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ANNUAL REPORT

Shelter
NEW SOUTH WALES

OUR YEAR IN REVIEW

2019/20



CONTENTS

04 Who we are

06 Welcome from our Chair

07 Meet our team

12 CEO's report

14 Our response to COVID-19

16 Business as usual

18 Housing system issues

20 Goal 1 - Be a thriving and leading organisation

22 Goal 2 - Influence policy and practice

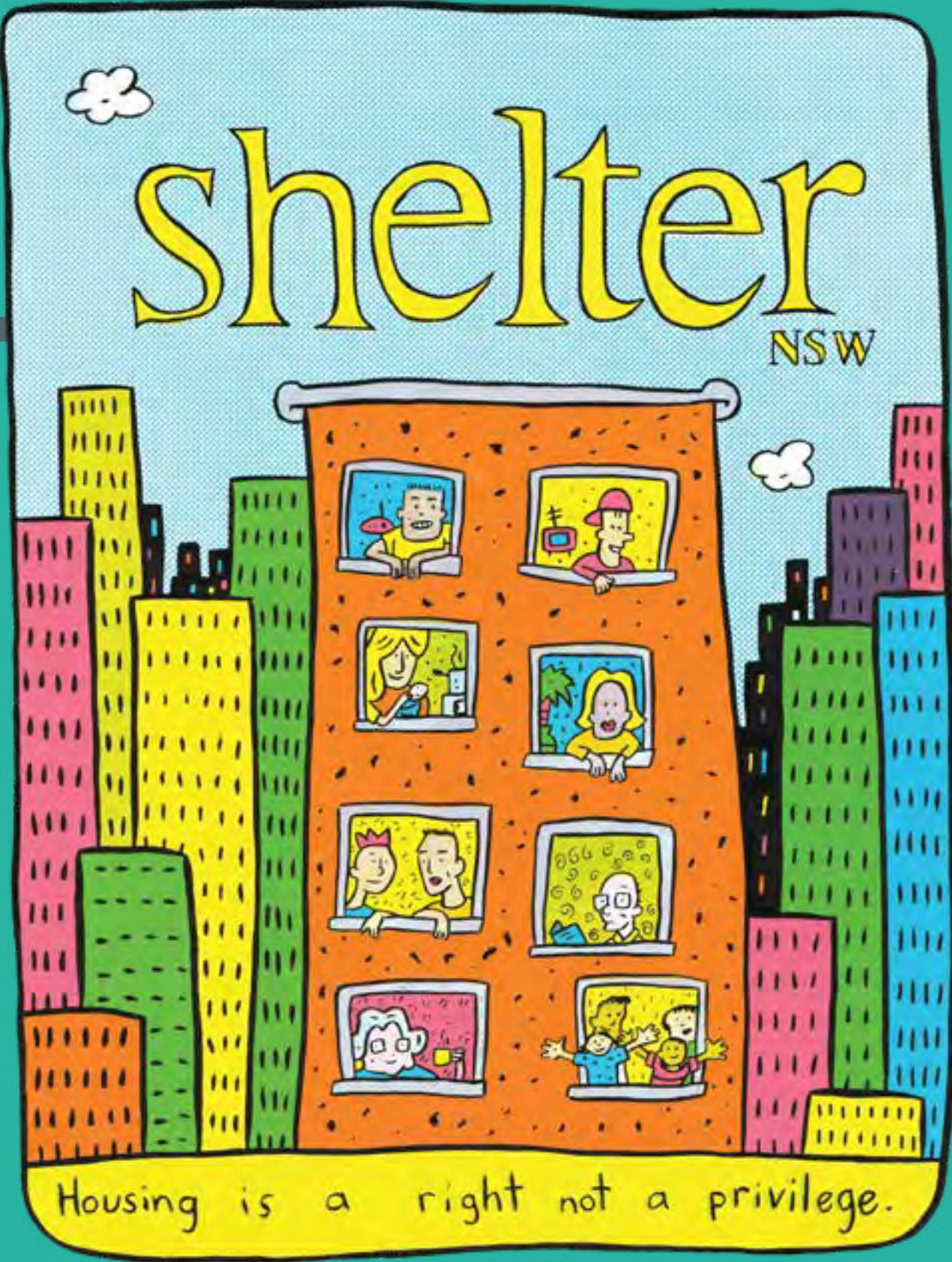
24 Goal 3 - Engage and educate the community

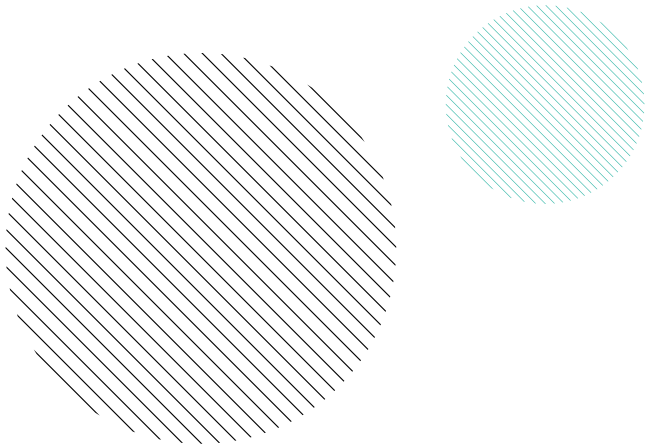
26 Goal 4 - Harness knowlege, experience and expertise

28 Our members

30 Treasurer's report

31 Financial reports





WHO WE ARE

Shelter NSW is a non-profit advocacy organisation that promotes our vision of a secure home for all. Operating since 1975, we represent the values of our member organisations and individuals that want to create a housing system in NSW that is economically, socially and environmentally sustainable. Together, we conduct collaborative research and engage policymakers to address housing insecurity in all its forms, particularly as it affects people on low incomes.



A secure home for all

OUR PRIORITIES

We consider a sustainable housing system one that delivers what we call Triple-A housing. This framework of priorities applies across the housing system to both households and housing providers. It covers specific areas of policy where a balance of reforms is required.

AFFORDABLE AND DIVERSE HOMES

- Housing supply and demand
- Tenure forms and rights
- Housing types and sizes

ACCESSIBLE AND WELL-LOCATED HOUSING

- Proximity to jobs and services
- Access to public transport
- Accessibility and adaptability

APPROPRIATE AND HIGH-QUALITY DEVELOPMENT

- Amenity and aesthetics
- Energy and environment
- Standards and maintenance

OUR OBJECTIVES

We consider a sustainable housing system one that results in Triple-P outcomes. This framework of objectives act as measures of success. They cover evidence and data that can be used to develop and evaluate policy reforms compared with the status quo.

PRODUCTIVE CITIES AND REGIONS

- Access to jobs and services
- Housing costs and consumption
- Financial and economic stability

POVERTY-FREE COMMUNITIES

- Housing stress and homelessness
- Physical and mental health
- Education access and attainment

PROTECTED NEIGHBOURHOODS

- Energy use and consumption
- Urban heat
- Climate resilience and adaptation

WELCOME FROM OUR CHAIR



While remaining strong in our vision of “A secure home for all” Shelter NSW has been through significant internal change over 2019-20. We were not alone in facing changes and challenges. In late 2019 and early 2020 much of NSW suffered horrendous bushfires causing understandable distress and homelessness in many communities. Then since March 2020 we have all have faced the upheaval, fear and uncertainty caused by COVID-19. So we find ourselves in a unique moment in time due to these crises... one we hope can be turned into an opportunity to build more social housing and help the economy recover.

