



our year
in review
2017/18

A secure home for all

www.sheltersnsw.org.au

Shelter
NEW SOUTH WALES

our year in review

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Who we are

Shelter NSW has been operating since 1975 as the State's peak housing and advocacy body

Our vision

A secure home for all

Our purpose

We pursue our vision through critical engagement with policy and practice, and thought leadership

Our values

We are independent

We promote social justice

We lead and collaborate

We value expertise and evidence

Our value proposition:

Expertise

- We research the causes of inequity and injustice in the housing system and advocate solutions that aim to make the housing system work towards delivering a fairer housing system for all
- We know and understand the housing system
- We connect with stakeholders and consumers around new ideas, research and networks in developing solutions to housing concerns

Independence

- We promote and represent broad interests across the housing system – we do not represent landlords or housing providers – we do not represent specific services – and we are not a tenant advocacy body
- We provide systemic advocacy and advice on policy and legislation for the whole NSW housing system
- We are a not-for-profit organisation seeking to ensure that the voices of housing consumers are included in housing policy, especially those on very low, low and moderate incomes

Working for a fairer housing system

- We aim to ensure that consumer voices are included in our policy development, review and responses
- We advocate to Governments for change in policy, legislation and programs to resolve housing inequality
- We collaborate with Governments, other not-for-profit organisations, and the private sector on proposals that support a fairer housing system
- We consult and work in partnership with housing consumers and key stakeholders to know what happens “on the ground”

Our people

Board Members

Chairperson

Sue Cripps
(from 22 June 2017)

Treasurer

Ben Spies-Butcher

Secretary & Public Officer

Liz Yeo

Ordinary Directors

(as at June 2018)

Bill Randolph

Garry Mallard

Poppy Dowsett

Stacey Miers

Board meeting attendance

Lucy Burgmann
(retired November 2017)



Sue Cripps



Ned Cutcher
(retired February 2018)



Garry Mallard



Poppy Dowsett



Ben Spies-Butcher



Bill Randolph



Liz Yeo



Stacey Miers
(joined April 2018)



Our Team

Chief Executive Officer

Karen Walsh

Principal Policy Officer

Adam Farrar

Senior Policy Officer

(Publications and Communications)

Agnes Yi

(from November 2017)

Senior Policy Officer

Ned Cutcher

(from March 2018)

Project Officer

(Engagement & Outreach)

Sarah Wilson

(resigned September 2018)

Officer Administrator

Yana Myronenko

Casual staff/

short-term project officers

Bernie Coates

Carol Hamilton

Edward Bourke

Jennifer Rignold

Nadia Ballantine-Jones

Paola Nunez

Robert Mowbray



Welcome + Reports

From our Chair, Sue



This year with a predominantly new staff team, the Board, CEO and staff have worked hard together as Shelter NSW consolidates its approach to housing advocacy.

Shelter NSW, ably led by our CEO Karen Walsh, has been going through a transformation as it reviews its purpose and approach after a period of significant staff change. Reviewing our position as a housing policy peak, identifying crises and untapped opportunities, building commitment to the change process and creating a compelling vision for our future has kept us all very busy. We have focused on ensuring that Shelter NSW is flexible and agile and valued for its expertise in housing systems and policy.

We have reflected and brainstormed to develop the Shelter NSW Value Proposition so that the people that we work with and the community more broadly understand who we are, what we do and why we do that work. This process of reflection has been both empowering and energising, seeing us reaffirm our commitment to striving for a secure home for all.

We have also developed a new strategic plan to guide our work and effort over the next three years to bring strength to our value proposition. This plan brings energy and sets the stage for an exciting future for Shelter NSW over the coming year.

As part of managing and supporting the changes at Shelter NSW this year, the Board has had a strong focus on our governance responsibilities. We have appointed two

casual directors to the board, Stacey Miers and Tony Gilmour, who bring significant expertise in planning policy, housing policy and financial management in particular. We have also commenced a review of policies and procedures to ensure that we lead a contemporary service that is fit for purpose and able to operate effectively into the future.

As a volunteer board, you can never underestimate the commitment that directors bring to their role, particularly in years such as this which has seen significant calls on their time and expertise to contribute to support this year of change. Board members take seriously their responsibility to ensure the viability and integrity of Shelter NSW. I wholeheartedly thank board members who have worked unstintingly to provide leadership and help guide the re-emergence of Shelter NSW this year.

I would also like to acknowledge the leadership displayed by Karen Walsh, our CEO, who has brought great skill, energy and enthusiasm to her role and worked hard with the board as we focused Shelter NSW for the future. She has built a strong team and instituted contemporary workplace management practices that support a connected and coherent staff team. Karen has actively sought new partners to enable us to reach broader audiences as well as investing time and energy in reinvigorating the relationships we have and longstanding partnerships. She has contributed significantly as the change champion leading Shelter NSW so that it is positioned well at a time when housing policy advocacy has never been more important.

Finally, I want to thank our loyal members who actively engage with us, contribute to debate about housing issues and without whom Shelter NSW could not exist. ●



From our CEO, Karen

*What we deliver in the future
is limited only by our imagination*

I am delighted to be reporting on my first year as CEO of Shelter NSW. For me personally, it has been a year of opportunity, challenges, adjustment, learning and exploration. For us as a team it's been a year of transformation, repositioning and possibility. My biggest revelation is that for a small organisation, we pack a punch and we have a big agenda!

Looking back on the year it's astounding to see what we've achieved in the context of building a new team and undergoing significant change. This Annual Report highlights some of the more significant activities and highlights.

On coming into this role I saw this as an opportunity to lead Shelter NSW into its next phase and build on our past success and reputation. I spent significant time engaging with stakeholders, members, the Board and the team to gather insights about how Shelter NSW is perceived, how we might position ourselves for the future to achieve impact. This exercise proved worthwhile and demonstrated the good will towards Shelter NSW by our members and stakeholders, built up over more than 40 years. The frank and constructive feedback has been valuable in our strategic and operational planning this year, including informing our value proposition statement and our new strategic plan. This engagement strengthened our relationships, sparked new partnerships and reminded us of the need to ensure consumer voices are included in our policy responses, development and review. I appreciate the time, honesty and good will that were so generously given.

In reviewing and refreshing our strategic plan we asked ourselves some fundamental questions about our future role in shaping systemic housing policy; our need to adapt for impact; what we should stop doing; and where we should focus our efforts. Our strategic plan for 2018-2021 identifies a new vision, purpose, values and strategic priorities that will position Shelter NSW to make a real difference.

In the past year we have made technology and systems improvements, become more agile in our communication and engagement, and built new relationships. We have also invested in recruiting three new members to the team with the capabilities to deliver on our new Strategy, and have been fortunate to receive pro bono services and project assistance from individuals and companies, such as Hunt and Hunt, UTS Institute of Public Policy and Governance, and of course the team of lecturers who deliver our 'Economics for Non-Economists' course each year.

We reviewed our constitution to ensure it reflects our purpose, aligns with Australian Charities and Not-for-Profits Commission model rules and provides us with the foundation to be a thriving and leading organisation. We have invested in a comprehensive review of our policies and procedures across governance and management, with an emphasis on quality improvement. Our website refresh is well underway and will provide an opportunity for improved engagement.

