

OUR VISION

A SECURE HOME FOR ALL

WHO WE ARE, WHAT WE DO

Shelter NSW has been operating since 1975 as the State's peak housing and advocacy body.

OUR PURPOSE

We pursue our vision through critical engagement with policy and practice, and thought leadership.

OUR VALUES

We are independent.
We promote social justice.
We lead and collaborate.
We value expertise and evidence.

A WORD FROM OUR CEO

JOHN ENGELER

Shelter NSW is well over half-way through its 2018-2021 Strategic Plan. Given recent complete change of staff, joining of several new Board members and the various business and operational challenges that COVID has presented, we agreed that as an organisation it was **an important time to 'check-in' against our strategy**. In establishing a clear, updated and measurable operational plan, as guided by our Board, we ensure we are **continuing to be effective in contributing to a more sustainable housing system, resulting in 'secure homes for all'**.

This check in against the existing plan included the need to consult broadly with general and board members, current and new staff, previous staff, long term allies and other stakeholders to get a full 360-degree view of the organisation. A few key issues emerged - namely, recognising the need to **engage more with members**, have **more diverse representation** of both issues and people, and reflect **greater presence in regional areas**, especially given the virtual challenges with which COVID has presented us. With the addition of these explicit references, **the original Strategic Plan 2018-2021 continues to provide a sufficiently comprehensive and certain framework for Shelter NSW**.