During 2019 Sue Cripps stepped down as Chair at the AGM, having completed her term on the Shelter Board under the Constitution. Sue brought incredible passion, knowledge and experience to her Shelter board role, as well as the ability to make board meetings thoroughly enjoyable! We miss her presence, and thank her again for the contribution she made to Shelter over many years, as well as her contribution to the whole housing and homelessness sector throughout her career.

Shelter’s CEO, Karen Walsh, left in 2019 to take up a senior role in the Department of Housing in the Northern Territory. Karen had done a great job developing Shelter’s current strategic plan and increasing Shelter’s profile and networks. Shelter was very fortunate to have Stacey Miers step into the acting CEO role while the position was under recruitment. We are extremely grateful for the fantastic job Stacey did keeping Shelter ticking over during the transition period, and Stacey has continued to make a valuable contribution to Shelter since that time as a part time Specialist Consultant. She has played a particularly important role in relation to Shelter’s consultations to test out our vision in regional areas. This work has highlighted our need to engage with a broader group of members and stakeholders across regional NSW.

The Shelter board and staff team have also undergone changes in 2019-20. I would like to thank the board members who stepped down during 2019-20 – Howard Bell, Tony Gilmour and Garry Mallard. Each of these board members brought diverse skills, experience and perspectives that have informed the direction and governance of Shelter NSW.

In February 2020 we were excited to welcome John Engeler as the new CEO of Shelter. John has brought wonderful energy and enthusiasm to the role, and has very quickly built a new Shelter team, all in the midst of a pandemic! John brings a solid background in social, affordable and specialist housing across the public, private and non-profit sectors. He is passionate about collaborating across sectors to find practical and innovative solutions to our housing crisis. Under John’s leadership I know Shelter will continue to thrive as a leading voice generating ideas and advocating for change across the housing system.

LIZ YEO
Chairperson

MEET OUR TEAM

BOARD MEMBERS

Chairperson

Liz Yeo

Treasurer

Poppy Dowsett (from April 2020),
Tony Gilmour (to April 2020)

Secretary

Sophia Maalsen (from Jan 2020)

Ordinary Board Members

Bill Randolph

Michael Zanardo

Amelia Thorpe (from Feb 2020)

Kirsten Steedman (from May 2020)

Stacey Miers (to Oct 2019)

Howard Bell (to Feb 2020)

Garry Mallard (to Nov 2019)

BOARD ATTENDANCE

Liz Yeo	●●●●●●●●
Poppy Dowsett	●●●●●●●●
Sophia Maalsen	●●●●●●●●
Bill Randolph	●●○●●●●○
Michael Zanardo	●●●●●●●●
Amelia Thorpe	●●●
Kirsten Steedman	●●
Stacey Miers	○
Tony Gilmour	●●●●●●
Howard Bell	●●●
Garry Mallard	○○

ABOUT OUR BOARD



LIZ YEO, CHAIR

Liz is the CEO of Newtown Neighbourhood Centre; and was a past Director and Chair of Social Enterprises Sydney.

She lives in an inner-city community which is significantly impacted by increasing gentrification and the decreasing supply of affordable housing. Liz leads an organisation which provides specialist homelessness services for people who are living in Boarding Houses and sleeping rough.

Liz has a Bachelor of Social Work degree from Sydney University and a Masters in Adult Education from UTS. Liz began her career in youth homelessness and has worked in the community sector for the last 30 years. Her roles have included volunteer and training management, senior HR management, and general management positions across a range of large and small Not-for-Profit organisations in health, education and community services.

Liz is passionate about advocating for safe and affordable housing and identifying solutions to ensure everyone has the secure home they deserve.



POPPY DOWSETT,
TREASURER

Poppy has been a housing policy practitioner for over ten years. She is a Project Manager at Elton Consulting, where she specialises in social and affordable housing and also works on wider social sustainability projects. In the past Poppy has held housing policy positions at Mission Australia Housing, CHIA NSW, and the NSW Department of Communities and Justice. She holds a Master of Urban and Regional Planning and a Bachelor of Arts (Architecture).



DR SOPHIA MAALSEN,
SECRETARY

Sophia is an Australian Research Council DECRA Fellow and a lecturer at the University of Sydney, School of Architecture, Design and Planning. Her research focuses on the digital disruption of housing and the diversity of housing models emerging as a result of rising housing affordability with particular emphasis on communicating the implications of this for people now and as they age. She believes that Australia needs to re-emphasise the role of housing for the provision of a home rather than a site of investment.



PROFESSOR BILL RANDOLPH

Bill has been Director of the City Futures Research Centre since 2005.

In the past, he has led national level research in a community housing peak body in the UK as well as a long track record in research in a range of contexts and the provision of high-level advice on affordable housing policy in both the UK and Australia. Bill has been a Director for Shelter NSW for two periods of three years and sees his role as one of providing Shelter NSW with an informed view of housing policy and links into the academic sector.

He has been Associate Dean Research, Faculty of the Built Environment, University of New South Wales 2009 – 2013); Director, Urban Frontiers Program, University of Western Sydney (1998 – 2004); Director, PS Martin Hamblin Ltd, London (1997 – 1998); Associate Director, MORI Ltd, London (1996 – 1997); and Research Manager, National Federation of Housing Associations, London (1988 – 1994).



DR MICHAEL ZANARDO

Michael is a registered architect and Director of Studio Zanardo, an independent consultancy that specialises in urban design and the design of housing, particularly social and affordable housing.

He actively combines his practice with teaching and research. His doctorate investigated the architecture of pre-World War II State workers' housing in Sydney. Michael is the co-author of the Affordable Housing Sydney Architecture Guide Map published in 2019.

Michael is an outspoken advocate for good amenity in denser forms of housing and champions design quality for the public domain. He is motivated by the opportunity to improve people's lives through the shaping of the built environment and believes it is a true privilege to serve people and communities through design.



ASSOCIATE PROFESSOR
AMELIA THORPE

Amelia is an Associate Professor in Law at UNSW, where she teaches and researches in planning and urban governance.

Amelia’s work is interdisciplinary, drawing on qualifications in Architecture and City Policy as well as Law, and professional experience in the planning, housing and transport departments in WA, and at the Environmental Defenders Office in NSW. Her research centres on frameworks for decision-making in contemporary cities – who gets to have a say, and how – and the ways in which those frameworks might contribute to social and environmental justice.



KIRSTEN STEEDMAN

Kirsten is a highly skilled professional within the property sector with over a decade of experience. Currently she leads Lendlease’s shared-value initiative, FutureSteps, which is aimed at addressing homelessness and rising levels of housing stress in Australia.

In addition to her extensive experience within the property industry, Kirsten has delivered a number of social sustainability projects throughout Australia including the establishment of training, education and employment opportunities for individuals facing economic hardship.



STAFF MEMBERS

- Chief Executive Officer – John Engeler (from Feb 2020)
- Senior Policy Officer – Cathy Callaghan (from April 2020)
- Senior Policy Officer – Ryan Harris (from Sept 2019)
- Project Officer – Outreach and Engagement – James Sherriff (from Jan 2020)
- Project Officer – Administration and Coordination – Annabel Vogel (from May 2020)

Specialist Consultant

Principal Policy Officer – Stacey Miers

Past Staff members

- Chief Executive Officer – Karen Walsh (to Oct 2019)
- Senior Policy Officer – Ned Cutcher (to July 2019)
- Senior Policy Officer – Agnes Yi (to Sept 2019)
- Senior Policy Officer – Outreach, Engagement & Advocacy - Thomas Chailloux (to March 2020)
- Office Administrator – Yana Myronenko (to Aug 2019)
- Senior Policy Officer – Karen Van Woudenberg (Oct 2019 to April 2020)
- Projects Coordinator – Leah Emmanuel - (Aug 2019 to Dec 2019)



CEO'S REPORT



20/20 VISION

I'm delighted to present my first report as Shelter NSW CEO and reflect on another successful, if not highly unusual year for us. As so many commentators have said, this year is best described as 'unprecedented' in terms of what we needed to look out for!