In January we relocated offices from Sussex Street Sydney to Camperdown and this was symbolic for Shelter's new phase. We've focused on strategies that will help us to thrive, to lead, to influence the policy agenda and to change the narrative. We invested in our team to foster a culture of excellence and learning, and supported opportunities to present at conferences and seminars as well as participate in them. These presentations include broad public policy issues including housing, mental health and wellbeing, Airbnb/short term rentals, NIMBYism, collaboration and leadership, social mix and capacity building, human rights and equity, urban renewal and density, financing and planning. I have also enjoyed the partnership with the various universities where I have regular guest lecture opportunities.

For me it was encouraging to know that our reputation as advocates in systemic housing policy extended, not only beyond the NSW boundaries, but also internationally. I was a sponsored keynote speaker at an Affordable Housing Conference in Singapore which has led to opportunities for knowledge exchange and building international relationships. These activities also feed into our capacity building and research agenda.

Another highlight and cross collaborative achievement is the project that the former Ageing Disability and Home Care (ADHC FaCS) commissioned Shelter NSW to deliver regarding resident rights in supported group homes. We partnered with the Tenants Union NSW to deliver eight consultation forums and a report to the NSW Government.

Our policy influence and engagement wouldn't be possible without collaborating and partnering with our sector colleagues. This year we collaborated on submissions, media and policy statements, letters, forums, community engagement events, messaging and specific campaigns, targeting all levels of Government, to name a few these include:

- social security legislation
- the National Housing and Homelessness Agreement
- NSW Future Transport Strategy 2056
- Planning NSW reviews
- NSW Residential Tenancy Act Review
- Greater Sydney Commission Region and District Plans
- Sydney Alliance affordable housing campaigning
- The 'Everybody's Home' and 'Make Renting Fair' campaigns

Our advocacy and commissioned research on equitable density extended to a partnership with Southern Sydney Regional Organisation of Councils (SSROC), UNSW City Futures and supported by the Committee for Sydney and Planning Institute of Australia, to deliver a Cities for Us Summit. The Summit was attended by 150 planning practitioners, experts, advocates and policy makers. The communique developed from the Summit findings and recommendations is proving valuable to informing partnership work in planning reform which can play a key role

in effecting the delivery of more affordable housing in a growing Sydney and support the preservation or creation of inclusive and vibrant communities across the State.

Our engagement and expertise have been utilised through our participation on committees and reference groups including the Everybody's Home Operations Group; the Sydney Alliance Housing Team; the Committee for Sydney Planning Taskforce; the Greater Sydney Commission Social Peaks Group; FaCS Peaks Group and the National Shelter Executive and Council, to name a few.

And we have continued to connect and re-connect and raise our profile through our advocacy, disseminating articles and research through our concerted engagement with social media as well as developing our own accessible publications, including fortnightly e-bulletins and new fact sheets. We got out and about, met people, presented, educated, engaged and partnered in our advocacy role, collecting evidence, hearing stories and giving voice to those who struggle daily with a housing system that is no longer fit for purpose.

The confluence of many systemic factors means we are at a tipping point - housing markets are changing, private renting is growing faster than any other housing sector, the neglect of investment in social housing means it now only represents around 5.2% of housing, at a time when the need for low cost housing is rising. Housing stress and homelessness are no longer just the lived experience of households with very low incomes. We are finding that employment no longer protects people from housing insecurity. And this is why housing affordability has consistently ranked among the top 3 issues in surveys.



02 Welcome + Reports

And the ramifications go beyond the boundaries of the Greater Sydney region. Regional towns are experiencing the impacts of the housing crisis. People in search of more affordable housing outside of Sydney, relatively lower incomes in regional areas, a lack of services and job opportunities are putting significant pressure on some regional communities.

The pace of urban renewal has put significant strain on local services and infrastructure and rather than living up to the promises of delivering more affordable housing, high density housing is actually leading to a loss of low cost housing especially in Sydney's inner and middle rings and to a poor lived experience for many. We have focused on these issues and many more through initiatives such as the Cities for Us Summit; the Principles for Tenant Engagement in Renewal Project, 'Everybody's Home' campaign, 'Make Renting Fair' campaign, and our community engagement activities and educational programs including our new 'Housing in NSW: how it works'. Conferences and speaking opportunities here, interstate and overseas have given us additional platforms to make the case for change.

The 'Champions of Change' book is another highlight for the year, and as we stated in the foreword to the book it's an important history that demonstrates how fickle and short lived many policies are, and the importance of advocacy organisations like Shelter NSW to keep their eye on the vision. The book has been a sobering reminder of the need to learn from the past, and to adapt and lead on responses to current and emerging policy issues, so that we can continue to influence and achieve impact for change.

I offer my sincere thanks to the Shelter NSW Board and thank each of them for the unique value they bring to our work and to me personally. Special thanks to Sue Cripps, whose proactive leadership and insights have supported me through the challenges of stepping into this role, and enthusiastically celebrates the team's achievements. Thanks to the amazing Shelter staff team who has certainly delivered a lot this year, demonstrating their passion and genuine commitment to achieving our vision. Thanks to Paola and Nadia for your voluntary support this year. A special note of appreciation goes to Adam Farrar who has been a tremendous support and patiently allowed the team to pick his brain before he retires.

Thanks also to our many partners, supporters, stakeholders and our members who provide input and expertise to our policy and advocacy work, as well as collegiate support. Thanks to our Shelter colleagues across Australia for your guidance and support, especially Adrian Pisarski at National Shelter who provides leadership on our engagement on national policy issues.

Looking forward, we are gearing up for State and Federal elections; looking to increase our advocacy and engagement in regional communities; and build on our evidence base and research agenda. Given the challenges ahead we have a lot to do, so we look forward to our continued collaborations and the ongoing support of our members and stakeholders as we strive towards our vision, 'a secure home for all'. ●



From our Treasurer, Ben

I am pleased to present Shelter NSW's audited financial report for the year ending 30 June 2018. This financial year the organisation returned a small deficit of \$11,409 which reflects one-off staffing transitions and investment in new strategic directions. A return to surplus is anticipated in 2018-19. This was the first year with our new Chief Executive Officer Karen Walsh. Given the long, successful tenure of Mary Perkins, and the experience we lost with Craig Johnson, the Board thought it important to dedicate resources and policy and research capacity with the appointment of Ned Cutcher.

This year also saw changes in our accounting approach. We appointed a new auditor, StewartBrown, at the 2017 Annual General Meeting. The Board is very happy with this decision and particularly the assistance we have had from David Gallery. The transition was ably assisted by our accountants, Purpose Accounting, particularly Alex Cowell, who consistently went above and beyond the call of duty to help our CEO and Board make well informed and strategic budget decisions. At a practical level, we transitioned from MYOB to Xero, a process well managed by Yana Myronenko with Mr Cowell. And we moved our longer term savings into a term deposit with ME Bank, which improved both administrative costs and the rate of return.

Shelter NSW fully acquitted all grant funds against the projects identified in our Business Plan in 2017-18. The organisation is in a strong financial position to undertake activities in 2018-19 and beyond. Further income

and expenditure details are available in the accompanying financial statements.

Shelter NSW draws its income from grant funding, membership fees and some fee paying activities such as the annual lecture series. On its modest budget, the organisation continues to play an influential role in the housing system, advocating on behalf of low income housing consumers across tenures, and creating opportunities for a constructive exchange of ideas and perspectives from all parts of the housing system.

Shelter NSW warmly appreciates the core funding grant provided by the Department of Family and Community Services, which enables the organisation to carry out its important work. On behalf of Shelter NSW, I am delighted to thank the Hon. Pru Goward, the Minister for Family and Community Services and for Social Housing and the NSW Department of Family and Community Services (FaCS) for their support including the productive working relationships with the many FaCS staff. We look forward to continuing to work closely in the future, and to providing trusted input and advice as the new shape of social and affordable housing in this state emerges.

