL: INFO@STEWARTBROWN.COM.AU
WEB: WWW.STEWARTBROWN.COM.AU
ABN: 63 271 338 023

CHARTERED ACCOUNTANTS

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2022

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SHELTER NSW INCORPORATED

Opinion

We have audited the financial report of Shelter NSW Incorporated which comprises the statement of financial position as at 30 June 2022, the statement of profit or loss and other comprehensive income, the statement of changes in funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Board Members' Declaration.

In our opinion, the accompanying financial report of Shelter NSW Incorporated is in accordance with the New South Wales *Associations Incorporation Act 2009* and *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2022 and of its financial performance for the year then ended, and
- b) complying with *Australian Accounting Standards - Simplified Disclosures*, the New South Wales *Associations Incorporation Regulation 2016* and the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibility for the Audit of the Financial Report* section of our report. We are independent of the company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to the Directors of the Association, would be in the same terms if given to the Directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Board Members' Responsibility for the Financial Report

The Board of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with *Australian Accounting Standards - Simplified Disclosures* and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the Board determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

The Board are responsible for overseeing the Association's financial reporting process.

Liability limited by a scheme approved under Professional Standards Legislation

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2022

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SHELTER NSW INCORPORATED

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at *The Auditing and Assurance Standards Board* and the website address is <http://www.auasb.gov.au/Home.aspx>

We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Stewart Brown
Chartered Accountants



S.J. Hutcheon
Partner

29 September 2022

Liability limited by a scheme approved under Professional Standards Legislation

CONTACT US

Published November 2022
© Shelter NSW
Incorporated 2022

Level 1, Yirranma Place,
262 Liverpool Street,
Darlinghurst, NSW, 2010

Tel: (02) 9267 5733
admin@shelternsw.org.au
www.shelternsw.org.au

 shelternsw  @shelternsw