"20/20" is the term we use when describing having 'normal' or full vision. Yet this year has been unlike any other. Mainly due to Covid19 we have had to question the ability to see, plan or even think too far into the future. From significant staff and board changes, through to new funding challenges and opportunities, all the way through to redefining and re-establishing where, how, how often and when we meet.

Fortunately, when not sure of a new future or uncertain path, it's always good to be able to go back, reflect and re-trace our steps. This year we relied on this to further operationalise and further embed our strategic plan taking into account the new operating environment we find ourselves in. With the help of Roger West of Westwood Spice, the whole Shelter NSW team, including input from previous leaders, Mary Perkins and Karen Walsh, we recently re-evaluated

and reaffirmed our commitment to improving housing security for low income and vulnerable households. Our relationship with our primary funder, NSW Department of Communities and Justice, under the Peaks Program, remains strong, collaborative and mutually beneficial as we look forward.

Together, we began to revisit our existing 2018-21 Strategic Plan to reflect current context and emerging challenges. We agreed that our 4 strategic goals remain solid pillars for ongoing relevant and future effectiveness. These are to: be a thriving & leading organisation; influence policy & practice; engage & educate the community and to harness knowledge experience and expertise.

This has certainly been the theme for Shelter NSW in the year to 30 June 2020. Under the guidance of the Board we have together, with our staff, members, partners, supporters, stakeholders and suppliers – collectively looked backed, consolidated and built on our strong 40 year plus foundations and more recent innovations to contextually go forward. 2020 will indeed be remembered as the year that in addition to business as usual and identifying an exciting new research agenda, we also responded by looking to the challenges and opportunities COVID raised for the whole housing system.

Our COVID response broadly covers three areas: rescue, recovery and reform. The immediate priority was rescue, making sure that vulnerable people had safe and appropriate accommodation during the pandemic. Our recovery efforts focus on how to ensure renters remained protected during COVID-19. Our reform efforts remain directed to how Shelter NSW can advocate for economic reform and stimulation of the economy through increased housing programs and targeted spending. Linking with National Shelter where possible made our responses even more comprehensive.

Special thanks to the National Shelter Executive Officer Adrian Pisarski and their Board, especially the Chairperson, Alice Clarke for their ongoing support of Shelter NSW and their guidance in my role as Deputy Chairperson of the National Council.

This year, we said farewell to significant Board Members including former Chair Sue Cripps, Garry Mallard, Howard Bell and Tony Gilmour, who was author of our history, 'Champions of Change'. We thank them for their

significant contribution. We also welcomed two new Board Members, Amelia Thorpe and Kirsten Steedman. Similarly, we sincerely thank Karen Walsh who stayed as CEO until October 2019, and also Stacey Miers who then stood down from the board to act as interim CEO until my appointment in February 2020. Special thanks to our Chair Liz Yeo whose guidance and support, along with Bill Randolph, Poppy Dowsett, Sophia Maalsen and Michael Zanardo and have been invaluable in a year where we have needed to be flexible, agile and responsive more than ever.

The Shelter NSW team also said farewell to loyal staff members earlier in 2020. I would like to thank them both for their contribution and I am especially pleased that they remain friends of Shelter NSW, with several past staff recently joining as members.

Last but definitely not least, thank you to the recently formed new Shelter NSW team - Ryan Harris, Cathy Callaghan, James Sherriff, Annabel Vogel and, continuing with us Stacey Miers, who together have continued to ensure Shelter NSW remains a peak housing advocacy body. Certainly, their quick learning, collaborative approach and enthusiasm have been the reason Shelter NSW has been able to respond to the many emerging and unforeseen issues and opportunities that have been presented to us this year. I would particularly like to thank Stacey who eased me into the CEO role. Stacey has provided much appreciated advice, assurance and affirmation.

While we may not have perfect vision heading out of 2020 and into the new year, what we can be clear about is having the foundations we need to build on our plan.

We look forward to advocating for a fairer and more sustainable housing system, and the many policy and political challenges that come with it. We too, will enjoy seeing the new opportunities for better housing outcomes as we collectively convert into action our long term, increasingly important vision of ensuring "a secure home for all".

JOHN ENGELER
CEO

A

SECURE

HOME FOR ALL

THROUGH A SUSTAINABLE HOUSING SYSTEM

OUR RESPONSE TO COVID-19



RECOVERY

SUPPORTING LOWER-INCOME RENTERS

- **Rental relief campaign** – directly wrote to 40 members of the NSW Parliament ahead of a parliamentary debate advocating for: a targeted but temporary rental relief hardship fund to support landlords and tenants financially impacted by COVID-19; removal of lease break penalties and the extension of the rental arrears eviction moratorium from 6 to 12 months.

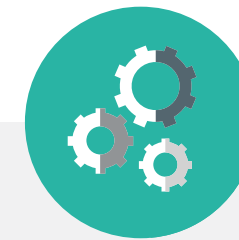
Personally-addressed letters went to members of parliament from the strategically-important Upper House cross-bench as well as MPs in both houses with large renting populations in their electorates. In addition, letters were sent to Minister Ward and Minister Anderson (Fair Trading). Advocacy about the relief fund was done in collaboration with the Real Estate Institute of NSW (REINSW), Tenants Union and the NSW Labor Opposition Shadow Minister for Fair Trading. Shelter NSW also provided feedback to the NSW Treasury (at their request) regarding effectiveness of NSW land tax exemption policy for landlords reducing COVID-related rents to tenants.

- **Ongoing support of the Tenants Union of NSW campaign for an eviction moratorium.**

- **Active support of the national Everybody's Home campaign.**

- **Convened seminar for the Rent Relief Now activist campaign**, held jointly with the Tenants Union.

- Developed a summary document of all policy announcements in relation to housing as they applied across the housing system and published in an eBulletin to provide a big picture overview of the government's response to COVID-19.



REFORM

RECOGNISING SOCIAL AND AFFORDABLE HOUSING AS CRITICAL SOCIAL AND PHYSICAL INFRASTRUCTURE

- **Partnered with other housing organisations and NCOSS to produce specific COVID-19 related initial economic modelling and case for more social and affordable housing (maintenance, acquisition and new build).** We also supported a similar national proposal (via National Shelter) to the Commonwealth Government, backed by economic analysis in partnership with CHIA, Homelessness Australia and ACOSS (SHARP).

- **Critique of the Federal Government 'homebuilder' \$25,000 grants program.** Public commentary included an ABC Radio Central Coast interview with John Engeler and Cathy Callaghan.

- **Letter to Minister Rob Stokes MP, Minister for Planning and Public Spaces**, querying lack of affordable housing projects amongst NSW Government fast-tracked infrastructure projects (Planning System Acceleration Program).

- Co-supported a new research project at UNSW City Futures Research Centre investigating impacts of COVID-19 on housing and homelessness policies and outcomes. Led by Prof Hal Pawson, a City Futures team is commencing an international comparative review of these immediate responses and their longer-term implications. Additionally, the study will analyse pandemic and recession impacts on housing outcomes as these emerge through the latter part of 2020 and into 2021. The project is funded by the UNSW-ACOSS Poverty and Inequality Partnership, by National Shelter [representing various state Shelter organisations and with financial contributions from Shelter NSW] and by Mission Australia.