It has been a privilege to serve on the board, and as Treasurer, for Shelter. I would particularly like to acknowledge the other members of the board, and Shelter's wonderful staff. It is good to know Shelter is in good hands. ●



Our year in numbers



Systemic advocacy

Objective:

Identify a set of priority policy matters to focus advocacy work across each of the three years of the Strategic Plan

It could be argued that 2017-18 was the year of housing affordability. For Shelter NSW it was a busy year as we engaged in the growing public conversation about declining housing and rental affordability, its causes, its impact and the solutions. We participated in Local, State and Commonwealth Government reviews and Parliamentary inquiries. We joined forums and policy groups to deliberate, develop solutions and advocate with Government, our friends in the not-for-profit sector and the private sector. We partnered in campaigns and our voice on social media became louder and stronger on the systemic failures that are causing rising levels of rental stress, housing insecurity and homelessness.

Dialogue and discussion with Government and Members of Parliament

Our relationships with Government Ministers and Members of Parliament are an important way for us to have open and frank discussions about the state of housing and to keep the plight of those who suffer from housing insecurity on the agenda of key decision makers.

In addition to participating in several Ministerial Roundtables and forums for strategic policy discussions, we continued our regular catch-ups with Ministers, their senior staff and Members of Parliament from across the political spectrum.

In addition to our strong relationship with NSW Members of Parliament, we have also met with Commonwealth Members of Parliament and Senators as part of our advocacy work for the 'Everybody's Home' campaign.



The Ministers, Members of Parliament and their staff have been generous with their time and their commitment to continuing dialogue and we would like to thank;

- The Hon Pru Goward MP, Minister for Social Housing and her senior staff
- The Hon Anthony Roberts MP, Minister for Planning and Housing
- The Hon Victor Dominello MP, Minister for Finance, Services and Property
- The Hon Matt Kean MP, Minister for Better Regulation
- Tania Mihailuk MP, Shadow Minister for Social Housing,
- Michael Daley MP, Shadow Minister for Planning and Housing (Leader of the Opposition from 10 November 2018)
- Yasmin Catley MP, Shadow Minister for Better Regulation
- Jenny Leong MP, Greens Spokesperson for Housing and Homelessness
- Senator the Hon. Doug Cameron, Shadow Minister for Housing and Homelessness
- Andrew Giles MP, Member for Scullin

Compact for Renewal: what tenants want from renewal

As we look around Sydney there are not many communities that remain unaffected by major redevelopments. In NSW, the State Government's Communities Plus Program - which will see the redevelopment of public housing estates - is in full swing.

For some residents and communities the outcome of urban renewal and redevelopment can be positive - a new home and a revived neighbourhood. However, for others the disruption caused by relocating can be deeply distressful due to the uncertainty as well as the potential for disconnections from established family and community networks. The Compact for Renewal aims to establish an agreed set of principles for best practice tenant engagement for renewal projects.

The Compact project is nearing completion and we are now working with the NSW Department of Family and Community Services (FaCS) to finalise the agreement. We are committed to delivering a Compact which reflects good engagement practices and that incorporate the lived experience and voices of tenants.

the words of tenants

"meet as equals" "confusion" "distress"
 "displacement" "fracturing of friendships and community" "a new and safer home"
 "tell us the truth" "support from local community organisations and housing providers" "good relocation officers with the tenant's interest at heart"
 "a nicer neighbourhood"

04 Systematic advocacy

Objective: Expand and deepen the impact of our work

Together with our housing and homelessness colleagues, industry and corporate leaders, Government and community partners, our advocacy activities are making an impact.

Inclusionary Zoning extended across Sydney

After many years of advocacy to extend inclusionary zoning across the Sydney region, we were pleased to see the Greater Sydney Commission included Affordable Housing Targets in the final Greater Sydney Region and District Plans. While the targets of 5-10% (on uplift) are unlikely to lead to a meaningful increase in the supply of affordable housing (we recommended Affordable Housing Targets of at least 15-30%), we acknowledge that having a target is a start. We will continue to advocate for stronger targets that can more effectively meet the undersupply of housing for low to moderate income earners.

Some wins for tenants but no-grounds evictions remain

As members of the 'Make Renting Fair' campaign we were pleased to see some positive new measures for tenants in the NSW Government's draft Bill amending residential tenancy laws. The Bill included standards for rental accommodation, improved measures for tenants to enforce their rights to repairs and maintenance and flexibility to assist tenants dealing with domestic violence. We were however disappointed that the Government did not include reforms to no-grounds evictions. Unfortunately the NSW Parliament did not support amendments put forward by the Greens and Labor to reform no-grounds evictions. In addition to the positive new protections for tenants, the 'Make Renting Fair' campaign has raised awareness of the issues that renters face among the community and Members of Parliament. We will continue to advocate for the end of "no cause evictions" as part of this campaign and the 'Everybody's Home' campaign.

Making a difference together

Collaboration through sector networks and peak groups include:

- Forum Of Non-Government Agencies
- Housing and Homelessness Collaboration
- Everybody's Home Campaign
- Sydney Alliance Housing Team
- Groundswell Redfern Waterloo

Collective campaigning and advocacy work:

- contributed to a submission to the Council of Australian Governments' Closing the Gap Refresh process commissioned by the National Congress and the National Aboriginal Torres Strait Islander Housing Authority
- successful joint advocacy requesting the reversal of legislative changes to remove NCAT discretion in FaCS no grounds evictions
- joint submission opposing proposed one-offer policy in social housing allocations;
- joint letter urging the NSW Government to divert funding for stadium knock-down and rebuild to housing and homelessness programs
- joint statement opposing the rental bond scheme to recover the costs of property damage in public housing
- joint letter opposing the FaCS Inner Sydney Local Allocations Strategy
- supported regional affordable housing advocacy including the Bellingen affordable housing campaign



Supporting Councils to address local need for affordable housing

In our submission to the proposed amendment to the State Environment Planning Policy (Revised Scheme) we strongly supported the extension of SEPP 70 not only to the five applying councils – Canada Bay, Inner West, Northern Beaches, Randwick and Ryde – we held strong to our recommendation that SEPP 70 should be applied to all local government areas in the Greater Sydney Region. We are pleased that the NSW Government has extended the SEPP 70 scheme to the five councils. We are planning further work with local government and our partners to advocate for planning measures that will facilitate delivery of more affordable rental housing.

National collaboration

Through our membership of the National Shelter council and executive we ensure the interests of NSW are represented at a Federal level. We have partnered with National Shelter and other state Shelters to support the development of National Shelter's policy platform and provide input into National



Kay's story

Kay* lives in a converted garage in Blacktown. She found the place on Gum Tree and pays \$220 per week. While there is a hole in the floor (under her washing machine) it's better than her previous place in Epping. That was a one-bedroom unit above a house with no kitchen, a leaking roof, black mould and rats and cockroaches – lots of them. Where she is living now is also a little cheaper than the previous unit in Epping which was \$250 per week.

Kay is on Newstart and trying to find a job. She has worked over 30 years in the hospitality industry. It's been a hard slog; working weekends and 50 hour weeks while trying to raise her sons on her own. "After 30 years, I am actually doing worse now if I work in hospitality. One cafe owner offered me \$13 an hour; I was getting that in the 80's", Kay said. Kay is currently fighting to get pay and super that is owed to her. But it's a David and Goliath battle.