RESCUE

ENSURING VULNERABLE PEOPLE AND COMMUNITIES WERE PROTECTED IN THE PUBLIC HEALTH RESPONSE

- Shelter NSW helped convene a 'boarding houses roundtable' to alert community and advocacy groups to the public health risk for this vulnerable community; a similar approach was taken regarding high-risk congregate care communities such as students, refugees etc.

- Offered practical assistance to Newtown Neighbourhood Centre in combating the early stages of the pandemic.

- Collaboration with other sector peaks advocating for urgent support of 'rough sleepers' and then a call to go beyond the 'hotel accommodation' approach.



BUSINESS AS USUAL

OUR YEAR IN NUMBERS

While Shelter NSW diverted much of its attention in 2020 to responding to the pandemic we continued to deliver our normal program of work. This has been especially important with a large number of NSW Government reform programs being fast-tracked.



WEBSITE PAGE VIEWS
= 29,668



TOTAL LIKES = 1,784
TOTAL FOLLOWS = 1,864



TOTAL FOLLOWERS
= 2,162



WEBSITE UNIQUE VISITORS = 16,383

Shelter NSW made detailed and informative submissions to local councils:

58

LOCAL STRATEGIC PLANNING STATEMENTS

10

LOCAL HOUSING STRATEGIES

4

AFFORDABLE HOUSING STRATEGIES

We adopted a new approach on social media and especially on Twitter to engage a broader and different audience.

KEY TACTICS INCLUDED:

- ‘Live tweeting’ during key primetime TV shows
- Use of #hashtags in order to be seen in conversations of people who may not directly follow @ShelterNSW
- Incorporation of interesting data & insights into tweets to inform and expand the narrative (especially about overcrowding, affordability and the need for social & affordable housing investment as form of stimulus)



HOUSING SYSTEM ISSUES

Following elections in 2019, Shelter NSW consulted with over 200 members and stakeholders to help us renew our vision for housing reform in New South Wales. The insights we gained from these seven sessions in urban and regional communities made it clear that our current vision remains as relevant as ever. We all share the goal of a secure home for all.

However, the most consistent theme raised in these discussions was that our housing system is not delivering enough of what we need where we need it. Homelessness is the most confronting symptom of this problem but there are wider impacts that affect us all. This cannot go on without lasting consequences for our economy, society and environment.

Shelter NSW has therefore expanded its focus to look across the entire housing system. By identifying the gaps in this system, we address housing insecurity in whatever form it exists. The experiences of households on low and moderate incomes will continue to be the driving force behind this approach.

KEY MESSAGES FROM OUR CONSULTATION SESSIONS

1. MAKE PLANS THAT EMPHASISE HOUSING AS A HOME, NOT JUST AN INVESTMENT

The concept of 'home' should be at the core of housing policy. A home provides safety, stability and security. It underpins health, social connections and participation in work and society. However, speculative investment housing and the standard model of development is not delivering housing people need or can afford. Government needs to talk with communities about housing issues and discuss solutions. Once they do, they should make plans for cities and regions that address the issues they can control and work with other levels of government on the ones they cannot.

2. BUILD PLACES AND COMMUNITIES, NOT JUST HOUSES AND TOWERS

New housing should be located close to jobs and services and improve the quality of existing neighbourhoods. Well-connected and well-designed homes make it easy for people to access the services they need, get to the jobs they want and move between various stages of their lives. However, new development seems to deliver either car-dependent suburbia or poor-quality density. Both result in different kinds of environmental and social challenges. Instead, we need to find a middle ground to win community support. Governments can help them do so through land use planning, support for innovative designs and investment in quality local infrastructure.

3. CREATE DIVERSE HOUSING THAT EVERYONE CAN AFFORD, NOT JUST HIGH-INCOME EARNERS

The housing system should be as diverse as the community to give people the options they need. Ageing households can then downsize and young people can become independent. Women can then leave abusive relationships and First Nations people can live on Country. Students can focus

on their education and essential workers can live closer to their jobs. Most important, people experiencing homelessness can find a secure home. To provide these options, governments need to invest in social and affordable housing as well as create more diversity in the housing market.

4. MAKE RENTING A GENUINE ALTERNATIVE TO OWNERSHIP, NOT JUST A TRANSITION PHASE

Tenants should be able to expect security and a high level of service when they rent their home. This is especially true now that homeownership is in decline. However, the possibility of no-grounds evictions makes it hard for tenants to put down roots or request repairs. Equally, social housing has become a temporary safety net which is rationed and run-down. Government needs to ensure rental housing is both secure and high quality. It can do so by with laws and policies that support long-term renters and ensure providers deliver appropriate housing.

5. ADDRESS CLIMATE CHANGE THROUGH THE HOUSING SYSTEM, NOT EXACERBATE IT

Our built environment should help us transition to a zero-carbon economy. Housing design and construction techniques can reduce our energy consumption and resource use. Good planning and subdivision can protect our homes from natural hazards and limit our reliance on cars. Trees can cool our streets and infrastructure can make them walkable. Existing homes can be made more efficient in terms of their energy and water use. All of this improves our health and saves us money. Governments need to actively support all of these tools to prevent and avoid the worst effects of climate change, which we are starting to see and feel in our daily lives.



Shelter
NEW SOUTH WALES



A SECURE
HOME
FOR ALL
ADVOCATING FOR
A FAIRER
HOUSING SYSTEM

GOAL 1 – BE A THRIVING AND LEADING ORGANISATION

With an entirely new staff, several new board members and the immense challenges posed by the bushfires and then the COVID-19 pandemic, 2019-20 was a year of immense change and challenge for Shelter NSW. However, with the guidance of a stable, welcoming and supportive board, led by our Chair Liz Yeo, we have not just survived but have indeed thrived!

We are proud to have built a strong, well-balanced team, focused on continuing the great work of our predecessors while also moving in new directions. Knowing the importance of upholding the values and views of our loyal membership base, we were sure to consult with them through both informal and formal interactions – significantly, our member survey reflecting on their experiences with Shelter NSW over the last twelve months. We also began the development of our student internship program, designed to offer social work students the opportunity to understand the complex issues associated with the NSW housing system and contribute to resolving them in a meaningful way.

“I’VE BEEN A SHELTER MEMBER FOR AROUND TWO DECADES. I REMAIN A MEMBER BECAUSE I BELIEVE HOUSING AFFORDABILITY IS A PIVOTAL DETERMINANT OF PERSONAL SUCCESS AND SOCIAL COHESION, AND SHELTER HAS AN IMPORTANT ROLE TO PLAY IN EXPLAINING WHY.”

“SHELTER NSW IS PARTICULARLY EFFECTIVE AT LEADING THE DEBATE ABOUT THE WHOLE HOUSING SYSTEM - NOT JUST SPECIFIC PROGRAMS.”

“SHELTER NSW IS ESPECIALLY EFFECTIVE AT COMMUNITY LIAISON AND POLITICAL ENGAGEMENT.”

PARTNERING FOR CHANGE

To effectively navigate this challenging new landscape, our approach includes engaging, collaborating and connecting with people and organisations across the housing system. This includes government (local and state), the private and not-for-profit sectors, and housing consumers. Within NSW Government, we are one of the very few peaks to build bridges between ministries.

ALLIANCES FOR GOOD

We are a partner in the Good Growth Alliance along with the Property Council of Australia, Committee for Sydney, Sydney Business Chamber, the Community Housing Industry Association of NSW and Homelessness NSW. Collectively, these private sector and civil society organisations seek a commitment to growth in Sydney and NSW that benefits everyone in the community and is built on sustainable, transparent and consistent decision-making by political parties, local government and planners.

In September 2019, we partnered with Western Sydney Community Forum to deliver the “A Secure Home for All” forum in Liverpool. Here we identified five key elements that could underpin a system to deliver our vision.

We continue to collaborate with sector peaks and community organisations to inform our policy development and work for better outcomes. These relationships have proven particularly critical as our sector has responded to urgent issues raised by the pandemic. Some such alliances include;

- Energy and housing coalition
- National and state policy advocacy on energy and residential homes for NEPP
- Good Growth Alliance
- Make Renting Fair
- Sydney Alliance, Quarterly Council meeting and Housing Team
- Housing and Homelessness Collaboration bimonthly meeting
- FONGA
- Sydney Policy Lab re: approach to sector commissioning
- National Shelter Council
- Groundswell meetings Re: Waterloo redevelopment
- Western Sydney Community Forum
- Everybody’s Home

GOAL 2 - INFLUENCE POLICY AND PRACTICE

INFLUENCING OUTCOMES

At Shelter NSW, we are committed to producing real outcomes for housing policy and practice from our research and advocacy work. Over the past few years, we’ve produced sharper, pithier publications and made greater use of web technology and social media to communicate our findings and expand our profile. This year we ‘reached across the divide’ to engage organisations such as the REINSW and conservative politicians. The pandemic has challenged us to engage with stakeholders in new and different ways. It has also provided a unique opportunity to talk about the criticality of housing.

ADVOCACY IN ACTION

The NSW housing system is complex and inter-related. One of Shelter NSW’s strengths is we understand the various components of the system, and can speak knowledgeably across a range of policy and planning areas. During 2019-20 we continued to provide detailed research and practice led input on topics as diverse as planning, neighbourhood renewal, building standards, accessible housing and regulatory reform.

Examples included our consultation with Churches Housing to discuss challenges and opportunities around affordable housing in regional NSW; and discussions and direct networking with over 100 other sector advocates and policy makers at the AHURI National Housing Conference.

One critically important submission regarded the Statutory Review of Boarding Houses Act 2012 – Oct 2019. Shelter NSW synthesised policies and research related to boarding house regulation and delivery. Our submission on the statutory review of the Boarding House Act 2012, advocated for more efficient regulation of the sector and improved protections for boarding house residents.

Other features of our review included:

- Consultation with the Tenants Union NSW and Newtown Neighbourhood Centre to inform our submission to the review of the Boarding Houses Act 2021.
- “Boarding Houses in New South Wales: growth, change and implications for equitable density” – Research was presented to stakeholders at Newtown Neighbourhood Centre and officially published on our website/shared on social media. An advocacy piece/policy position was developed.
- Policy position developed on affordability requirements for ARHSEPP 2009, interaction with SEPP 65 and delivery of micro apartments, and regulation of the boarding houses sector, following our latest research. Advocacy will follow to ensure ARHSEPP delivers on its objectives and vulnerable people in boarding houses are protected appropriately.



SUPPORTING LOCAL COUNCILS

Recent changes to NSW planning law require all councils to prepare a 20-year vision for land use, called a Local Strategic Planning Statement (LSPS). This is part of a longer-term review of Local Environmental Plans that should lead to the implementation of Affordable Rental Housing Targets. Over the course of the year, Shelter NSW reviewed and analysed more than 50 Local Strategic Planning Statements (LSPS), as well as several Local Housing Strategies and Affordable Housing Strategies, to produce a formal submission for each Council.

From Shelter NSW’s perspective, this process is an opportunity to promote dialogue about ways to deliver homes that meet the needs of all NSW residents. Our submissions advocated for recognition of the need for affordable housing and for a commitment to increase the delivery of affordable housing through planning mechanisms. Shelter NSW continues to seek housing outcomes that address the longer-term systemic housing needs of both regional and urban communities.

SHELTER’S RECENT SUBMISSIONS TO COUNCILS INCLUDE:

- Canterbury-Bankstown Draft Affordable Housing Strategy
- Blacktown City Council Draft Local Strategic Planning Statement
- Inner West Council Draft Local Strategic Planning Statement
- Wollongong Draft Local Strategic Planning Statement and Draft Housing and Affordable Housing Options Paper
- Byron Shire Local Strategic Planning Statement

Shelter’s submissions to inquiries by Commonwealth, State and Local Government provide direct, informed input to policy setting. We’ve recently contributed to:

- Statutory Review of Boarding Houses Act 2012 (Oct 2019)
- NSW Productivity Commission ‘Kickstarting the Productivity Conversation’ (Nov 2019)
- Supported Greater Sydney Commission with input to the analysis of the Planning Framework for Western Harbour Peninsula (Pyrmont Planning Review)
- Commonwealth Standing Committee Enquiry into Homelessness in Australia
- Provided information and insight to the Office of the Auditor General regarding their review of ‘homelessness’

GOAL 3 – ENGAGE AND EDUCATE THE COMMUNITY

ENGAGING WITH COMMUNITIES

Shelter NSW’s work as a peak body involves acting as a two-way link between Governments (state and local) and the communities they serve. Residents can raise issues in a safe, supported environment and we can feed these into our conversations, policy responses and submissions. Shelter NSW looks beyond the news cycle to undertake structural policy analysis underpinned by lived experience. We can be frank with politicians and decision makers because we know what is happening on the ground, and are backed up by leading research.

During the year we have continued to actively participate (albeit virtually from March onward) in established reference groups, committees and consultations including:

Greater Sydney Commission Social Peaks Working Group, Sector development review working group, peaks reference group, Aboriginal strategic housing group, peaks group, Aboriginal Social Housing Strategy Peaks Reference Group, AHO Sector Development co-design group, Committee for Sydney Planning Task force and as an expert jury member on the City of Sydney “Alternative Housing Competition” Housing Pathways Advisory Group.

Shelter NSW was an official partner of the Sydney Architecture Festival in collaboration with the NSW Architects Registration Board. Shelter was involved in planning, promoting, organising and presenting at two separate events. We hosted the final panel discussion, a call to action for ‘Better Housing Now’, which involved Shelter NSW’s Interim CEO as MC/facilitator. Senior Policy Officer, Thomas, presented our research on the boarding house sector and its implications for policy reform.

SHELTER NSW STAFF PRESENTED AT SEVERAL NON-SHELTER FORUMS AND EVENTS THROUGHOUT THE YEAR.

By speaking at a variety of events, and to different audiences, we aim to increase knowledge and capacity of participants about the housing system. Participants should leave feeling better equipped to navigate, advocate and also provide improved services and information to assist people interacting with this system.

SOME EVENTS INCLUDED:

- Blacktown Interagency on housing and planning to increase knowledge of service delivery organisations
- Guest lectures on housing and leadership at UTS, UNSW and Sydney University
- Politics in The Pub



GROUND-BREAKING RESEARCH

Shelter NSW collaborates with leading researchers to investigate complex topics vital to understanding issues with our housing market. Some recent projects we’ve been engaged with include;

Extending Economic Cases for Housing Policies – Part 3: Research project on Housing & Economic Productivity.

Release of research commissioned by Shelter NSW & other peaks **calling for a major investment in social and affordable housing as a form of economic stimulus.**

Co-supported a new research project at UNSW City Futures Research Centre investigating **impacts of COVID-19 on housing and homelessness policies and outcomes.** Led by Prof Hal Pawson, a City Futures team is commencing an international comparative review of these immediate responses and their longer-term implications. Additionally, the study will analyse pandemic and recession impacts on housing outcomes as these emerge through the latter part of 2020 and into 2021. The project is funded by the UNSW-ACOSS Poverty and Inequality Partnership, by National Shelter [representing various state Shelter organisations and with financial contributions from Shelter NSW] and by Mission Australia.