When you speak to Kay you can hear that she is hard-working and is a fighter. But every now and again the exhaustion comes through, breaking through what seems to be an inherently hopeful and determined nature, but circumstance is making it hard to maintain that hope.



Before Kay receives her fortnightly Newstart payment - currently \$520 a fortnight - she is already behind. Kay is progressively paying back a Centrelink debt, incurred after she had declared that she had worked for a few months. She is also paying a fine for catching a train without carrying proof that she was entitled to a concession. When she asked for the fine to be reviewed, providing evidence that she is entitled to a concession, she was told that she had to have the proof with her at that time.

Kay is six weeks behind on her rent. She says that she is lucky as the landlord is "great" and seems to understand. This week she is choosing not to pay her electricity bill so she can eat. On previous occasions, she chose not to eat to pay her electricity bill. "I try to pay my bills but I'm still going to end up on the streets", Kay said.

Kay lived in public housing when her sons were young. Today with over 60,000 people on the social housing register, and wait times for most Sydney areas of 10 years, public housing is out-of-reach.

What are Kay's hopes for the future? She has stopped hoping for a place of her own. She wants to move back to inner Sydney to be closer to her sons. Kay has two young grand-children and she wants to be close to them. Living in Blacktown with barely enough to survive, she doesn't have many opportunities to see them. "I can't afford to do anything", Kay said. And her sons are also struggling with the high cost of housing. One lives in a one-bedroom unit with his partner and the other in a two-bedroom unit he and his partner flat shares to help pay the rent. And Kay is looking for work – she would like a full time permanent job so she can save to travel to attend her son's wedding.

*not real name



Shelter's advocacy including submissions on the National Housing and Homelessness Agreement and the National Housing Finance and Investment Corporation. We actively support and promote National Shelter initiatives including the Rental Affordability Index and the National Tenant Survey.

Cities for Us Summit

"Across the country, 2016 marked the first time when construction began on more higher density housing than detached houses. NSW already passed this milestone some years ago."
(Shelter NSW Equitable Density Report)

High density living and the challenges it poses for communities and the pressure it places on infrastructure and services is very much at the forefront of public debate today. When we released our equitable density reports in 2017 we identified the significant impacts that the trend of high density housing was having on residents and communities, especially for lower income and vulnerable households.

As local governments develop housing strategies to meet the housing targets set in the Greater Sydney Region plan, we saw the need to put the issues identified in our equitable density research on the agenda for local governments. We partnered with the Southern Sydney Regional Organisation of Councils and the City Futures Research Centre, University of New South Wales to design and deliver the Cities for Us Summit.

"Different strategies are needed to ensure service and infrastructure provision can cope with changes in demand in higher density areas. The failure to adequately respond to the increased demand created by higher density development has been a weakness of Australian densification strategies".
(Shelter NSW Equitable Density Report 2)

In July this year 150 planners, researchers, economists and representatives from the community and private sector and local governments from across the Greater Sydney Region gathered at the Cities for Us Summit to discuss the challenges and come up with solutions for making our cities thriving, inclusive and liveable.

The subsequent Summit Communique and its recommendations were presented to the Minister for Planning and Minister for Housing, the Hon Anthony Roberts MP. One recommendation is to establish a pilot of council led local renewal vehicles in neighbourhoods undergoing intensive redevelopment. This model is based on the prospectus for inclusive renewal developed by Professor Bill Randolph and his team at UNSW. We are currently working with our partners to further develop the model.

“I commend SSROC and Shelter NSW on this fantastic work. We have had a very productive meeting and I look forward to working with them to progress the ideas coming out of the Cities for Us Summit”; The Hon Anthony Robert MP, Minister for Planning and Minister for Housing

SEPP 70 Roundtable

With the success of the applications to extend SEPP 70 to five additional local government areas, Shelter NSW convened a SEPP 70 roundtable with local government planning practitioners and interested community members working with the Sydney Alliance to discuss recent developments in affordable housing policy.

The roundtable was an opportunity to;

- develop a greater understanding of SEPP 70
- learn about the affordable housing policy landscape, and the progress towards change
- build links between affordable housing advocates and local government practitioners.

There was strong representation from Councils across the Sydney metropolitan region including; City of Sydney, Inner West, Randwick, Bayside, Georges River, Fairfield, Cumberland, Penrith, Woollahra, Waverley, Ku-Ring-Gai and North Sydney; as well as the Planning Institute of Australia, Community Housing Industry Association of NSW, and the Sydney Alliance.

A number of priority issues for continued advocacy were identified during the roundtable including;

- The extension of SEPP 70 to include all Sydney metro councils on the basis that the need for affordable housing is metro-wide
- Alternatively, provide a streamlined and cost-effective application process for councils seeking inclusion in SEPP 70
- Identify and promote local support for councils’ inclusion in SEPP 70, and the development of instruments for the delivery of affordable housing through inclusionary zoning
- Investigate the potential for frameworks and systems to monitor growth and retention of affordable housing stock where constructed with assistance from developer contribution funds.

We are planning further work with Councils and our stakeholders to build on the success of the roundtable. ●

Shelter NSW
Submissions and
Publications

Senate Economics Committee review of the provisions of the Treasury Laws Amendment (National Housing and Homelessness Agreement) Bill 2017	Greater Sydney Region and District Plans	NSW Future Transport Strategy 2056	Response to the National Housing Finance and Investment Corporation Bill 2018 Exposure Draft and gave evidence at Inquiry hearing
Department of Planning Options Paper on short-term holiday letting in NSW	Senate Community Affairs Legislation Committee inquiry into the Social Services Legislation Amendment (Housing Affordability) Bill 2017	Amendment to State Environmental Planning Policy 70 (Revised Scheme)	Shelter NSW Update – NSW signs NHHA
NSW Parliamentary Committee on Environment and Planning Inquiry into land release and housing supply and gave evidence at Inquiry hearing	Ivanhoe concept plan	NSW Housing Fact Sheets	Around the House journals
Fortnightly eBulletins	National Housing and Homelessness Agreement Update	Annual Reports Analysis	2018-19 Commonwealth Budget Update

Research



Objective:

Undertake research and evidence building that strengthens our priority areas of work

Our work is grounded in sound evidence and research is central to what we do. Our research work adds to the collective knowledge on current and emerging issues, builds public awareness and strengthens our advocacy.

We have commissioned new research which is looking at key policy responses to affordable housing and the standard of housing in the private rental market.

1. Estimating the impact of inclusionary housing and affordable housing targets in Sydney (Sydney University)

The research aims to:

- provide metrics around the contribution that can be hoped for from inclusionary housing measures that could be implemented by local government under the recently expanded SEPP 70, and the Affordable Housing Target measures recently agreed to by Government as part of the Regional Strategy released by the Greater Sydney Commission;
- enable better understanding of the contribution that can be made from such land use planning instruments and thereby support advocacy and policy development relating to affordable housing measures.

2. Poor-quality housing and low-income households: review of evidence and options for reform (City Futures Research Centre, UNSW)

The research aims to:

- review the evidence on poor-quality housing in Australia and New South Wales in particular;
- map the regulatory regimes regarding housing quality in New South Wales;
- present broad options for policy reform to address problems of poor-quality housing, including 'minimum standards' for rental properties.