CONNECTING WITH OUR COMMUNITY THROUGH MEDIA

Over the last year, Shelter NSW has focused on increasing the impact of our social media presence and reaching a mainstream audience beyond our traditional allies.

Key tactics include : **‘live tweeting’** during key primetime TV show; **use of #hashtags** to piggyback on broader conversations and **incorporation of interesting data & insights** into tweets to inform and expand the narrative (especially about overcrowding, affordability and the need for social & affordable housing investment as form of stimulus). Examples include joining broader community ‘online conversations’ eg #thedrum #qanda #everybodyshome (during SBS TV homelessness series).

SHELTER NSW IN THE MEDIA

ABC Sydney Radio - Richard Glover Drive show Monday Political Forum (May 11). John Engeler was a panel member along with Zali Steggall and Sam Mostyn. Topics included ‘legacy of Jack Munday’. Key message delivered by John: “Sydney gives away too much (public land), too quickly and for too little”.

ABC Radio Central Coast – Scott Levi morning show – interview with John Engeler and Cathy Callaghan regarding the Federal Government ‘homebuilder’ \$25,000 grants program. Strong points made about the need for and opportunity of an investment in social and affordable housing.



GOAL 4 - HARNESS KNOWLEDGE, EXPERIENCE AND EXPERTISE



Consultations, both formal and informal, continue to play a key role in Shelter NSW’s approach to policy and advocacy. This consultation informs us with feedback from frontline services, expert practitioners of key professions in the building industry and on the ground services.

FORUMS AND ROUNDTABLES

EXPERT ROUNDTABLES

- Expert roundtable held with academics on visioning discussion paper
- Roundtable with local government planners from SSROC
- Organisation and support of Cumberland Homelessness Forum at Dooleys Lidcombe
- Homelessness Action Plan Roundtable

ROUNDTABLE ‘BUILDING SOCIAL HOUSING IN NSW - UNLOCKING THE OPPORTUNITIES’

Shelter NSW convened a roundtable on social housing hosted by Minister Pavey and attended by Minister Ward at NSW Parliament House in partnership with CHIA NSW and DPIE. The event was attended by 53 executive and senior representatives from industry and community sector organisations to canvas ideas on opportunities to expand the supply of social and affordable housing across the state.

VISIONING PROJECT

In late 2019, Shelter NSW began consultation for our ‘Visioning Project’ - engaging with members, stakeholders and other organisations in metro and regional NSW. The aim of this project was to develop a shared contemporary narrative for what a positive housing system should look like that would underpin and inform our policy development and advocacy for 2020 and beyond.

Visioning consultations were completed in Parramatta, Liverpool, Illawarra, Wagga Wagga, Mid-North Coast and Central Coast. The key messages we heard during these sessions informed the selection of projects to be included in our new research agenda.

A NEW RESEARCH AGENDA

WHAT IS SHELTER WORKING ON?

In the second half of the 2019-20 financial year, Shelter NSW developed eight research projects to respond to the messages heard during our consultation sessions, addressing all segments of the housing sector. These projects went through a comprehensive development phase for gradual delivery in the 2020-21 year. Each of these projects has three aims: to build public understanding of the housing system, to help policy-makers make progress on a specific issue and to empower decision-makers and influencers with information.

HOW WILL THE RESEARCH BE DONE?

Each of these projects will be delivered by a dedicated research team. These teams will include industry professionals, academics and staff members who will conduct the research alongside representatives from our Board and industry bodies who will support the project. They will also include experts in economics

and law to cost and review policy proposals along with students to assist in the research process.

The aim of each team will be to draw on good ideas that are already out there and not add to the existing pile. For some ideas, this may simply be a matter of working out how to scale them up. For others, it may simply be that their time has come and all they need is a little push. As we establish each team, Shelter will be able to publish a pipeline of research every other month.

WHAT WILL THE RESEARCH COVER?

We are progressively developing a research agenda that will address issues of housing insecurity across the housing system: from homelessness to renters, to buyers and owners. The first few projects will cover timely issues concerning state planning policy including the monitoring and regulation of affordable housing, and the design of apartments for low-income families with children. Overcrowding is another growing issue where we are planning research to develop unique solutions to a poorly understood but growing form of hidden homelessness. Our other initial priorities include young people living in aged care, registered leasing as an alternative to renting, and the housing needs of both older women and Generation Rent in planning for retirement.

SHELTER NSW MEMBERS

Shelter is a membership organisation.

Our members are our strength, contributing expertise, energy and passion for housing justice.

Please join by visiting www.sheltersnsw.org.au.

INDIVIDUAL MEMBERS

Alan MORRIS
Alexandra BROWN
Amelia THORPE
Ann BRENNAN
Anna MARCZAK
Barbara SQUIRES
Ben SPIES-BUTCHER
Bernie COATES
Bill RANDOLPH
Bill STEENSON
Carol HOARE
Carol HAMILTON
Catherine MCGRATH
Clive MATTHEWS
Craig JOHNSTON
Denis KLEIN
Eva Dolores CLOSE
Garry MALLARD
Holger KOEFOED
Howard BELL
Janet SPEERS
Jo SPENGELER
John NEWTON
Joseph BROPHY
Judy SINGER
Judy STUBBS
Julia NUNES
Julie HOURIGAN RUSE
Karine SHELLSHEAR
Khandakar Farid UDDIN
Kirsten STEEDMAN
Laine GRIGNON
Laurence TROY
Li Hong YE
Linda GORDON
Liz YEO
Lucy BURGMANN
Malcolm GILLIES
Maree O'HALLORAN
Mark SINGER
Mary PERKINS
Myree HARRIS
Nadia BALLANTINE-JONES
Owen BUTT
Paola NUNEZ
Paulina MONFORTE

Peter BANKS
Peter PHIBBS
Poppy DOWSETT
Robert FUROLO
Robert MOWBRAY
Rodney HOLLIS
Rozita LEONI
Sally TREVENA
Sophia MAALSEN
Stacey MIERS
Sue CRIPPS
Susan LUCOCK
Tony GILMOUR
Warren GARDINER
Will RODEN
Yuting ZHANG
Zorica LACKOVIC

ORGANISATION MEMBERS

Achieve Australia Limited
Advance Diversity Services
Alpha House Artist Co-Op
Anglicare North Coast Community Housing
Animation Project, St Vincent de Paul Society
Argyle Community Housing
Armidale Women's Homelessness Support
BaptistCare - NSW & ACT
Barnardos Australia
Bellinger River and Neighbourhood Housing Cooperative
Blue Sky Community Services (f.k.a. Mid Coast Communities)
Bonnie Support Services Ltd
Bridge Housing Ltd
Brooks Community Engagement
Burdekin Association
CatholicCare Diocese of Broken Bay
Central Coast Tenants Advice & Advocacy Service
Churches Housing Inc.
City West Housing Pty Ltd
Coast Shelter
Combined Pensioners & Superannuants Association
Common Equity NSW
Community Housing Industry Association NSW
Community Restorative Centre
Compass Housing Services
Counterpoint Community Services

Domestic Violence NSW
Fresh Hope
Homelessness NSW
Housing Plus
Housing Trust
Hume Community Housing Association
Hunter Tenants Advice & Advocacy Service
Illawarra Forum
Illawarra Legal Centre
Inner Sydney Voice
Lee Road Consulting
Marrickville Legal Centre
Mid Coast Tenants Advice Service
Mission Australia
Murra Mia Tenant Advice & Advocacy Service
Newtown Neighbourhood Centre
North Coast Community Housing Company
Northern Rivers Community Legal Centre
NSW Council of Social Service
Older Women's Network NSW
Penrith City Council
People with Disability Australia
Platform Youth Services Ltd
PropertySafe
Riverwood Community Centre
Salvation Army Australia Eastern Territory
SGCH
Southern Youth and Family Services
St Vincent de Paul Society NSW
Studio Zanardo
Tenants Union of NSW
The Benevolent Society
Uniting
Wesley Community Services Ltd
Western Sydney Community Forum
WESTIR
Women's Community Shelters
Women's Housing Company
Yfoundations
YWCA NSW

TREASURER'S REPORT



I am pleased to present Shelter NSW's audited financial report for the year ending 30 June 2020. In what was an unpredictable and eventful year, the organisation performed exceptionally well and enters the 2021 financial year in a strong position.

In the 2019-20 financial year Shelter NSW returned a surplus of \$77,998. The result was higher than what was originally budgeted due to the receipt of business cash flow stimulus funding. To make the best use of this valued resource, the Shelter NSW team has designed a targeted research program focused on emerging housing issues. Shelter NSW fully acquitted all grant funds against the projects identified in our Business Plan in 2019/20. Further income and expenditure details are available in the accompanying financial statements.

Shelter NSW sincerely appreciates the core funding grant provided by the Department of Communities and Justice, which enables the organisation to carry out its important work. On behalf of Shelter NSW, I am delighted to thank the Hon. Gareth Ward, Minister for Families, Communities and Disability Services, for his support. I would also like to acknowledge the productive

working relationships Shelter NSW enjoys with staff of the Department of Communities and Justice. We look forward to continuing to work closely in the future, and to providing trusted advice on social and affordable housing.

I would like to thank the previous Treasurer, Tony Gilmour, former CEO, Karen Walsh, and interim CEO, Stacey Miers, for their hard work and dedication to the organisation in the early part of the financial year. I would also like to thank our accounts and bookkeeping team at Purpose Accounting, in particular Alex Cowell, for their thorough, transparent and helpful approach. I am grateful for the continued commitment and support of the Board. And I would particularly like to thank the CEO, John Engeler, who expertly and collaboratively steered the organisation to such a positive position.

POPPY DOWSETT
TREASURER



SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2020

CONTENTS

Board Members' Report	1
Statement of Financial Position	2
Statement of Profit or Loss and Other Comprehensive Income	3
Statement of Changes in Funds	4
Statement of Cash Flows	5
Notes to the Financial Statements	6
Board Members' Declaration	10
Independent Auditor's Report	11

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2020

BOARD MEMBERS' REPORT

The Board members present the operating report of Shelter NSW Incorporated ('the Association') for the year ending 30 June 2020 and report as follows: -

BOARD MEMBERS

The names and positions of the Board Members who held office during the year were:

Name of Board Member	Position Held
Liz Yeo	Chairperson
Poppy Dowsett	Treasurer (<i>appointed Treasurer April 2020</i>)
Sophia Maalsen	Secretary (<i>appointed Secretary January 2020</i>)
Amelia Thorpe	Board member (<i>appointed March 2020</i>)
Kirsten Steedman	Board member (<i>appointed May 2020</i>)
Bill Randolph	Board member
Michael Zanardo	Board member (<i>appointed November 2019</i>)
Stacey Miers	Board member (<i>resigned October 2019</i>)
Garry Mallard	Board member (<i>resigned November 2019</i>)
Sue Cripps	Chairperson (<i>resigned December 2019</i>)
Tony Gilmour	Treasurer (<i>resigned April 2020</i>)
Howard Bell	Board member (<i>resigned February 2020</i>)

The Board members were in office for the whole of the financial year unless otherwise stated.

PRINCIPAL ACTIVITIES

The principal activities of the Association during the financial year was to provide advocacy on behalf of low-income housing consumers; production of housing newsletters; liaison with State and Federal housing authorities; participation in consultation on housing agreements and housing issues generally.

SIGNIFICANT CHANGES

There has been no significant change in the nature of the association's principal activities from the previous year.

OPERATING RESULTS

The operating result of the Association for the financial year was an operating surplus of \$77,998 (2019: surplus \$26,586).

Signed in accordance with a resolution of the Members of the Board:

Liz Yeo	Poppy Dowsett
Chairperson	Treasurer

24 September 2020

SHELTER NSW INCORPORATED
ABN 95 942 688 134

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2020

	Note	2020 \$	2019 \$
ASSETS			
Current assets			
Cash and cash equivalents	5	377,357	379,689
Trade and other receivables	6	40,488	38,282
<i>Total current assets</i>		<u>417,845</u>	<u>417,971</u>
TOTAL ASSETS		<u>417,845</u>	<u>417,971</u>
LIABILITIES			
Current liabilities			
Trade and other payables	7	70,154	111,687
Employee benefits	8	14,143	50,734
<i>Total current liabilities</i>		<u>84,297</u>	<u>162,421</u>
TOTAL LIABILITIES		<u>84,297</u>	<u>162,421</u>
NET ASSETS		<u>333,548</u>	<u>255,550</u>
FUNDS			
Accumulated funds		<u>333,548</u>	<u>255,550</u>
TOTAL FUNDS		<u>333,548</u>	<u>255,550</u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATEDSTATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2020

	Note	2020 \$	2019 \$
Revenue	4	<u>834,395</u>	<u>782,746</u>
		<u>834,395</u>	<u>782,746</u>
Expenses			
Administrative expenses		(158,144)	(132,140)
Employee benefits expense		(532,036)	(566,620)
Occupancy expenses		(34,952)	(43,124)
Small asset purchases		(21,806)	(106)
Travel and training expenses		<u>(9,459)</u>	<u>(14,170)</u>
		<u>(756,397)</u>	<u>(756,160)</u>
Surplus before income tax		77,998	26,586
Income tax expense		<u>-</u>	<u>-</u>
Surplus for the year		77,998	26,586
Other comprehensive income for the year		<u>-</u>	<u>-</u>
Total comprehensive income for the year		<u><u>77,998</u></u>	<u><u>26,586</u></u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATEDSTATEMENT OF CHANGES IN FUNDS
FOR THE YEAR ENDED 30 JUNE 2020

	Accumulated Funds \$	Total \$
Balance at 1 July 2018	228,964	228,964
Comprehensive income		
Surplus for the year	26,586	26,586
Other comprehensive income	-	-
Total comprehensive income for the year	<u>26,586</u>	<u>26,586</u>
Balance at 30 June 2019	<u>255,550</u>	<u>255,550</u>
Balance at 1 July 2019	255,550	255,550
Comprehensive income		
Surplus for the year	77,998	77,998
Other comprehensive income	-	-
Total comprehensive income for the year	<u>77,998</u>	<u>77,998</u>
Balance at 30 June 2020	<u>333,548</u>	<u>333,548</u>

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 2020

	Note	2020 \$	2019 \$
Cash flows from operating activities			
Receipts from grants and members		909,584	836,778
Payments to suppliers and employees		(918,092)	(876,175)
Donations income		70	24
Interest received		6,106	9,789
Net cash flows from operating activities		(2,332)	(29,584)
Net increase (decrease) in cash and cash equivalents		(2,332)	(29,584)
Cash and cash equivalents at the beginning of the financial year		379,689	409,273
Cash and cash equivalents at the end of the financial year	5	377,357	379,689

The accompanying notes form part of these financial statements

SHELTER NSW INCORPORATED

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2020

Note 1 - Reporting entity

The financial report includes the financial statements and notes of Shelter NSW Incorporated (the Association). Shelter NSW Incorporated is registered under the *Australian Charities and Not-for-profits Commission Act 2012* and is domiciled in Australia.

The financial statements were approved by the Directors on 24 September 2020.