3. Boarding houses: growth, change and implications for equitable density (City Futures Research Centre, UNSW)

The project aims to:

- review the evidence of recent growth and change in the boarding house sector;
- investigate the implications of these changes for the effective regulation of the sector and for legal relations between proprietors and residents;
- clarify policy objectives regarding boarding houses and present options for reforms directed at better housing outcomes.

The first of these partnership research project reports will be published later this calendar year and the publication of the final two research projects is expected in early 2019.

In addition to the Shelter NSW commissioned research, we have contributed to several research projects and reviews including:

- NSW Audit Office – Review into Managing Antisocial Behaviour in Public Housing
- The Human Rights Commission study into affordable housing and people living with disability
- PhD research focusing on stigma and public housing
- PhD research comparing the delivery of affordable and social housing finance mechanisms in Sydney and Vienna
- PhD research on urban redevelopment in Sydney – its drivers and impacts
- PhD research on how residential tenancy laws impact on women and children experiencing domestic violence
- Sydney University research on digital transformations of renting and the policy responses to mitigate the negative impacts



Photo by Daniel Lim on Unsplash

Community & NGO sector education

Objective:

Continue to develop our education reach in order to increase community, NGO and other stakeholder education and engagement around housing issues

New 'Housing Policy: How it works in NSW' training

We revamped our housing policy training course with Jon Eastgate. Our new 10 module introductory course explores the various tenures of housing and how all elements of the housing system piece together.

The feedback from the 65 course participants was overwhelmingly positive and we will be looking at ways to incorporate suggestions to make the course more interactive.

"informative with data and statistics"

"provided a deep overview of the housing sector as a whole"

"learned about different aspects and sectors of the housing system, the systemic and structural connections and linkages"

A special thanks to Jon Eastgate for helping us to design the new course and your expertise in delivering "interesting and relevant" training content that helped participants "gain an understanding of the various housing groups and systems".



Housing Economics for Non-Economists 2018 lecture series

Our flagship "Housing Economics for Non-Economists" lecture series continues to be very popular and with housing affordability high on the political agenda, the 40 lecture series participants found the topics covered by the series very topical.

The lectures series was held over four sessions at the University of Technology Sydney and covered the political and economic origins of today's housing system and included;

- The political economy of housing: Dr Ben Spies-Butcher
- Housing affordability and supply: Prof Nicole Gurran
- Housing and the taxation system: Prof Rick Krever
- Property economics and planning: Prof Peter Phibbs

We appreciate the support from our experts and "excellent" lecturers who delivered "comprehensive and entertaining" content.

- 78% of participants said they were more able to describe the key elements of the housing system
- 100% rated the series as good or very good
- 100% would recommend the series to others

"useful when so many different stories about housing are being told in the media"

"It exposed the root causes of the housing problem across Australia"

"It made me more politically aware, that is more likely to actively promote social housing to political organisations and also tell others about the big picture"

"I learnt about what the real issue is and I'll speak to my colleagues about this, which can better direct our advocacy efforts"

Social Mix capacity building workshop: Waterloo

The redevelopment of Waterloo (a project under the NSW's Government's Communities Plus Program) is one of the biggest urban renewal projects planned in Australia. It will be completed in stages over the next 15–20 years and will include;

- a new Metro station
- replacement of existing social housing with new stock
- new affordable housing (rentals provided to low income workers at discounted market rent) and
- private housing.

For the current public housing tenants, the scale of change can't be understated. Once completed, public housing residents will be become the minority residents as the social mix changes.

In addition to our involvement in the Government's master planning and human services planning processes, we have been working with residents to support their participation throughout the consultation process. We acknowledge the Government's commitment to providing tenant engagement

07 Community & NGO sector education



Photo by Joel Henry on Unsplash

opportunities, however the process can be quite daunting. There are volumes of information to consider and much of it is very technical. Working with Inner Sydney Voice, Groundswell and Michael Darcy, we held the Social Mix Capacity Building Workshop to provide tenants with the resources and confidence to better understand the concept of social mix and the potential benefits and challenges. At the end of the workshop we wanted participants to feel confident about having a say on the future of their community.

Consultation Forums: protecting residents living in long term supported group accommodation

In January 2018 Shelter NSW was contracted by the Department of Family and Community Services to conduct consultation forums across New South Wales to gather feedback on proposed new protections for residents of long term supported group accommodation.

Partnering with the Tenants Union NSW we held forums in eight locations throughout February and March; in Penrith, Newcastle, Sydney, Coffs Harbour, Wollongong, Liverpool, Newcastle and Albury. The 58 people who participated were mostly family members of people with disability who live in long term supported group accommodation.

We heard that families strongly supported better protections for residents. But families told us they were deeply worried about the proposed transfer of supported group accommodation to the non-government sector, and they were worried about the uncertainty over the direction of housing policy for people with disability.

The outcomes of the consultation forums by Shelter NSW and the Tenants Union of NSW are included in a report on the broader consultation process released by the NSW Department of Family and Community Services (FaCS).

"I'm one of the lucky ones. I've worked in government and the disability system for years, so I have a good understanding. But for others who haven't, I can see how there is a lot of confusion about what's happening, or where to go for help."

"The legislation needs to be easy for us to understand, but needs to ensure my son still has the same rights as anyone else renting. In fact, it needs to be stronger because he can't advocate for himself."

"We need to realise that this is housing of last resort, we need to know that our loved ones will always have somewhere to live. What's going to happen if the place my son lives in gets sold off? Where will he go?"

Objective: Continue to strengthen Shelter's accountability



2017-18 was a year of looking to the future. We asked our members and stakeholders about the effectiveness of our organisation and used their feedback to inform our priorities and plans for the next three years.

Our members and stakeholders

Our annual members and stakeholders survey is an important tool for us to gauge feedback and a way for us to be accountable to our members and effective partners for our stakeholders.

The results of this year's survey show that our members and stakeholders are as committed as ever to the cause of housing justice and eager to be involved.



- **69%** of our members are individuals and 31% are organisations
- **Top 5** ways members engage with us:
 - 1 – Shelter NSW mentioned in the media
 - 2 – Around the House Journal
 - 3 – Our Website
 - 4 – Our fortnightly eBulletins
 - 5 – Our Submissions
- **87%** of respondents said their engagement with Shelter NSW was useful
- **78%** of respondents reported that Shelter kept them well informed
- **Reasons** for becoming Shelter members:
 - "HOPE"*
 - "having an independent voice is critical if we are ever to establish an effective housing system that meets the needs of the community"*
 - "Shelter is a vitally important organization in and for our community"*
 - "We need Shelter to advocate for a fairer housing system and in the interests of those less well-off and those struggling"*
- **100%** of stakeholders who responded said Shelter's engagement was useful to them
- **82%** of respondents reported that they used Shelter information, research and education resources in their work or activity
- **87%** of stakeholder respondents said they were well informed by Shelter on developments in the sector and related policies
- **What Shelter NSW work our stakeholders found most useful:**
 - Talking to our team
 - Equitable density research
 - Housing economics for non-economists lecture series
 - Housing facts and figures
 - Policy briefings
 - Tenant rights
 - Public housing issues
 - Treasury submission
 - FACS property transfers
- **What our stakeholders would like to see more of:**
 - regional housing issues
 - strong advocacy on social housing, public housing issues and affordable housing
 - face-to-face activities
 - a greater focus on advocacy for young people
 - connecting with the private sector

Our history: 'Champions of Change'



"The idea for establishing an organization such as Shelter NSW (Shelter) did not appear in a vacuum. People came together at both a particular time (when traditional societal norms were being questioned) and in a particular space (contested neighbourhoods in the inner ring of blighted neighbourhoods around Sydney's core). The seeds for Shelter's birth were sown on fertile ground"

So begins the first chapter in Dr Tony Gilmour's history of Shelter NSW, the story of our organisation and the story of housing advocacy in NSW – the wins, the losses and the continuing battle for housing justice.

44 years on, the contested space remains. Social housing has declined to 5.2% of housing, much of Sydney's high value public housing is being sold or redeveloped; urban renewal and large scale redevelopments are causing displacement and the loss of low cost rental housing, and renting in NSW remains insecure with the recent residential tenancy legislation reforms offering no relief from "no cause evictions".

In September we were joined by 130 advocates, activists, campaigners, history buffs, friends, students and academics, supporters and fellow travellers for the book launch of 'Champions of Change'. The book launch was generously hosted by the University of Sydney as part of the Festival of Urbanism.

As we refocus our efforts in a landscape so completely different to that in 1974, the vision remains – a secure home for ALL. ●



Thank you!

Each year as we reflect on what we have achieved, we are always struck by how fortunate we are to have the generosity of so many that makes our work possible.

We thank the Government and the Department of Family and Community Services for their financial support and their recognition of the important role of advocacy in ensuring housing policy and practice serves all within our community.

Shelter NSW is part of a large community of peak bodies, industry groups, community organisations, planning and housing organisations, tenant groups, researchers and academics, all working towards better housing outcomes. We thank you for your passion, wisdom, insights and generosity of spirit.

And a special thank you to our members and stakeholders, we couldn't have done it without you.

ACT Shelter
Bernie Coates
Charmaine Jones
City Futures Research Institute UNSW
Committee for Sydney
Community Housing Industry Association
Community Housing Industry Association
NSW (formally the NSW Federation of
Housing Associations)
Counterpoint Community Services
David Birds
Elena Sliogeris
Festival of Urbanism, University of Sydney
Hunt & Hunt Lawyers
Institute of Public Policy and Governance
UTS
Inner Sydney Voice
Jennifer Rignold
Nadia Ballantine-Jones
Natalie Wells
National Shelter
National Association of Tenant Organisations
NSW Family and Community Services
Newtown Neighbourhood Centre

NT Shelter
Prof. Nicole Gurran
Dr Peter Rogers
Planning Institute of Australia – NSW
Policy Lab, University of Sydney
Public Interest Advocacy Centre
QShelter
RedWatch
Prof Richard Krever
Dr Robert Mowbray
SGS Economics & Planning
Shane Walsh
Shelter SA
Shelter Tas
Shelter WA
Southern Sydney Regional Organisation
of Councils
Straight Talk
Tamara Bruckshaw
Tamara (thank you for helping us
demonstrate the lived experience of
rental stress)
Tenants' Union of NSW
Dr Tony Gilmour



Goodbye Adam

Adam joined Shelter NSW in 2013 but his contribution to Shelter NSW totals 21 years, having served 13 years on the Board prior to joining Shelter as a staff member (including as Chair, Treasurer and Director).

And in terms of Adam's contribution to housing policy and the sector including his time at ACOSS and NCOSS, the national Community Housing Forum and the former NSW Federation of Housing Associations (now the Community Housing Industry Association NSW), it amounts to three decades of policy, advocacy and sector development.

We asked Adam for his thoughts on the changes he has seen and what the future holds for Shelter NSW.

"An increasingly crowded space"

Adam remembers when Shelter was THE peak housing organisation advocating - often as the lone voice - for Government to prioritise affordable housing for lower income households as part of an effective and efficient housing system. Now we are joined by many voices.

Adam notes that the "crowded space" is a reflection of increasing awareness that housing affordability is foundational for social justice advocacy. While the public focus is often on home-ownership, there is also an increasing awareness among the community about the acute impact of housing affordability and insecurity for renters on low and moderate incomes.

And what does Adam think is one of the more defining moments in housing in recent years? The sale of Millers Point; because it's representative of where we are with housing today - declining social housing; the abject failure to provide adequate funding; the transformation of housing into a speculative asset; displacement and marginalization of low income renters and their communities.

"I have worked with Adam for going on 15 years now. I continue to be amazed at both the breadth and the depth of housing and social justice history and policy approaches that he holds. I see him as one of my brain trusts - someone who can always be relied on to have a valued and thoughtful position on an issue. He is going to be sorely missed."
Sue Cripps, Chair Shelter NSW.

"Adam is known by everyone and anyone who matters in the housing policy space! His depth and breadth of knowledge, expertise and insights about all things housing have influenced and shaped conversations, debates and policies across at least 4 decades. We have much to thank him for, it's no wonder he is named as one of the five 'Champions of Change' in 'the book' and that's a well-deserved title. I doubt if his retirement means that's the last we shall see of him as he's clearly addicted to this stuff and will no doubt be in demand for all sorts of gigs."

Karen Walsh, Shelter NSW
CEO

"Hopefully, Adam leaving staff will just be a change in roles ... and his sharp mind will not be lost from the community housing sector!"
Robert Mowbray, Project Officer
Older Tenants, Tenants' Union of
NSW

Adam does see some positives - that housing issues are gaining traction in the media and politically. Unfortunately Government responses to housing have been only at the margins – systemic and structural change continues to be elusive.

And Adam sees this is where Shelter's role as advocates for systemic change is just as important today as it was 40 years ago. We still need structural and coordinated change that addresses all aspects of the housing system. The challenge for Shelter NSW is to modernise in a way that also stays true to its history.

A final thought from Adam; "people get addicted to housing" so there is a good chance Adam won't be too far away, even in retirement.

Thank you Adam and good luck.



"Adam is one of those people whose contribution to the affordable housing cause won't ever be forgotten. Speaking truth to power without losing influence (or funding) is an art few manage well. Adam is an exception and I expect him to continue in whatever role he next moves into. After all a retiring Adam is not one most of us can easily conceptualise."

Wendy Hayhurst, CEO Community Housing Industry Association NSW

"Adam Farrar is someone who has dedicated his working life to making a difference. He has prosecuted the case for a fairer future for Australian households with great energy, compassion and skill. All the while has maintained a great sense of humour and a great humanity dealing with people. He is a great role model for young people who are interested in pursuing a similar career."

Professor Peter Phipps.

"Adam has been a tireless advocate for better housing outcomes for lower income households for many years, and his wealth of knowledge will be sorely missed by the Shelter NSW team. We will continue to strive for the same ideals and make his ideas reality while he enjoys his retirement!"

Thomas Chailoux, Shelter NSW Project Officer - Engagement and Outreach

"Adam's and my housing careers have overlapped for around 25 years. Over that period his extensive contributions to housing policy development and advocacy made via his many organisational roles - including in the National Community Housing Forum, the NSW Federation of Housing Associations, National Shelter, NSW Shelter, the Australasian Housing Institute, ACOSS and NCOSS - have been vigorous, significant and highly influential.

At my own farewell from my public sector housing career in 1999, I recall Adam saying that he didn't know how the sector [housing] would get by without me. I think the same sentiment applies to him at this time, as his retirement looms. Although, if he is like me, retirement will likely mean contributing in different ways and Adam's dedication to achieving a fairer housing system will long continue. I hope so."