Note 2 - Basis of preparation

Statement of compliance

Shelter NSW Incorporated adopted Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB 1053: *Application of Tiers of Australian Accounting Standards* and AASB 2010-2: *Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirement*.

These financial statements are Tier 2 general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012*. The Association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions.

Basis of measurement

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Comparatives

Where required by Accounting Standards comparative figures have been adjusted to conform to changes in presentation for the current financial year. Where the Association has retrospectively applied an accounting policy, made a retrospective restatement or reclassified items in its financial statements, an additional statement of financial position as at the beginning of the earliest comparative period will be disclosed

New and revised standards that are effective for these financial statements

Several new accounting standards and interpretations are mandatory for the 30 June 2020 reporting period. These include:

- AASB 15 *Revenue from Contracts with Customers*
- AASB 16 *Leases*
- AASB 1058 *Income of Not-for-profit Entities*

The adoption of AASB 15 and AASB 1058 has not resulted in any changes to the Association’s recognition of revenue and accordingly has not materially impacted the Association’s financial statements.

AASB 16 Leases

AASB 16 removes the current operating and finance lease distinction for lessees and requires entities to recognise all material leases on the statement of financial position. AASB 16 requires the recognition of a right-of-use asset and a corresponding lease liability at the commencement of all leases, except for short-term leases and leases of low value assets. The Association does not have any leases that meet the recognition criteria of the standard.

New standards and interpretations not yet adopted

There are no other new accounting standards and interpretations expected to have any significant impact on the Association’s financial report that are issued and not yet applicable.

SHELTER NSW INCORPORATED
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2020

Note 3 - Significant accounting policies

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Income tax

Shelter NSW Incorporated is a not-for-profit Charity and is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

Revenue recognition

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax (GST). Revenue is recognised for the major business activities as follows:

Grants and donations

Income arising from the contribution of an asset (including cash) is recognised when the following conditions have been satisfied:

- (a) the Association obtains control of the contribution or the right to receive the contribution;
- (b) it is probable that the economic benefits comprising the contribution will flow to the Association; and
- (c) the amount of the contribution can be measured reliably at the fair value of the consideration received.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of two months or less, net of bank overdrafts.

Trade receivables

For all sources of recurrent income, trade receivables are recognised initially at fair value and subsequently measured at amortised cost, less provision for doubtful debts. Collectability of trade receivables is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. A provision for impairment in relation to doubtful receivables is established when there is objective evidence that the Association will not be able to collect all amounts due according to the original terms of receivables.

Employee benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result, and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

SHELTER NSW INCORPORATED
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2020

	2020 \$	2019 \$
<u>Note 4 - Revenue</u>		
Operating revenue		
Grants	744,738	727,555
Training	-	12,543
Membership fees	12,881	8,302
Seminars	5,200	9,828
Other operating revenue	2,681	14,486
	<u>765,500</u>	<u>772,714</u>
Other revenue		
Donations	70	24
Interest income	6,325	10,008
COVID-19 stimulus income	62,500	-
	<u>68,895</u>	<u>10,032</u>
<i>Total revenue</i>	<u><u>834,395</u></u>	<u><u>782,746</u></u>
<u>Note 5 - Cash and cash equivalents</u>		
Cash at bank and on hand	127,357	25,689
Term deposits	250,000	354,000
<i>Total cash and cash equivalents</i>	<u><u>377,357</u></u>	<u><u>379,689</u></u>
<u>Note 6 - Trade and other receivables</u>		
Current		
Trade receivables	14,759	19,089
Other receivables	8,524	8,124
Prepayments	17,205	11,069
<i>Total current trade and other receivables</i>	<u><u>40,488</u></u>	<u><u>38,282</u></u>
<u>Note 7 - Trade and other payables</u>		
Current		
Trade payables	43,943	46,943
GST payable	8,530	14,736
Other payables	17,681	50,008
<i>Total current trade and other payables</i>	<u><u>70,154</u></u>	<u><u>111,687</u></u>
<u>Note 8 - Employee benefits</u>		
Current		
Annual leave	13,604	35,497
Long service leave	539	15,237
<i>Total current employee benefits</i>	<u><u>14,143</u></u>	<u><u>50,734</u></u>

SHELTER NSW INCORPORATED

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2020

	2020	2019
	\$	\$
Note 9 - Commitments		
Operating lease commitments		
Commitments for minimum lease payments in relation to non-cancellable operating leases are payable as follows:		
Within one year	2,824	33,888
Later than one year but not later than five years	-	2,824
	<u>2,824</u>	<u>36,712</u>

The Association is committed to a short-term and low-value lease which expires on 31 July 2020.

Note 10 - Key management personnel

Remuneration of key management personnel

The aggregate amount of compensation paid to key personnel during the year was: 131,171 165,120

Note 11 - Events occurring after balance date

Subsequent to the end of the financial year there have been considerable economic impacts in Australia and globally arising from the outbreak of the COVID-19 virus, and Government actions to reduce the spread of the virus.

At the date of signing the financial statements the Board Members are unable to determine what financial effects the outbreak of the virus could have on the Association in the coming financial period.

The Board Members acknowledge their responsibility to continuously monitor the situation and evaluate this impact.

There were no significant events occurring after balance date.

Note 12 - Commitments and contingencies

The Association did not have any commitments or contingencies at 30 June 2020 (2019: \$0).

Note 13 - Association Details

The registered office and principal place of business of the Association is:
Level 1, 241 Castlereagh Street
Sydney NSW 2000

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2020

BOARD MEMBERS' DECLARATION

The Board of Shelter NSW Incorporated declare that:

1. The financial statements, which comprises the statement of financial position as at 30 June 2020, and the statement of profit or loss and other comprehensive income, statement of changes in funds and statement of cash flows for the year ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the New South Wales *Associations Incorporation Act 2009* and *Australian Charities and Not-for-profits Commission Act 2012* and:
 - (a) comply with Australian Accounting Standards - Reduced Disclosure Requirements (including Australian Accounting Interpretations), the New South Wales *Associations Incorporation Regulation 2016* and the *Australian Charities and Not-for-profits Commission Regulation 2013*; and
 - (b) give a true and fair view of the financial position as at 30 June 2020 and of the performance for the year ended on that date of the Association.
2. In the opinion of the Board there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board.

Liz Yeo Chairperson	Poppy Dowsett Treasurer
------------------------	----------------------------

Sydney, 24 September 2020



SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2020

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SHELTER NSW INCORPORATED**

Opinion

We have audited the financial report of Shelter NSW Incorporated which comprises the statement of financial position as at 30 June 2020, the statement of profit or loss and other comprehensive income, the statement of changes in funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Board Members' Declaration.

In our opinion, the accompanying financial report of Shelter NSW Incorporated is in accordance with the New South Wales Associations Incorporation Act 2009 and Australian Charities and Not-for-profits Commission Act 2012, including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2020 and of its financial performance for the year then ended, and
- b) complying with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibility for the Audit of the Financial Report section of our report. We are independent of the company in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the Australian Charities and Not-for-profits Commission Act 2012, which has been given to the Directors of the Association, would be in the same terms if given to the Directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Board Members' Responsibility for the Financial Report

The Board of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Act 2012 and for such internal control as the Board determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

The Board are responsible for overseeing the Association's financial reporting process.

SHELTER NSW INCORPORATED
ABN 95 942 688 134

FINANCIAL REPORT - 30 JUNE 2020

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
SHELTER NSW INCORPORATED**

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at *The Auditing and Assurance Standards Board* and the website address is <http://www.auasb.gov.au/Home.aspx>

We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

StewartBrown
Chartered Accountants

S.J. Hutcheon
Partner

24 September 2020