Dr Vivienne Willigan PSM, Visiting Senior Fellow, City Futures Research Centre, Built Environment, UNSW

"I first met Adam nearly 20 years ago, when we joined the Shelter Board at the same time—I was new, Adam already had a longer involvement. He's one of the great stores of knowledge in the housing sector, and when he doesn't have the answer to something, he usually has a very good question." Dr Chris Martin, Research Fellow, Faculty of Built Environment, University of NSW

"Wishing Adam all the best for his next retirement. After so many years crossing paths in reference groups, forums and board meetings, it's been an absolute pleasure to spend the last few months working side by side. Here's hoping he'll still take my calls come January because I'm not sure how I'll get on without his deep knowledge of the sector, critical attention to detail and stubborn insistence on evidence-based advocacy - not to mention his (mostly) indefatigable patience and good humour. Don't be a stranger, Comrade."

Ned Cletcher, Shelter NSW Senior Policy Officer.

Our Members

Organisations

Achieve Australia Limited	Illawarra Forum
Advance Diversity Services	Illawarra Legal Centre
Alpha House Artist Co-Op	Inner Sydney Voice
Anglicare North Coast	Katoomba Neighbourhood Centre
Animation Project, St Vincent de Paul Society	Marrickville Legal Centre
Argyle Community Housing	Mid Coast Communities
BaptistCare- NSW & ACT	Mid Coast Tenants Advice Service
Barnardos Australia	Mission Australia
Bellinger River And Neighbourhood Housing Cooperative	Murra Mia Tenant Advice & Advocacy Service
Bonnie Support Services Ltd	Newtown Neighbourhood Centre
Bridge Housing Ltd	North Coast Community Housing Company
Burdekin Association	Northern Rivers Community Legal Centre
CatholicCare Diocese of Broken Bay	NSW Community Housing Tenant Network
Central Coast Tenants Advice & Advocacy Service	NSW Federation Of Housing Associations
Churches Housing Inc	Older Womens Network NSW
City West Housing Pty Ltd	On Track Community Programs
Coast Shelter	People With Disability Australia
Combined Pensioners & Superannuants Assoc. Of NSW	Platform Youth Services Ltd
Common Equity NSW	Riverwood Community Centre
Community Restorative Centre	Salvation Army Australia, Eastern Territory
Compass Housing Services	SGCH
Domestic Violence NSW	Southern Youth And Family Services
Eastern Area Tenants Service	Sutherland Shire Area Tenants Council
Ecclesia Housing	Tenants Union of NSW
Evolve Housing For Youth	The Benevolent Society
Habitat for Humanity NSW Ltd	Uniting
Homelessness NSW	Uniting NSW.ACT
Homes North Community Housing	Wentworth Community Housing
Housing Plus	Wesley Community Housing
Housing Trust	Western Sydney Community Forum
Hume Community Housing Association	WESTIR
Hunter Tenants Advice & Advocacy Service	Womens Housing Company
	Yfoundations
	YWCA NSW

Individuals

Ann BRENNAN	Mary PERKINS
Anna MARCZAK	Maureen KINGSHOTT
Barbara SQUIRES	Michelle JONES
Belinda HENRY	Myree HARRIS
Ben SPIES-BUTCHER	Nadia BALLANTINE-JONES
Bernie COATES	Penelope NELSON
Bill RANDOLPH	Peter RUMFITT
Carol Hamilton	Poppy DOWSETT
Carolyn MCKECHNIE	Robert FUROLO
Clive MATTHEWS	Robert MOWBRAY
Craig JOHNSTON	Roma KUNWAR
Denis KLEIN	Rozita LEONI
Digby HUGHES	Sally TREVENA
Garry MALLARD	Sarah GREENLEES
Howard Bell	Stacey MIERS
Janet SPEERS	Sue CRIPPS
Jo Spengeler	Warren GARDINER
Joseph BROPHY	Will RODEN
Judy SINGER	Zorica LACKOVIC
Judy STUBBS	
Julia NUNES	
Julie HOURIGAN RUSE	
Karine SHELLSHEAR	
Laine GRIGNON	
Linda GORDON	
Liz YEO	
Lucy BURGMANN	
Malcolm GILLIES	
Maree O'HALLORAN	
Mark SINGER	

Shelter NSW Incorporated
ABN 95 942 688 134
Financial Report • 30 June 2018

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Board Members' Report

The Board members present the operating report of Shelter NSW Incorporated ('the Association') for the year ending 30 June 2018 and report as follows:-

Board Members

The names and positions of the Board Members who held office during the year were:

Name of Board Member	Position Held
Sue Cripps	Chairperson
Ben Spies-Butcher	Treasurer
Liz Yeo	Public officer
Poppy Dowsett	Board member
Garry Mallard	Board member
Bill Randolph	Board member
Stacey Miers	Board member (appointed April 2018)

The Board members were in office for the whole of the financial year unless otherwise stated.

Principal Activities

The principal activities of the Association during the financial year were: provide advocacy on behalf of low income housing consumers; production of housing newsletters; liaison with State and Federal housing authorities; participation in consultation on housing agreements and housing issues generally.

Significant Changes

There has been no significant change in the nature of the association's principal activities from the previous year.

Operating Results

The operating result of the Association for the financial year was an operating deficit of \$11,409 (2017: surplus \$57,300).

Signed in accordance with a resolution of the Members of the Board:



Sue Cripps
Chairperson



Ben Spies-Butcher
Treasurer

25 October 2018

Statement of financial position as at 30 June 2018

	Note	2018 \$	2017 \$
Assets			
Current assets			
Cash and cash equivalents	5	409,273	453,906
Trade and other receivables	6	41,381	16,144
Total current assets		450,654	470,050
Total Assets		450,654	470,050
Liabilities			
Current liabilities			
Trade and other payables	7	156,131	169,780
Provisions	8	65,559	59,897
Total current liabilities		221,690	229,677
Total Liabilities		221,690	229,677
Net Assets		228,964	240,373
Funds			
Accumulated funds		228,964	53,665
Reserves		–	186,708
Total Funds		228,964	240,373

The accompanying notes form part of these financial statements

Statement of profit or loss and other comprehensive income for the year ended 30 June 2018

	Note	2018 \$	2017 \$
Revenue	4	784,081	725,414
		784,081	725,414
Expenses			
Occupancy expenses		(55,886)	(49,231)
Administrative expenses		(85,942)	(86,408)
Travel and training expenses		(23,423)	(7,262)
Employee benefits expense		(630,239)	(525,213)
		(795,490)	(668,114)
Surplus (deficit) before income tax		(11,409)	57,300
Income tax expense		–	–
Surplus (deficit) for the year		(11,409)	57,300
Other comprehensive income for the year		–	–
Total comprehensive income (loss) for the year		(11,409)	57,300

The accompanying notes form part of these financial statements

Statement of changes in funds for the year ended 30 June 2018

	Accumulated Funds \$	General Reserve \$	Total \$
Balance at 1 July 2016	(3,635)	186,708	183,073
Comprehensive income			
Surplus for the year	57,300	–	57,300
Other comprehensive income	–	–	–
Total comprehensive income for the year	57,300	–	57,300
Balance at 30 June 2017	53,665	186,708	240,373
Balance at 1 July 2017	53,665	186,708	240,373
Comprehensive income			
Surplus (deficit) for the year	(11,409)	–	(11,409)
Other comprehensive income	–	–	–
Total comprehensive income (loss) for the year	(11,409)	–	(11,409)
Transfer to/from reserves	186,708	(186,708)	–
Balance at 30 June 2018	228,964	–	228,964

The accompanying notes form part of these financial statements

Statement of cash flows for the year ended 30 June 2018

	Note	2018 \$	2017 \$
Cash flows from operating activities			
Receipts from grants and members		849,874	711,731
Payments to suppliers and employees		(896,508)	(726,037)
Interest received		2,001	6,097
Net cash flows from operating activities		(44,633)	(8,209)
Net increase (decrease) in cash and cash equivalents		(44,633)	(8,209)
Cash and cash equivalents at the beginning of the financial year		453,906	462,115
Cash and cash equivalents at the end of the financial year	5	409,273	453,906

The accompanying notes form part of these financial statements

Notes to the financial statements for the year ended 30 June 2018

Note 1 - Reporting entity

The financial report includes the financial statements and notes of Shelter NSW Incorporated ('the Association'). Shelter NSW Incorporated is registered under the *Australian Charities and Not-for-profits Commission Act 2012* and is domiciled in Australia.

The financial statements were approved by the Directors on 25 October 2018.

Note 2 - Basis of preparation

Statement of compliance

Shelter NSW Incorporated adopted Australian Accounting Standards - Reduced Disclosure Requirements as set out in AASB 1053: Application of *Tiers of Australian Accounting Standards and AASB 2010-2: Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirement*.

These financial statements are Tier 2 general purpose financial statements that have been prepared in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012*. The Association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions.

Basis of measurement

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Comparatives

Where required by Accounting Standards comparative figures have been adjusted to conform to changes in presentation for the current financial year. Where the Association has retrospectively applied an accounting policy, made a retrospective restatement or reclassified items in its financial statements, an additional statement of financial position as at the beginning of the earliest comparative period will be disclosed

New and revised standards that are effective for these financial statements

A number of new and revised standards are effective for annual periods beginning on or after 1 July 2017, however none have significantly impacted the company's financial statements.

New standards and interpretations not yet adopted

Certain new accounting standards and interpretations have been published that are not mandatory for the 30 June 2018 reporting period and have not been early adopted by the company. These include:

- AASB 9 *Financial Instruments* (effective for the year ending 30 June 2019)
- AASB 15 *Revenue from Contracts with Customers* (effective for the year ending 30 June 2020)

- AASB 16 *Leases* (effective for the year ending 30 June 2020)
- AASB 1058 *Income of Not-for-profit Entities* (effective for the year ending 30 June 2020)

The Board's assessment of the impact of these new standards (to the extent applicable to the Association) is that none are expected to significantly impact the Association's financial statements in future reporting periods.

Note 3 - Significant accounting policies

The principal accounting policies adopted in the preparation of the financial report are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Income tax

Shelter NSW Incorporated is a not-for-profit Charity and is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are

recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

Revenue recognition

Amounts disclosed as revenue are net of returns, trade allowances and duties and taxes including goods and services tax (GST). Revenue is recognised for the major business activities as follows:

Grants and donations

Income arising from the contribution of an asset (including cash) is recognised when the following conditions have been satisfied:

- a) the Association obtains control of the contribution or the right to receive the contribution;
- b) it is probable that the economic benefits comprising the contribution will flow to the Association; and
- c) the amount of the contribution can be measured reliably at the fair value of the consideration received.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of two months or less, net of bank overdrafts.

Trade receivables

For all sources of recurrent income, trade receivables are recognised initially at fair value and subsequently measured at amortised cost, less provision for doubtful debts. Collectability of trade receivables is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. A provision for impairment in relation to doubtful

receivables is established when there is objective evidence that the Association will not be able to collect all amounts due according to the original terms of receivables.

Employee benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

	2018 \$	2017 \$
Note 4 - Revenue		
Operating revenue		
Grants	758,077	699,352
Training	9,413	5,646
Membership fees	9,491	10,759
Seminars	–	2,490
	776,981	718,247
Other revenue		
Donations	–	4
Interest income	7,100	6,097
Sundry	–	1,066
	7,100	7,167
Total revenue	784,081	725,414

Note 5 - Cash and cash equivalents

Cash at bank and on hand	55,273	99,399
Term deposits	354,000	354,507
Total cash and cash equivalents	409,273	453,906

	2018 \$	2017 \$
Note 6 - Trade and other receivables		
Current		
Trade receivables	6,559	–
Other receivables	8,350	5,200
Prepayments	26,472	10,944
Total current trade and other receivables	41,381	16,144

Note 7 - Trade and other payables

Current		
Trade payables	23,301	23,326
GST payable	8,988	13,435
Other payables	123,842	133,019
Total current trade and other payables	156,131	169,780

Note 8 - Provisions

Current		
Employee entitlements - annual leave	48,993	41,998
Employee entitlements - long service leave	16,566	17,899
Total current provisions	65,559	59,897

Note 9 - Commitments

Operating lease commitments

Commitments for minimum lease payments in relation to non-cancellable operating leases are payable as follows:

Within one year	22,050	–
	22,050	–

Non-cancellable operating lease relates to the lease of office premises which expires in January 2019.

Shelter NSW Incorporated
 ABN 95 942 688 134
 Financial Report • 30 June 2018

Board Members’ Declaration

The Board of Shelter NSW Incorporated declare that:

1. The financial statements, which comprises the statement of financial position as at 30 June 2018, and the statement of profit or loss and other comprehensive income, statement of changes in funds and statement of cash flows for the year ended on that date, a summary of significant accounting policies and other explanatory notes are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and:
 - a) comply with Australian Accounting Standards - Reduced Disclosure Requirements (including Australian Accounting Interpretations) and the Australian Charities and Not-for-profits Commission Regulation 2013; and
 - b) give a true and fair view of the financial position as at 30 June 2018 and of the performance for the year ended on that date of the Association.

In the opinion of the Board there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board.



Sue Cripps
 Chairperson



Ben Spies-Butcher
 Treasurer

25 October 2018

	2018 \$	2017 \$
Note 10 - Key management personnel		
Remuneration of key management personnel		
The aggregate amount of compensation paid to key personnel during the year was:	183,770	85,756

Note 11 - Events occurring after balance date

There were no significant events occurring after balance date.

Note 12 - Commitments and contingencies

The Association did not have any commitments or contingencies at 30 June 2018 (2017: \$0).

Note 13 - Events occurring after balance date

There were no significant events occurring after balance date.

Note 14 - Association Details

The registered office and principal place of business of the Association is:
 Suite 1, Level 2, 10 Mallett Street
 Camperdown NSW 2050

Independent Auditor's Report to the members of Shelter NSW Incorporated

Opinion

We have audited the financial report of Shelter NSW Incorporated which comprises the statement of financial position as at 30 June 2018, the statement of profit or loss and other comprehensive income, the statement of changes in funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Board Members' Declaration.

In our opinion, the accompanying financial report of Shelter NSW Incorporated is in accordance with the Australian Charities and Not-for-profits Commission Act 2012, including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2018 and of its financial performance for the year then ended, and
- b) complying with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibility for the Audit of the Financial Report section of our report. We are independent of the company in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the Australian Charities and Not-for-profits Commission Act 2012, which has been given to the Directors of the Association, would be in the same terms if given to the Directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Board Members' Responsibility for the Financial Report

The Board of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Reduced Disclosure Requirements and the Australian Charities and Not for profits Commission Act 2012 and for such internal control as the Board determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

The Board are responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at The Auditing and Assurance Standards Board and the website address is <http://www.auasb.gov.au/Home.aspx>

We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



Stewart Brown
 Chartered Accountants

S.J. Hutcheon
 Partner

25 October 2018

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